

Facts and Figures about OPWDD

Over 126,000 people with developmental disabilities of all ages served.

Over one third of the people served are less than age 22.

Approximately 21,600 people with Autism Spectrum Disorders currently served.

Substantial growth in community residential opportunities achieved, from 10,813 in 1980 to 39,312 in 2010.

Over 42,000 families assisted annually to support their children with developmental disabilities to live at home with the family.

Almost 70,000 people with developmental disabilities enrolled in the Home and Community Based Services waiver in 2010.

80,024 people receiving service coordination.

More than one fourth of the people served are 45 or older, up more than 10% since 2004.

Only 399 people were living in developmental center facilities (other than special population units) as of April 2010.

The Vision Statement

People with developmental disabilities enjoy meaningful relationships with friends, family and others in their lives, experience personal health and growth, live in the home of their choice, and fully participate in their communities.

The Mission Statement

We help people with developmental disabilities live richer lives.

Values describe how we as employees of OPWDD interact with the individuals we serve, families, staff, the community and each other:

Compassion - The capacity to appreciate what others think and feel.

Dignity - The recognition of the worth of each person and the treatment of individual rights and preferences with respect, honor and fairness.

Diversity - The celebration, respect and embracing of the differences among us because these differences strengthen and define us.

Excellence - The continual emphasis on innovation, increasing knowledge, and delivering the highest quality supports and services.

Honesty - The foundation on which trust is built and truth is communicated.

Guiding Principles that frame how OPWDD conducts its business:

Put the person first - People with developmental disabilities are at the heart of everything we do, and this person-first ethic is embodied in the way we express ourselves, and in the way we conduct our business.

Maximize opportunities - OPWDD's vision of productive and fulfilling lives for people with developmental disabilities is achieved by creating opportunities and supporting people in ways that allow for as many as possible to access the supports and services they want and need.

Promote and reward excellence - Quality and excellence are highly valued aspects of our services. Competency is a baseline. We find ways to encourage quality, and create ways to recognize and incentivize excellence to improve outcomes throughout our system.

Provide equity of access - Access to supports and services is fair and equitable; a range of options is available in local communities to ensure this access, regardless of where in NYS one resides.

Nurture partnerships and collaborations - Meaningful participation by people with developmental disabilities strengthens us. OPWDD staff and stakeholders create mechanisms to foster this participation. The diverse needs of people with developmental disabilities are best met in collaboration with the many local and statewide entities who are partners in planning for and meeting these needs, such as people who have developmental disabilities, families, not-for-profit providers, communities, local government and social, health and educational systems.

Require accountability and responsibility - There is a shared accountability and responsibility among and by all stakeholders, including individuals with disabilities, their families, and the public and private sector. OPWDD and all its staff and providers are held to a high degree of accountability in how they carry out their responsibilities. We strive to earn and keep the individual trust of people with developmental disabilities and their families, as well as the public trust. Creating a system of supports that honors the individual's right to be responsible for their own life and accountable for their own decisions is of paramount importance.

Developmental Disabilities Services Offices

OPWDD operates a network of Developmental Disabilities Services Offices (DDSOs) that administer locally based programs, and the Institute for Basic Research, which carries out ground breaking research in the field of developmental disabilities.

- Bernard Fineson DDSO**
County: Queens.....(718) 217-4242
- Brooklyn DDSO**
County: Kings(718) 642-6000
- Broome DDSO**
Counties: Broome, Chenango, Delaware, Otsego, Tioga, Tompkins(607) 770-0211
- Capital District DDSO**
Counties: Albany, Fulton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington(518) 370-7331
- Central New York DDSO**
Counties: Cayuga, Cortland, Herkimer, Lewis, Madison, Onondaga, Oneida, Oswego.....(315) 336-2300
- Finger Lakes DDSO**
Counties: Chemung, Livingston, Monroe, Ontario, Seneca, Schuyler, Steuben, Wayne, Wyoming, Yates(585) 461-8500
- Hudson Valley DDSO**
Counties: Orange, Rockland, Sullivan, Westchester.....(845) 947-6100
- Institute for Basic Research in Developmental Disabilities**(718) 494-0600
- Long Island DDSO**
Counties: Nassau, Suffolk(631) 493-1700
- Metro New York DDSO**
Counties: Bronx, New York.....(212) 229-3000
- Staten Island DDSO**
County: Richmond.....(718) 983-5200
- Sunmount DDSO**
Counties: Clinton, Essex, Franklin, Hamilton, Jefferson, St. Lawrence (518) 359-3311
- Taconic DDSO**
Counties: Columbia, Dutchess, Greene, Putnam, Ulster.....(845) 877-6821
- Western NY DDSO**
Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans.....(716) 517-2000



David A. Paterson
Governor

Max E. Chmura
Acting Commissioner

NYS Office For People With Developmental Disabilities

Strategic Framework 2010-2014



For further information, please check the OPWDD Website:

www.omr.state.ny.us

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Putting People First	Home of Choice	Work & Contribution	Relationships
			
<p>Goal</p> <p>People with developmental disabilities have plans, supports, and services that are person-centered and as self-directed as they choose.</p>	<p>Goal</p> <p>People with developmental disabilities are living in a home of their choice.</p>	<p>Goal</p> <p>People with developmental disabilities are able to work at paying jobs and/or participate in their communities through meaningful activities.</p>	<p>Goal</p> <p>People with developmental disabilities have meaningful relationships with friends, family, and others of their choice.</p>
<p>Outcomes</p> <ul style="list-style-type: none"> • Support people through the provision of person-centered supports and services to achieve lives of distinction. • Increase the number, capacity and efficiency of new and existing organizations, including OPWDD, to foster and deliver individualized services across the lifespan. • Simplify and streamline access to individualized services and supports. • Increase the ability of individuals and families to identify their service needs and access the financial resources necessary to pay for these supports. • Further develop brokerage and service coordination in order to improve access to individualized supports and services. 	<p>Outcomes</p> <ul style="list-style-type: none"> • Expand residential and at home opportunities over the next five years through NYS-CARES III and the Portal. • Prepare more people living in developmental center and special population units for community living. • Support individuals with developmental disabilities to live at home with their families when this is the preferred choice of the person and his or her family. 	<p>Outcomes</p> <ul style="list-style-type: none"> • Advance "Employment First" as the preferred outcome for all people with developmental disabilities. • Support individuals to become meaningfully employed in preferred job situations and sustain their employment for significant periods of time. • Provide the employment and day supports needed for people to become employed in the jobs of their choice and/or contribute to their communities in meaningful volunteer roles. 	<p>Outcomes</p> <ul style="list-style-type: none"> • Promote positive relationships between individuals with developmental disabilities and the staff who support them. • Increase opportunities for people to participate in community activities of their choosing. • Increase opportunities for people to enjoy meaningful relationships in their lives. • Ensure people have the opportunity to participate in and be part of the faith community of their choice.
<p>Performance Measures</p> <ol style="list-style-type: none"> 1) Statewide growth of the number of people utilizing a personal resource account (PRA) and individualized budget. 2) Individuals with developmental disabilities who have individualized budgets express satisfaction with their supports and services. 	<p>Performance Measures</p> <ol style="list-style-type: none"> 1) Systemic movement towards less restrictive residential settings. 2) Satisfaction with and choice of living arrangements. 	<p>Performance Measures</p> <ol style="list-style-type: none"> 1) Systemic movement away from day program activities and toward work activities. 2) Opportunities to earn income. 3) Demand for employment for those with no jobs and demand for more working hours for those who have a job. 	<p>Performance Measures</p> <ol style="list-style-type: none"> 1) The extent to which people experience choice in community activities. 2) Existence of quality relationships.
<p>Key Activity Areas</p> <ul style="list-style-type: none"> • Self-Directed Service Options • The Portal • Systems Transformation Grant 	<p>Key Activity Areas</p> <ul style="list-style-type: none"> • NYS-CARES • Home of Your Own • Family Care • Family Support Services • Redefining Institutional Services and Supports 	<p>Key Activity Areas</p> <ul style="list-style-type: none"> • Enhanced Supported Employment • Social Security Work Incentives and Ticket to Work • Employment Training Internship Program • Students Work Too • Works for Me • Pathway to Employment • Volunteerism 	<p>Key Activity Areas</p> <ul style="list-style-type: none"> • Community Habilitation • Everyday Heroes • Creating Connections • Faith Based Initiative

Good Health	Overarching Themes and Initiatives
	
<p>Goal</p> <p>People with developmental disabilities have good health.</p>	<p>Goal</p> <p>Services and supports for people with developmental disabilities shall be of the highest quality, flexible, fiscally responsible, and embrace a rich diversity of both the people served and the workforce.</p>
<p>Outcomes</p> <ul style="list-style-type: none"> • Enhance the early identification, prevention, and treatment of health related conditions for individuals with developmental disabilities. • Implement state of the art practices to improve the behavioral health of people served. • Enhance the consistency and quality of individualized nutrition care through the training and implementation of the "Nutrition Care Process" statewide. 	<p>Outcomes</p> <ul style="list-style-type: none"> • Redesign the Quality Management Survey Process. • Implement the HCBS Quality Improvement Strategies. • Improve the capacity of OPWDD and its providers to maintain a well qualified workforce. • Recruit and retain highly skilled professional clinicians to enhance the quality of services. • Enhance the design of the Medicaid Service Coordination program. • Fully integrate the concept of informed choice throughout OPWDD service designs and service delivery. • Advance understanding of Autism Spectrum Disorders, and improve capacity to deliver state of the art services. • Enhance services for individuals with dual diagnosis through development and collaboration with OMH. • Develop regulations that stress a comprehensive approach to behavior support and management, and focus on prevention and early intervention. • Work to develop a more integrative approach that combines new advances in genetics, neurosciences, behavioral science, and clinical science.
<p>Performance Measures</p> <ol style="list-style-type: none"> 1) Satisfaction with health care professionals. 2) Distribution of people across BMI (Body Mass Index) categories. 3) Citations related to: <ol style="list-style-type: none"> a. Denials of appropriate health care including choice of health provider and/or ability to obtain a second opinion. b. Inappropriate documentation, security, management and/or review of medications. 	<p>Key Activity Areas</p> <ul style="list-style-type: none"> • Institute for Basic Research • Interagency Collaboration • Autism Platform • Dual Diagnosis • Children Services • Forensics • Workforce Development • Quality Management • Medicaid Service Coordination
<p>Key Activity Areas</p> <ul style="list-style-type: none"> • Intensive Behavioral Services • Physical Health • Clinic Services • Medication Management • Nutrition 	<p>For more information about the OPWDD Statewide Comprehensive Plan: 2010-2014 go to www.omr.state.ny.us/507plan/images/hp_507plan_statewide_comprehensiveplan1014.pdf</p>

