



**Office for People With  
Developmental Disabilities**

# **Joint Advisory Council Meeting**

March 12, 2015

# Agenda

- Welcome
- Updates
  - FIDA
  - DISCOs
  - Transformation Panel
- Discussion: Outreach Ideas
- Discussion:



# UPDATES

# Goals for OPWDD Managed Care

- Coordinating care effectively and reducing duplication of services
- Avoiding higher cost services and products when lower-cost, clinically appropriate services can be rendered
- Diversion of persons to community care rather than institutions
- Caregivers and family members receive help supporting members
- Individuals eligible for LTSS have a single-source contact to help them navigate complex systems



# I-DD Managed Care Models

- Fully Integrated Dual Advantage Program for Individuals with Developmental Disabilities (FIDA- IDD)
- Developmental Disabilities Individual Services Care Coordination Organization (DISCO)



# FIDA-IDD

The FIDA-IDD plan will deliver integrated healthcare and long term care benefits to individuals with Medicare and Medicaid who reside in the targeted geographic area and who choose to participate in the Demonstration.

- Target area - NYC, Nassau, Suffolk, Westchester, Rockland
- FIDA will be available in all counties at once; no phased implementation
- Plan is responsible for coordination of all the individual's services (Medicare, Medicaid, specialty OPWDD services, and any others required to meet the individual's needs)
- Demonstration is currently scheduled to begin later in 2015 and continue through 2018.



# FIDA-IDD Update

- Working with CMS to finalize MOU
- Three-way contract between State, CMS, and will be created once MOU is finalized
- Contracting activities are underway with Enrollment Broker
- Marketing materials and enrollment scripts are in development



# FIDA-IDD Next Steps

- Outreach and training
- Site visit and systems testing
- Signing of Three Way Contract
- Finalization of Integrated Capitation Rates
- Voluntary Enrollment



# Review of DISCO Model

- DISCO receives a certificate of authority to provide, or arrange for health and long term care services for people with developmental disabilities
- Payment is a monthly capitation for the enrolled population
- Implementation is scheduled to begin later in 2015
- Enrollment is voluntary



# COA Review

- Includes verification of
  - organizational structure
  - governing body
  - character and competence
  - service area
  - target population
  - service delivery network
  - enrollment monitoring and disenrollment reporting
  - utilization management
  - quality assurance
  - grievance systems and member services



# DISCO Update

- COA application approval process is a coordinated review by DOH and OPWDD
- Initial steps of COA process are integrated in DISCO Start-up Grant approval
- Procurement is underway and DISCO Start-Up Funds Grants approval is anticipated in the coming weeks
- Contract with Enrollment Broker pending approval
- Timeline is pending recommendations from OPWDD Commissioner's Transformation Panel



Diane Woodward

# TRANSFORMATION PANEL



# Charge of the Transformation Panel

## Review and make recommendations related to:

- Transformation Agenda
  - System challenges in:
    - Self-direction
    - Employment
    - Housing
- Managed Care
  - Currently proposed model
- System Sustainability
  - Funding and flexibility
- Stakeholder Engagement



# Process to Achieve Recommendations

- OPWDD presentations by content experts:
  - History/background
  - Current and/or proposed models
  - Identified barriers
  - Data
- Key questions posed to the panel to assist in achieving recommendations
- Dynamic vs Static Process



# Timeline

**February 26, 2015:** Introductory Meeting

**March-July 2015:** Issues Meetings

**July 2015:** Draft Recommendations

**July-mid-Sept 2015:** Stakeholder Input Process

**October 2015:** Finalized Recommendations & Summary

**Ongoing:** Regular Updates To Recommendations



# Information Available

- Commissioner's Transformation Panel
  - Postings on OPWDD Commissioner's website  
[http://www.opwdd.ny.gov/opwdd\\_about/commissioners\\_page/transformation-panel/meeting\\_agendas](http://www.opwdd.ny.gov/opwdd_about/commissioners_page/transformation-panel/meeting_agendas)
  - Meeting Agendas
  - Meeting Structure and Timeline
  - Meeting Summaries



# Questions?

Discussion Topic

# OUTREACH OPPORTUNITIES



# Outreach Program Rules

- Strict guidelines for voluntary enrollment of OPWDD individuals into FIDA and DISCO
- No unsolicited contact allowed
- Enrollment will be done only by Enrollment Broker
- DISCO applicants have submitted their individual outreach plans for DOH and OPWDD review
- All materials must be approved by OPWDD

# AIDS Institute Example

- AIDS Institute meeting held for successful practices used in voluntary transition to HIV Special Needs Plans
  - Flyer (handout)
    - Why Join?
    - Your option – managed care v. FFS
  - FAQs
  - Outreach to Providers



# Discussion: OPWDD Outreach

- One strategy: Plan for ‘lunch time’ sessions
  - Short (45 minutes) webex sessions
  - Recorded and available on the OPWDD website
    - Targeting a single topic per session (e.g., a benefits session, or grievance and appeals in managed care session)
- Seeking Advice – will this be valuable?  
Topics to be addressed?



Discussion Topic

# NETWORK ADEQUACY



# Qualitative Review of Provider Network

Joint Advisory Council input is requested regarding the development of a “qualitative” tool to capture additional information to support network adequacy review.



# How it works today in NYS Managed Care

- Provider Network Data System (PNDS)
- Gathers information about the provider and service networks contracted with the plan
- Is accessed through an Internet connection to the Health Commerce System (HCS)
- Plans must submit provider network data quarterly



# Network Development Criteria

- Network must meet state and federal access to care requirements to ensure that network is sufficient in size and scope.
  - Includes the types and quality of providers necessary to deliver a comprehensive array of community-based services and to reduce reliance on more costly and restrictive levels of care, such as inpatient.
- If access problems are detected, plan must actively recruit, train, and /or subcontract with additional providers to meet the needs of its members



# Other Areas for Consideration

- Access and Travel Assessment
  - Plans are evaluated against established access and travel standards (see handout 2 reviewed in prior meeting)
- Education Opportunities by Enrollment Broker
  - Enrollment Broker will have most current network information so choice of plan can be based on each individual's current providers and unique needs of potential enrollee



# Comprehensive Services Assessment

- To assure that comprehensive health services are available
- Submitted data is reviewed to assess an appropriate range of practitioners, clinical specialists and service facilities
- *Who are the specialty providers within the major categories that must be included for DISCO and FIDA?*
  - Medically fragile
  - Children/Aging
  - Autism services
  - Behavioral Supports
  - Culturally Competent Services,



# Next Steps

- Next Meeting is set for June 12, 2015

