

Andrew M. Cuomo, Governor



Kerry A. Delaney, Acting Commissioner

NYS Office For People With Developmental Disabilities

Putting People First

Joint Advisory Committee Meeting

July 28, 2014



Agenda for Today

- Update & Managed Care Timeline
- Framework of Certificate of Authority (COA) Process; Start-Up Grant
- DISCO Model Contract
- **Care Coordination/Person-Centered Care Planning**



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Timeline and Key Milestones for Managed Care Activities

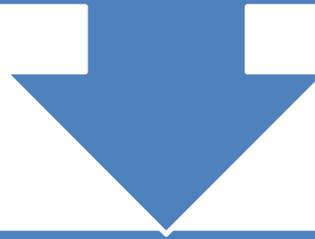


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July 2014

“How to become a DISCO” Video Conference
Occurred on July 18, 2014



OPWDD sent Request for Information (RFI) to
entities that submitted Letter of Intent last spring



Letters of Intent – Solicitation for Additional Information

- On July 23, OPWDD sent out a letter soliciting additional information from the 32 providers that submitted Letters of Intent to become a DISCO in April 2013.
- OPWDD is requesting explanation/justification of how these 32 providers meet the definition of “eligible applicant” and its experience providing or coordinating health and long term care services to individuals with IDD.

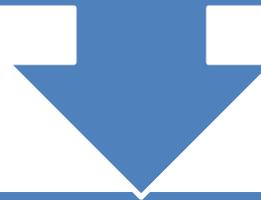


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August 2014

Draft DISCO model contract submitted to CMS
and post to website



Submit DRAFT Certificate of Authority (COA)
application/start-up grant for DISCO to CMS and
post to website

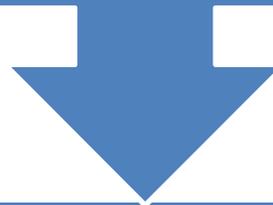


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Fall 2015 DISCO Activities

CMS Approval of 1915 B Application



October 1, 2015
DISCOs begin Coordinating Care for
Individuals



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Framework of Certificate of Authority (COA) Process; Start-Up Grant



What's the Same?

- COA Qualification process & Model Contract
- Informed choice & Enrollment Broker assisted enrollment process
- Person-centered planning
- Client Notices, grievances and appeals, fair hearings



What's Different?

- Start-up grants available as part of COA process
- No direct marketing by DISCO plans
- OPWDD RSFO/DDRO involvement
- Phase-in (voluntary enrollment period)
- Safeguards for the ID/DD population
 - Enhanced QA (MH laws & 1915(c) rules also apply)
- Benefit package
 - Benefits for all DD enrollees into DISCO
 - Enhanced package for DD waiver enrollees



Opportunities for BIP Funding

For DISCOs

Start-up grants as part of the Certification (COA) approval process

- Must successfully complete sections of DISCO Plan Qualification process

For Providers

Transformation Grant

- Provider readiness to join DISCO networks
- Providers retooling for managed care readiness
- DD transformation policies implementation



COA – Plan Qualification Process

- Rolling application process begins - August 2014
- Draft COA application (Plan Qualification Document) will be released in August via web
- If plan wishes to apply for start-up funds, grant application window is finite



Process for Becoming DISCO

- 1) Plan completes COA Application
- 2) Plan responds to question/requests for clarification
- 3) OPWDD/SDOH conduct on-site readiness review
- 4) Contract between OPWDD/SDOH and the DISCO
- 5) Enrollment begins



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DISCO Model Contract



DISCO Model Contract -- Important Dates

- 8/1/14** *Draft* Plan Qualification Document for DISCO/COA approval released (Includes application for DISCO start up funds)
- 9/1/14** Proxy DISCO rates posted for grant application fiscals
- 10/1/14** If applying for start-up funds, Sections of Certificate of Authority (COA) application due
- 10/15/14** Funding approval/ contracts begin
- 11/14** OPWDD/FIDA rates final & released
(Informational Webinar with Actuaries)
- 4/1/15** OPWDD/FIDA enrollment begins
- 10/1/15** DISCO enrollment begins



Modeling the DISCO Managed Care Program

- Modeled after the Managed Long Term Care (MLTC) Partial Capitation program
- Integrating the MLTC Long Term Supports and Services guidelines, COA and contracting process, and core QA best practices
- Also integrates some policies and procedures successful in mainstream managed care



DISCO Benefits

DISCO Core Benefits

Adult Day Health Care (ADHC)
Clinic Social Worker
Day Treatment
Dentistry
DME, Medical Supplies and Hearing aids
Home Care
Intermediate Care Facility/Developmental Disability services (Community-based)
Developmental Center
Non Emergency Transportation
Nutrition
Psychiatric Inpatient Svcs licensed by OMH and OASAS excluding medical services including psychiatry
Psychiatric Outpatient Services licensed by the Office of Mental Health and Office of Alcohol and Substance Abuse excluding medical services including psychiatry
Optometry/Eyeglasses
Occupational Therapy, Physical Therapy, Speech and Language Therapy, Rehabilitation Counseling services
Personal Care
PERS Telemedicine
Podiatry
Private Duty Nursing
Psychology
Respiratory Therapy
Skilled Nursing Facility

Additional 1915(c) Waiver Svcs.

Day Habilitation
Live-in Caregiver
Prevocational Services
Residential Habilitation
Respite
Supported Employment
Agency with Choice/Financial Management Services
Consolidated Supports and Services
Support Brokerage
Assistive Technology – Adaptive Devices
Community Habilitation
Community Transition Services
Environmental Modifications (Home Accessibility)
Family Education and Training
Intensive Behavioral Services
Pathways to Employment
Individual Directed Goods and Services



Today's Discussion/Focus

- In a prior Advisory Committee Meeting OPWDD presented on the elements of the Care Coordination Dictionary
- Today, we would like to review the Care Coordination and Individual Service Plan Guidance Documents
- These documents provide guidance on the care coordination requirements outlined in the DISCO model contract



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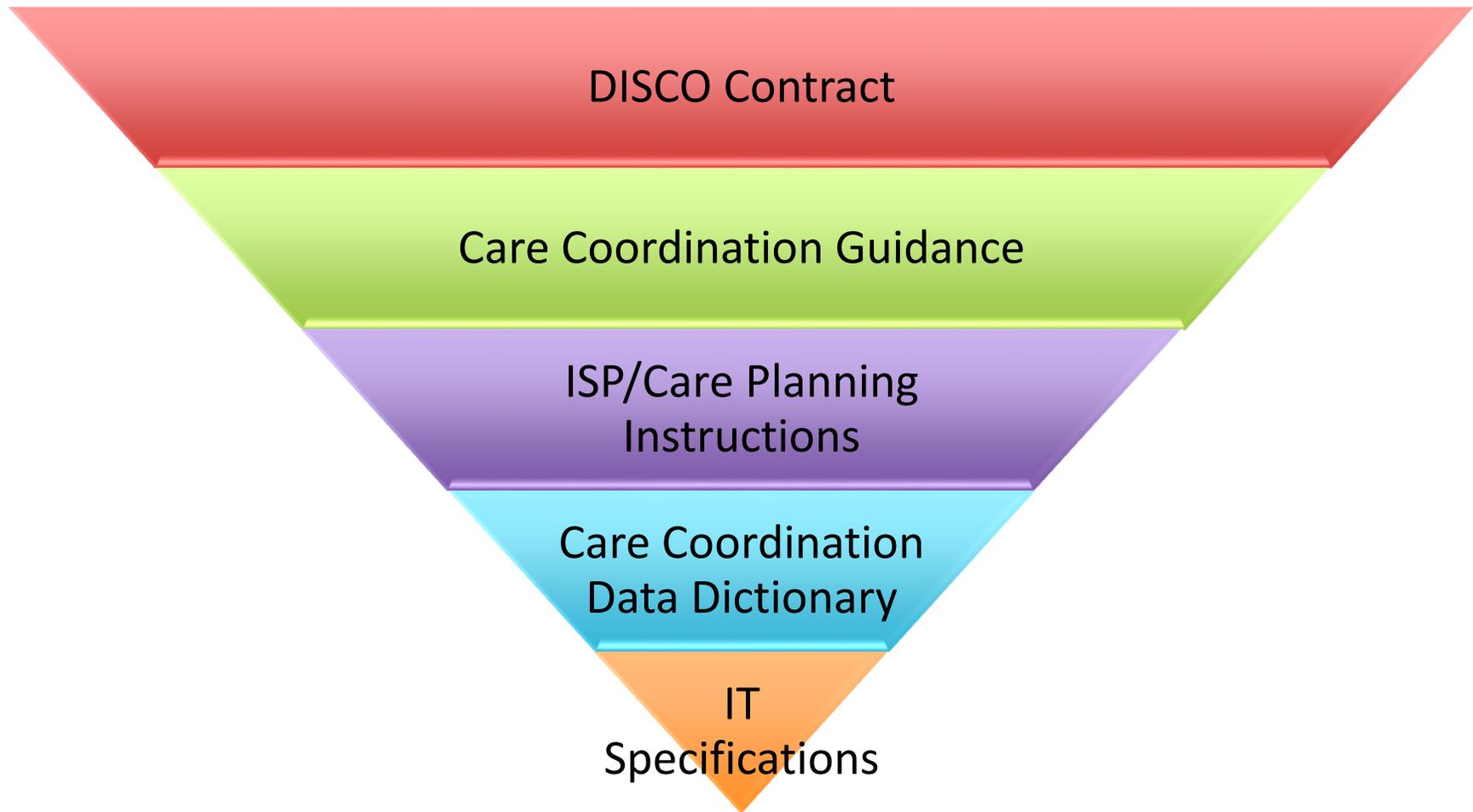
Care Coordination

Anne Swartwout

Statewide MSC Coordinator



Care Coordination





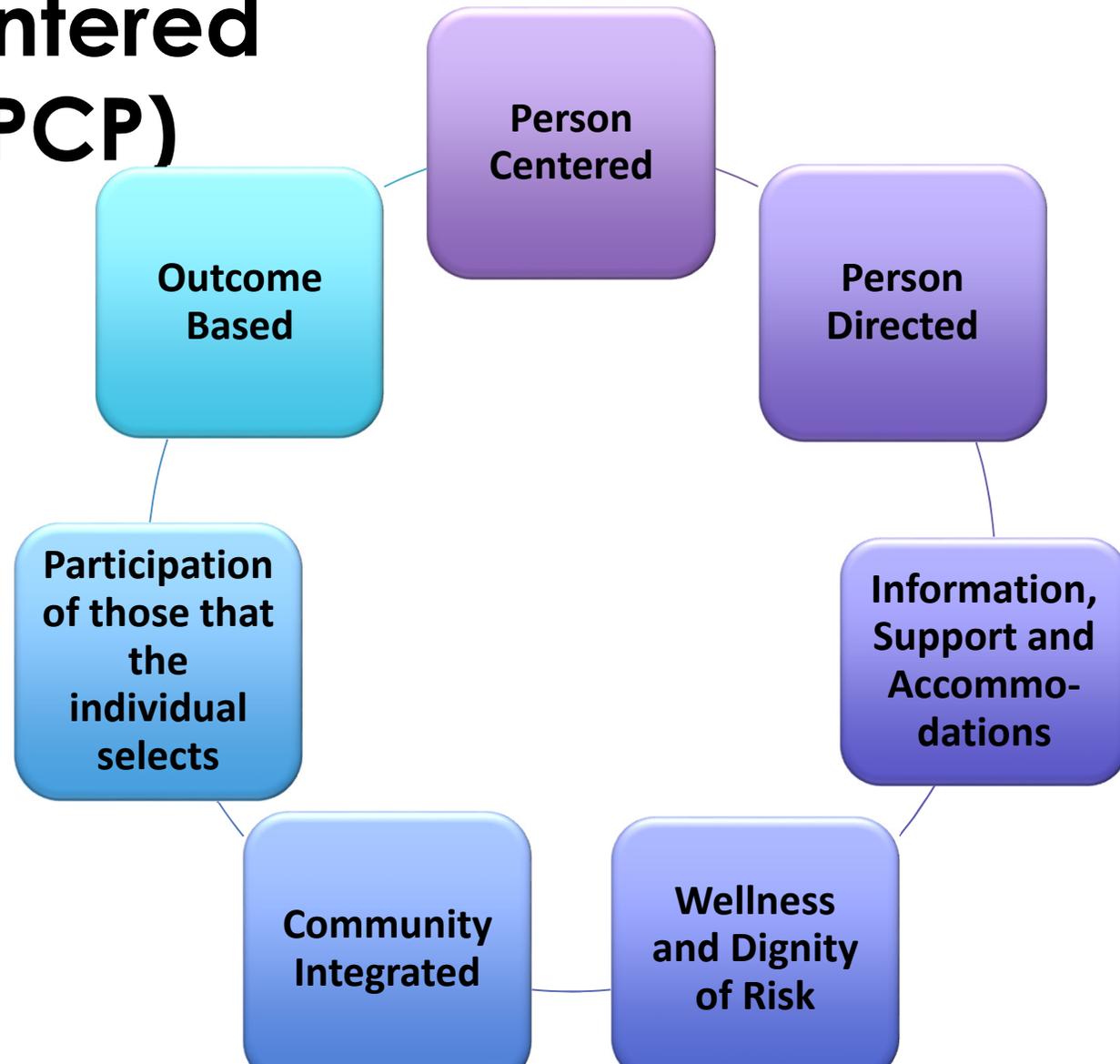
The Care Coordination Guidance

- Core Functions of Care Coordination
- Person Centered Elements
- Face-to-Face meetings and caseloads
- Competencies and Trainings
- Conflict Free Case Management
- Self-Direction Concepts
- Willowbrook





Person Centered Planning (PCP)





ISP Instructions

Are a guidance tool that outlines the person centered planning elements of the Individualized Service Plan (ISP) which is required to be completed by all Developmental Disabilities Individual Support and Care Coordination Organization's (DISCOs) and/or contracted entities responsible for facilitating and or writing individual care plans for individuals eligible for OPWDD services who are enrolled in Managed Long Term Care.



Individualized Service Plan (ISP)

- **ISP Format**
- **Initial ISP**
- **Changing / Updating the ISP**



Sections of the ISP

Demographic and Profile

Outcomes and Support Strategies

Health and Safety/Individual Plan of Protective Oversight

Authorized and Funded Services

Natural Supports, Other Services, and Community Resources

Preventative Medical Planning

Behavioral Support Needs

Employment Information

Personal Outcome Measures

Willowbrook



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Questions

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