

January 29, 2013

Division of Quality Improvement

44 Holland Avenue
Albany, NY 12229

TEL: 518-474-3625
FAX: 518-486-1728
TTY: 866-933-4889

www.opwdd.ny.gov

Ms. Jan Williamson
Director
State Operations Office – Region 6
45 Mall Drive
Commack, NY 11724

Dear Ms. Williamson:

In May 2012, the Region 6 State Operations Office (Long Island DDSO) was notified that the Agency was placed on Early Alert due to results of the Medicaid survey conducted at the Intermediate Care Facility (ICF) located at 913, 914, 915 Rainbow Commons, Melville, NY which concluded on May 10, 2012.

At that survey, four (4) on-site Statement of Deficiencies were issued and four (4) on-site plans of correction were approved. As a result of the survey, a sixty (60) day letter was issued with the health care condition of participation found not to be in compliance.

In July 2012, a letter was sent to the Agency requesting that an agency management plan be submitted to the Division of Quality Improvement. Due to a subsequent issuance of a forty-five (45) day letter, at the Individualized Residential Alternative at 604 Woodbury Road, Plainview, NY, on September 20, 2012 the Division of Quality Improvement requested that the management plan be amended.

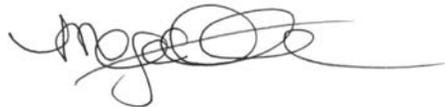
The purpose of this letter is to express the Division of Quality Improvement's serious concerns about the findings from two January 2013 surveys conducted by DQI staff at ICFs under the auspices of the Long Island DDSO (916 - 918 Rainbow Commons) on January 15, 2013 and at 901-903 Melville Estates on January 16, 2013. The surveys resulted in the need to declare Immediate Jeopardy at the 916-918 Rainbow Commons site and at the 901-903 Melville Estates site. In addition, 60-day letters were issued for both sites.

At the 916 - 918 Rainbow Commons, January 15, 2013 survey, serious problems were found in the Health Care condition of participation. Issues included: lack of timely access to emergency services for two individuals; lack of adequate skin care for an individual; and inadequate precautions taken for an individual with pica. At the 901 - 903 Melville Estates, January 16, 2013 survey, serious problems were found in the Active Treatment condition of participation. Issues included inadequate supervision of an individual with multiple falls.

OPWDD's Division of Quality Improvement has serious concerns about your ability to sustain regulatory compliance across your residential programs especially in the areas of health care and consumer protections. Further actions must be taken to ensure that the individuals in your care are receiving supports and services of the highest quality.

We will be contacting you in the near future to come to a mutually agreed upon date where representatives from DQI, Region 6 State Operations Office and the Board of Visitors can meet. At that time, we also will identify what, if any, additional information we will need from the Agency. If you have any questions, please contact Tom Holland, Regional Director at (212) 229-3350.

Sincerely,



Megan O'Connor-Hebert
Deputy Commissioner
Division of Quality Improvement

cc: Courtney Burke, Commissioner
Jim Moran, Acting Executive Deputy Commissioner
Helene DeSanto, Deputy Commissioner
Jill Gentile, Regional Associate Commissioner
Thomas Holland, DQI Regional Director
Cheryl Mugno, Counsel's Office
Board of Visitors