



**Office for People With
Developmental Disabilities**

NY START

April 29, 2015

NY START Mission

NY START will increase the community capacity to provide an integrated response to people with intellectual/developmental disabilities and behavioral health needs, as well as their families and those who provide support. This will occur through cross systems relationships, training, education, and crisis prevention and response in order to enhance opportunities for healthy, successful and richer lives.



NY START

- NY START - will provide community-based crisis prevention and intervention services for individuals with intellectual/developmental disabilities (I/DD) *and* co-occurring mental health (MH) and behavioral health needs.
- NY START – will help individual obtain adequate treatment options when they need them most in the least restrictive setting possible.



Core START Elements

- Trained Linkage Coordinators
- In-home therapeutic supports (ages 6 – adult)
- Site Based Therapeutic Resource Centers (ages 21 +) – planned and emergency use
- Crisis support 24 hours/7 days a week
- Team response time, 2-3 hours



Components of START

- Augments existing system of support - *does not replace it*;
- Multi-level cross system linkages (local, statewide, national);
- Clinical education teams, online training forums;
- Family support and education;
- Standardized protocols for cross systems crisis prevention and intervention designed to connect MH and I/DD providers;



START Components (cont'd)

- Consultation, assessment, service evaluation;
- Employs data driven, evidence-informed practices and outcome measures;
- Technical support to maintain program integrity and fidelity to the START model;
- Person-centered focus; and
- Focus on understanding problems in the context of the system of support.



Provider Partnerships

Linkage Agreements

The purpose of an affiliation agreement is to establish a collaborative framework in order to improve outpatient supports, community linkages, treatment outcomes and decrease the need for hospitalization and/or the loss of community placement.



NY START: State and Regional Model

- OPWDD Central office is overseeing: statewide rollout, program integrity, and troubleshooting.
- OPWDD START liaisons are available in each of the Developmental Disabilities Regional Offices (DDROs).
- NY START has two operational pilot teams delivering services in Region 1 and Region 3.
- Formal service gap analysis and program design is underway in Region 4 and Region 5.



NY Regions 1 and 3

Data Update

May 4, 2015



Office for People With
Developmental Disabilities

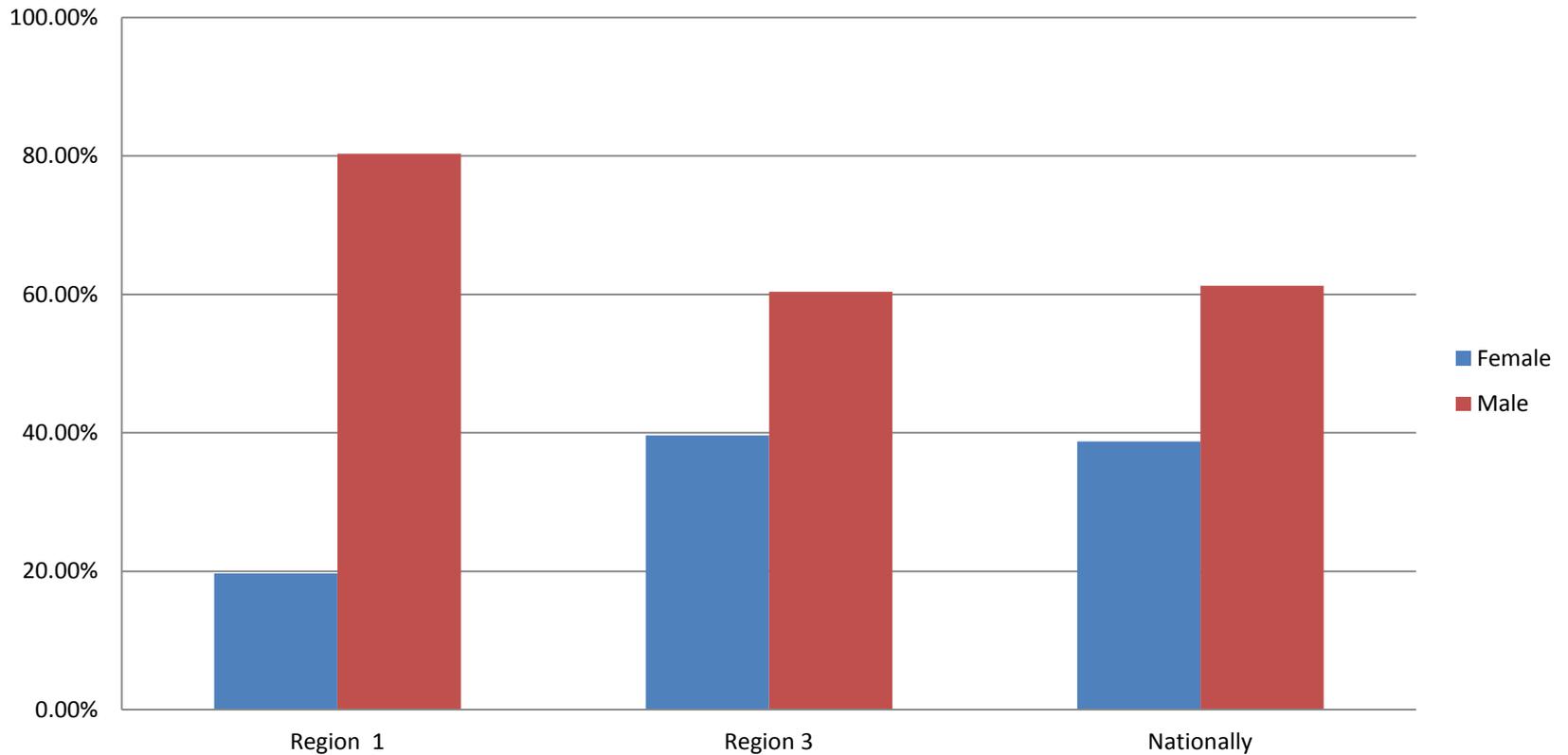
Referrals

Region	Number of individuals referred to START	Number of individuals enrolled	Currently Active
New York - Region 1	167	127	114
New York - Region 3	165	159	145
Total	332	286	259



Gender

Gender



Age at Referral

- Both regions serve children and adults;
- the average age for NY START is 26, which is considerably lower than the average age nationally of 33.
- To date, approximately 52 % of individuals in Region 1 and 23% of individuals in Region 3 are age 18 or younger.

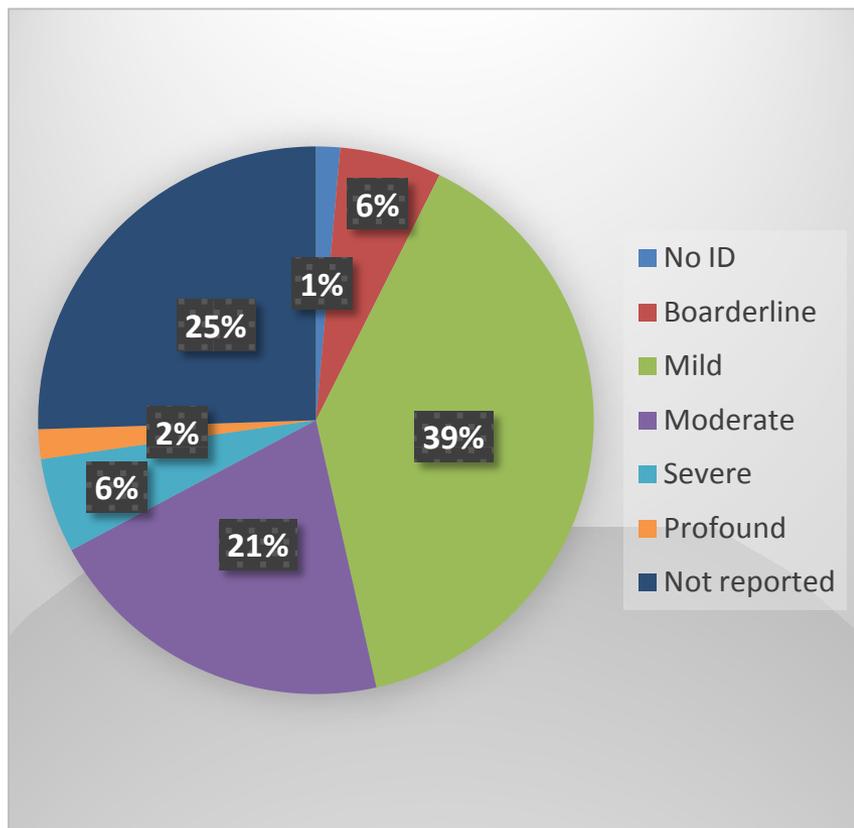
NEW YORK Region 1 and 3	Age
Oldest Age	73
Youngest Age	6

START Nationally	Age (all)
Oldest Age	82
Youngest Age	17

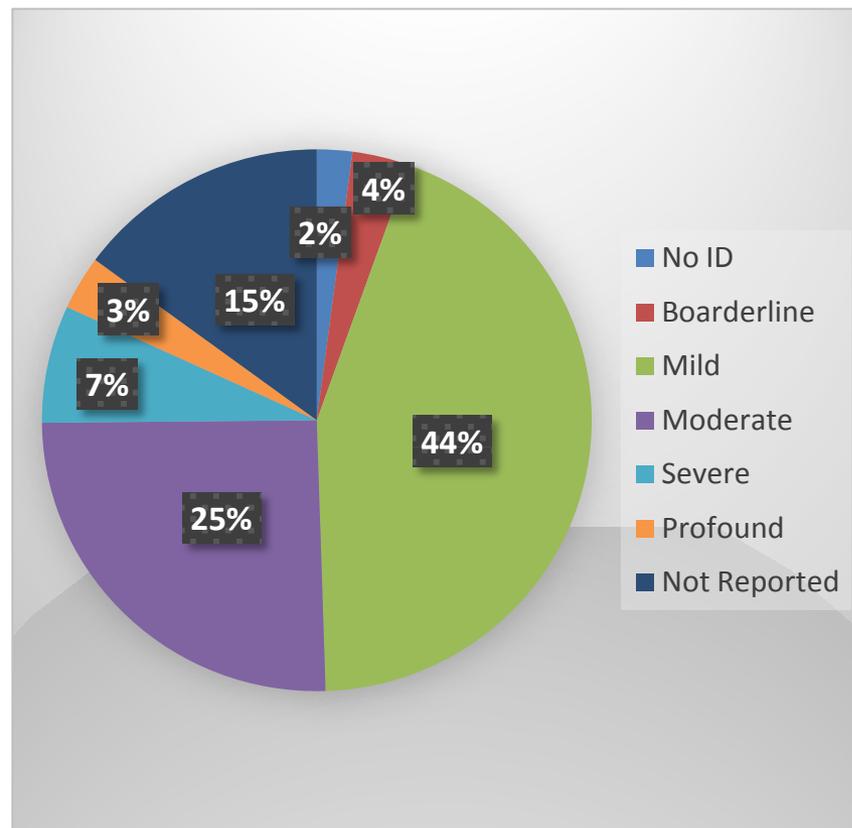


Level of Intellectual Disability

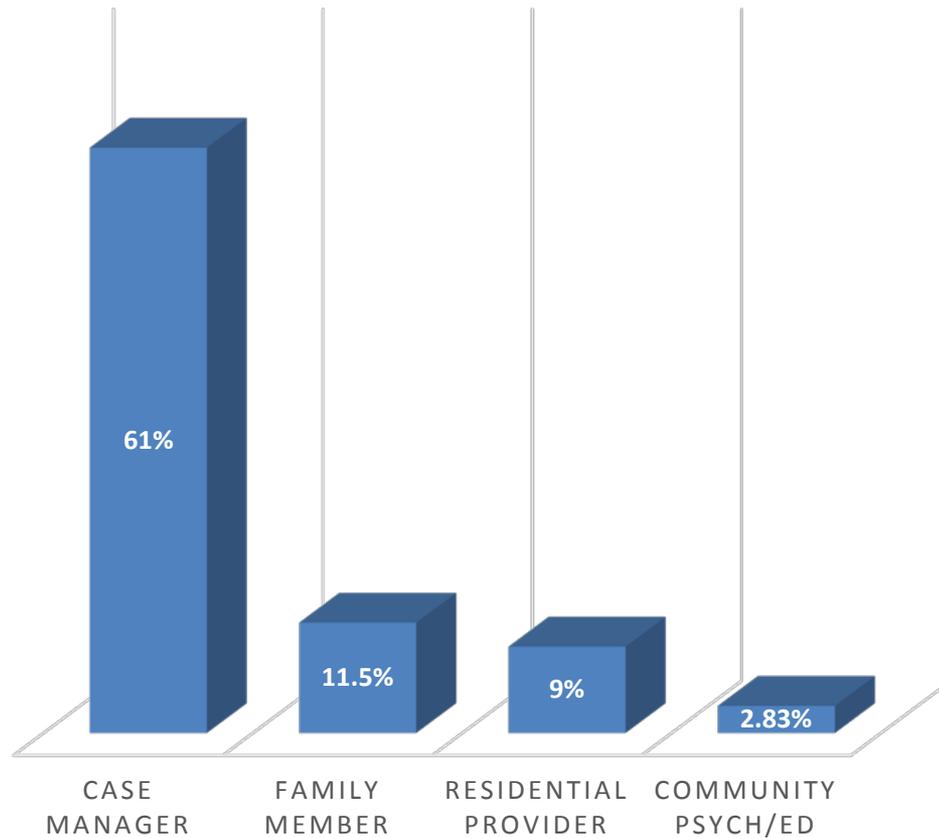
**New York
Region 1 and 3**



START Nationally

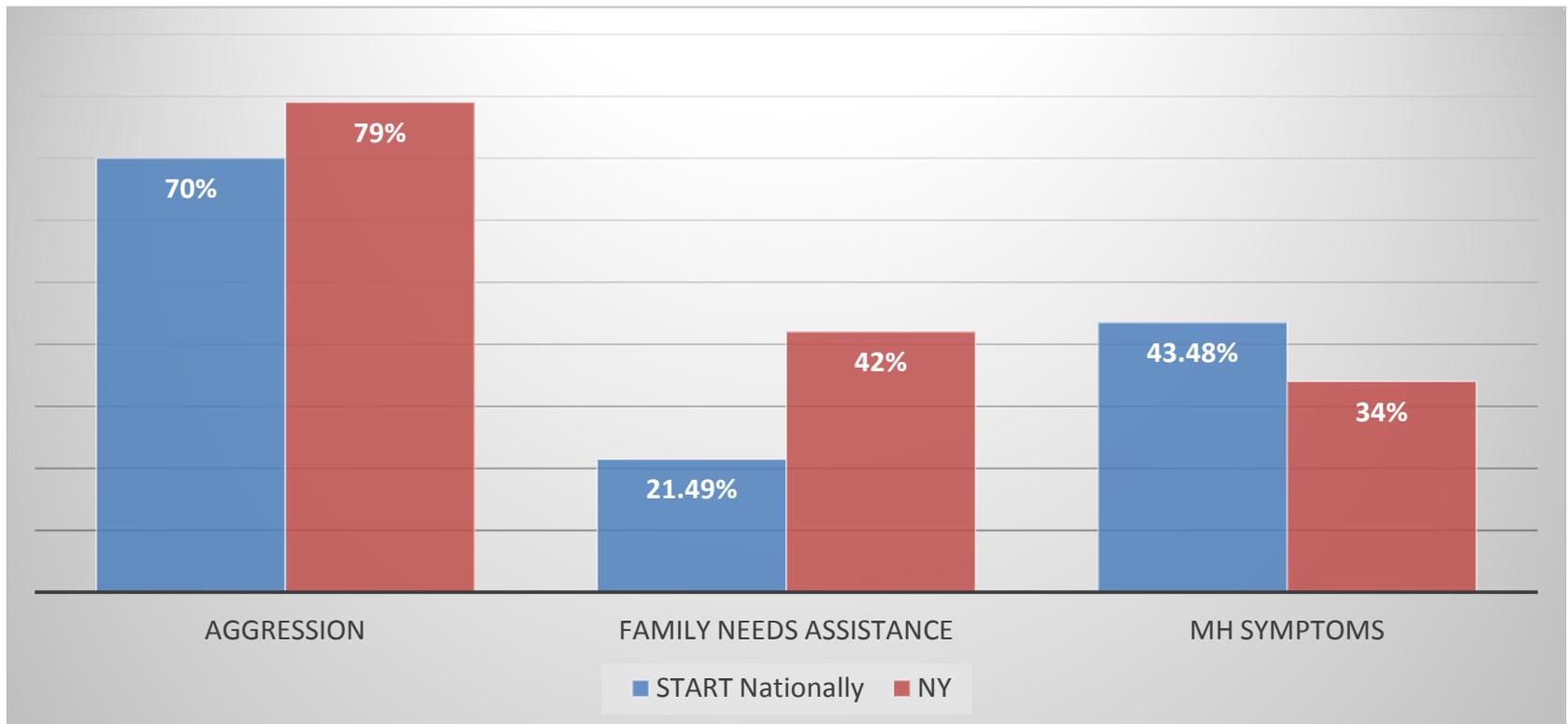


Source of Referral Region 1 and 3



- The majority of referrals statewide came from case managers.
- In Region 1 family was a large source of referrals.
- In Region 3 community residential providers were a large source of referrals.

Primary Presenting Issues



Summary

- Since NY START has begun a total of 332 individuals have been referred to the programs.
- Of those 86% were assessed as appropriate and received services from Region 1 and Region 3 respectively.
- If current trends continue, NY START is projected to serve over 440 individuals during its first year of operation in pilot Regions 1 and 3.



Region 1

Western Finger Lakes

- Offices are located in Canandaigua and West Seneca
- Gary McIntee is the Director
- Candice Baugh is the Clinical Director
- To make a referral or inquire about services in Region 1 call:

1-844-56(START)



Region 3

Capital District, Taconic, and Hudson Valley

- NY START Region 3 program has been operating since October, 2014
- Three teams covering 18 counties
- Teams stay connected through phone, computer, and face-to-face meetings
- Paul Partridge is the Director
- Amy Anneling is the Clinical Director
- To make a referral or inquire about services in Region 3 call:

1-844-START80



Region 4

Metro, Brooklyn, Staten Island, Bernard Fineson

- Formal service analysis has been completed
- The University of New Hampshire Center for START Services presented the findings to stakeholders on June 3, 2015.



Region 5

Long Island

- Gap analysis is underway and the University of New Hampshire Center for START Services will finalize the report in July 2015.
- The findings of this report will be presented to stakeholders in August 2015.

Questions??

