

# Measuring Region One's Housing Performance

“What gets measured, gets done”



# What we know now

- ❖ Our region's profile
  - Region's overall population 14% of state total
  - Eligible individuals enrolled 18.2% of statewide enrollment
  - Region's certified residential resources 20.5% of statewide total

# Our Certified Residential Footprint

## Residence Type

- ▣ ICF: 7.3%
- ▣ IRA: 87.5%
- ▣ Family Care: 5%

## Individuals with Potential for Less Restrictive Living (ISPM of 1 or 3)

- ▣ ICF: 8.8%
- ▣ IRA: 49%
- ▣ Family Care: 60.5%

- ❖ Where others are living – needed data
  - Living with family
  - Living independently with supports
  - Living in agency controlled non-certified housing



- ❖ Our current demand picture
  - Current registry total = 2,284
  - Current priority ones = 872
  - Number of adds and removes in 2013 = 106/154
  - Current SNF residents requesting community placement = 41 out of 201
  - Current ICF residents = 568

- 2014 “aging out” = 450 approx.
- Expected repatriations from DC closures = 76
- ❖ How does the NYS Cares Registry work to measure demand?
  - Like trying to measure ocean temperature with a baby thermometer
  - Poor measure of current system performance
  - Woefully inadequate to measure the rebalanced system

# What will help complete the picture?

- ❖ Geographic distribution of supply and demand
- ❖ Demand information detailed based on acuity, urgency, duration and available range of responses
- ❖ Supply picture inclusive of all housing options (provider/non-certified, PHA setasides, etc)

- ❖ Olmstead and MFP “character” of available housing
  - Access to transportation and jobs
  - 3 roommates or fewer
  - Lease
  - Supports for community integration
- ❖ Movement within the system
  - Vacancy rates by type and location
  - Adds and removes at all levels of care

# How do we invest and manage for performance?

- ❖ Access what exists already
  - A complete options picture for consumers
  - Better management of movement and potential movement
  - Develop, locality-by-locality, relationships with “the housing people”
  - Train brokers, recruit community living specialists

## ❖ Prudent investment

- 2013 MRT round region one had 54% of projects, but 64% of people served and over 69% of Medicaid savings
- Build and convert where need for options is greatest
- Work to assure DD vacancy rate is lowest

- ❖ Insure the system's performance
  - Quarterly report card that speaks to: individuals and families; msc's and brokers; property investors/owners; provider agencies; oversight (OPWDD, HCR, etc.)
  - Potential success measures for individuals
    - ✓ Choice
    - ✓ Retention
    - ✓ Health cost savings (MRT)
    - ✓ Social connection
    - ✓ Employment and gainful activity
    - ✓ Positive exits from the system

- ❖ Housing provider success measures
  - Vacancy rate for DD renter = or < all other renters
  - Length of stay for DD renters > all other renters
  - Credible market trend data



- ❖ System level success measures
  - Cost per opportunity created
  - Regional cost per “bed night”
  - Affordable/accessible units created per year/per locality
  - Rate of increase/decline in rent subsidies
  - % of new waiver enrollees requesting congregate care
  - % increase in waiver services for those living independently