

Managed Care (DISCO) Process



Steps to Enrollment

- 1 Eligibility** Front Door

 - OPWDD Eligibility (New Individual)
 - Medicaid Eligibility
 - HCBS Waiver Level of Care
- 2 Assessment** Front Door

 - Conflict Free Assessment (CFA)
- 3 Options Discussed** Enrollment Broker

 - Notification of Managed Care Eligibility
 - Choice Counseling
 - Enrollment Package Information Provided - If Requested
- 4 Decision** Individual/Family

 - Individual/Family Chooses Managed Care
 - Individual/Family Chooses a Plan
- 5 Enrollment** DISCO

 - Confirmation letter sent by Enrollment Broker
 - Communication by Plan Individual/Family
 - Includes of Handbook, Network Information