



Medicaid Service Coordination (MSC)

# E-VISORY



ISSUE # 02-14

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The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory Mailing List](#).

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## In This Issue:

### **OPWDD Acting Commissioner Kelley Requests Your Opinion on Front Door Operations**

A short survey has been developed in an effort to evaluate OPWDD's new Front Door approach for individuals seeking services to ensure those services are focused around choice, needs and desires. OPWDD is asking that if you have had any interactions with the Front Door that you please take a moment to complete the survey as your feedback on the success and drawbacks experienced are appreciated. This is an anonymous survey and can be accessed via the following link: [www.surveymonkey.com/s/FDGeneralSurvey](http://www.surveymonkey.com/s/FDGeneralSurvey) or if you prefer you may take this survey over the phone by contacting 518-474-8977. Please submit your survey responses by **February 4, 2014**. Further information and details on this survey can be found in the attached letter from Acting Commissioner Kelley.

### **Update: MSC Training for Voluntary Providers to Serve or Serving Willowbrook Class Members**

In MSC E-Visory #01-14 issued on January 14, 2014 OPWDD announced the 2014 training sessions that will focus on the provision of Medicaid Service Coordination/Case Management by Non-Profit Voluntary Providers to Willowbrook Class members. A location for the November session in the Bronx is now secured and registration is open via the OPWDD Catalog of Training and Talent Development Programs at:

[http://www3.opwdd.ny.gov/wp/wp\\_catalogz2432.jsp](http://www3.opwdd.ny.gov/wp/wp_catalogz2432.jsp)

### **Listing of Videoconference Sites for Upcoming Statewide Continuum of Housing Options Forum**

On March 31, 2014 OPWDD's Division of Person Centered Supports Office of Home and Community Living will be hosting the 1st Continuum of Housing Options Forum. This forum will focus on rebalancing residential resources and one Region's approach to building a sustainable infrastructure that provides choices, promotes integration and is responsive to changing needs and demands. Registration is required. Refer to the attached invitation for further information on registration and locations.



## **Scholarship Guide for Current and Prospective Students with Disabilities**

A scholarship guide has been developed for current and prospective students with disabilities involved in college planning. The guide serves as an additional tool for students who are struggling to finance their education. The guide includes over 70 scholarships specifically for students with disabilities, thoroughly explaining eligibility, award amounts, and how to apply. Interested individuals can access this guide via the following link <http://www.onlineschools.org/financial-aid/disabilities/>.

## **Health Insurance Open Enrollment Ends March 31, 2014**

There have been major changes in the way people apply for Health Insurance as a result of the Affordable Care Act. New York State residents seeking health care coverage should do so through the New York State of Health (<https://nystateofhealth.ny.gov/>), which is the New York State Health Exchange Marketplace. Individuals wishing to apply can visit the website or call 1-855-355-5777, and should do so before the end of the "open enrollment" period, which is March 31, 2014.

People eligible for Medicaid or Child Health Plus (CHPlus) can enroll at any time. There is no open enrollment period for these programs that limits when one can enroll. Medicaid enrollment may have to be done through the appropriate local Social Services District rather than the New York State of Health under certain circumstances. If the application is begun through the website and needs to be handled by the local district, a referral will be made to the local district.

If an individual is not financially eligible for Medicaid or CHPlus, but rather are eligible for the Advance Premium Tax Credit (APTC), or for unsubsidized insurance, and has not enrolled by March 31, the individual will not be able to obtain health insurance coverage until the next open enrollment period, unless they qualify for a [special enrollment period](#) or experience a [qualifying life event](#). The open enrollment period for 2015 will likely begin on November 15, 2014.



January 22, 2014

Dear Colleagues:

OPWDD is gathering information on the successes and drawbacks of the Front Door that was rolled out in June 2013. The Front Door is OPWDD's new, person-centered approach for individuals seeking services. The goal of the Front Door is to make sure that individuals receive services focused around their choices, needs and desires. The intent of this short survey is to help us make sure we are meeting these goals.

If you have had any interaction with the Front Door, please take a moment to fill this out and share your thoughts and opinions with us.

Your name will not appear on this survey and your responses are anonymous. Your input will help OPWDD understand what is working with the Front Door and what areas need improvement. The link to the survey is: [www.surveymonkey.com/s/FDGeneralSurvey](http://www.surveymonkey.com/s/FDGeneralSurvey)

If you have any questions, or if you would prefer to take this survey over the phone, please contact Chris Nemeth, Director of Strategic Planning and Performance Measurement, at 518-474-8977 or by email at [chris.x.nemeth@opwdd.ny.gov](mailto:chris.x.nemeth@opwdd.ny.gov).

Please submit your response by February 4, 2014. Thank you for taking the time to participate in this survey.

Sincerely,

Laurie A. Kelley  
Acting Commissioner

Executive Office

44 Holland Avenue, Albany, NY 12229-0001, TEL: 518-473-1997 FAX: 518-473-1271  
 75 Morton Street, New York, NY 10014, TEL: 212-229-3231 FAX: 212-229-3234  
 101 West Liberty Street, Rome, NY 13440, TEL: 315-336-2300 x246 FAX: 315-571-7118  
 500 A Balltown Road, Schenectady, NY 12304 TEL: 518-381-2110 FAX: 518-381-2190  
TTY: 866-933-4889, [www.opwdd.ny.gov](http://www.opwdd.ny.gov)



NYS Office For People With Developmental Disabilities

# Putting People First

*The Division of Person Centered Supports  
Office of Home and Community Living*

*Invites you to attend its 1<sup>st</sup> 2014 Continuum of Housing Options Forum*

*Opening Remarks: An Official from the Centers for Medicare & Medicaid Services*

*Presenter:*

*Kirk Maurer, Region 1, Director*

*Remarks:*

*Laurie A. Kelley, Acting Commissioner*

*Purpose:*

*"Rebalancing Residential Resources: One Region's approach to building a sustainable infrastructure that provides choice, promotes integration and is responsive to changing needs/demands."*

*Date: March 31, 2014  
Time: 10:00am thru 3:00pm  
Locations: Genesee Community College  
Conable Technology Building Room T102  
1 College Rd. Batavia, NY 14020*

*NYS OPWDD  
44 Holland Avenue  
Conference Room 4-B  
Albany, NY 12229  
(Video Conference Sites Attached)*

*RSVP Required by 3/14/14  
Call (518) 473-1973 or email*

*[Housing.initiatives@opwdd.ny.gov](mailto:Housing.initiatives@opwdd.ny.gov)*

*For more information at the local level contact:*

*Bonnie Evert – (716) 517-3456 [Bonnie.Evert@opwdd.ny.gov](mailto:Bonnie.Evert@opwdd.ny.gov)  
Colleen Delaney – (585) 241-5709 [Colleen.Delaney@opwdd.ny.gov](mailto:Colleen.Delaney@opwdd.ny.gov)*



## OPWDD Sites for 3/31/14 Housing Forum Statewide Video Conference

*“Rebalancing Residential Resources: One Region’s approach to building a sustainable infrastructure that provides choice promotes integration and is responsible to changing needs/demands.”*

### HOST SITE:

**Central Office** - Albany (Conf. Room 4B: Capacity 65)  
44 Holland Ave-4<sup>th</sup> Floor  
Albany, NY 12229

### REMOTE SITES:

**Genesee Community College**  
Conable Technology Building Room T-102  
1 College Road  
Batavia, NY 14020

**Bernard Fineson**-Queens (Room 2: Capacity 100)  
Hillside Complex, 80-45 Winchester Blvd.  
Queens Village, NY 11428

**Brooklyn**-Brooklyn (Large Conf. Room: Capacity 35)  
888 Fountain Avenue  
Brooklyn, NY 11208

**Broome**-Binghamton (Theater: Capacity 50)  
Broome Developmental Center  
249 Glenwood Road  
Binghamton, NY 13905-1695

**Broome**-Ithaca (Capacity 20)  
1257 Trumansburg Rd.  
Ithaca, NY 14850

**Broome**-Masonville (Capacity 30)  
15598 State Highway 8  
Masonville, NY 13804

**Broome**-Norwich (Kemper Lane: Capacity 25)  
119 Kemper Lane  
Norwich, NY 13815

**Broome-Oneonta** (Capacity 15)  
28 Hill Street  
Oneonta, NY 13820

**Capital District-Schenectady** (Room 2: Capacity 50)  
Balltown & Consaul Roads  
Schenectady, NY 12304

**Capital District-Saratoga** (Large Training Room: Capacity 50)  
3 Care Lane  
Saratoga Springs, NY 12866

**Central NY-Auburn** (Capacity 25)  
7253 Owasco Road  
Auburn, NY 13021

**Central NY-Cortland** (Capacity 15)  
36 Owego Street  
Cortland, NY 13045

**Central NY-Herkimer** (Capacity 20)  
231 William Street  
Herkimer NY 13350

**Central NY-Rome** (Capacity 35)  
8163 Gore Road  
Rome, NY 13440

**Central NY-Syracuse** (Capacity 30)  
1001 West Fayette Street  
Syracuse, NY 13204

**Finger Lakes-Elmira** (Capacity 12)  
163 Sullivan Street  
Elmira, NY 14901

**Finger Lakes-Leicester** (Capacity 25)  
129 Main Street  
Leicester, NY 14481

**Finger Lakes-Newark** (V149: Capacity 45)  
703 East Maple Avenue

Newark, NY 14513

**Finger Lakes-Parkside (Capacity 8)**

5259 Parkside Drive

Canandaigua, NY 14424

**Finger Lakes-Rochester (25 Leaf: Capacity 35)**

620 Westfall Road

Rochester, NY 14620

**Hudson Valley-Middletown (Conf. Room A: Capacity 40))**

42 Rykowski Lane

Middletown, NY 10941

**Hudson Valley-Tarrytown (Conf. Room A: Capacity 25)**

220 White Plains Road

Tarrytown, NY 10591

**Hudson Valley-Thiells (Bldg. 5, Room 2: Capacity 55)**

5 Wilbur Road

Thiells, NY 10984

**Long Island-Hauppauge (Multipurpose Room: Capacity 80)**

415-A Oser Avenue

Hauppauge, NY 11788

**Metro NY-Bronx (Room 140: Capacity 25)**

2400 Halsey Street

Bronx, NY 10461

**Metro NY-Manhattan (433A: Capacity 25)**

25 Beaver Street

New York, NY 10004

**Staten Island-Staten Island (Bldg 46A Boardroom: Capacity 15)**

1150 Forest Hill Road

Staten Island, NY 10314

**Sunmount-Plattsburgh (VC Room: Capacity 20)**

159 Margaret Street

Suite 104

Plattsburgh, NY 12901

**Sunmount-Potsdam** (Capacity 15)  
51 Main Street  
Potsdam, NY 13676

**Sunmount-Speculator** (Capacity 20)  
2875 Rte. 8W  
Speculator, NY 12164

**Sunmount-Tupper Lake** (Bldg. 3, 2<sup>nd</sup> Fl Conf. Room: Capacity 25)  
2445 State Route 30  
Tupper Lake, NY 12986

**Taconic-Kingston** (Capacity 50)  
521 Boices Lane  
Kingston, NY 12401

**Taconic-Valatie** (Capacity 25)  
3143 Rt., 9 Suite 1  
Valatie, NY 12184

**Taconic-Wassaic** (Staff Conf Room: Capacity 40)  
26 Center Circle  
Wassaic, NY 12592

**Western NY-Fredonia** (Capacity 25)  
258 East Main Street  
Fredonia, NY 14063

**Western NY-West Seneca** (Bldg. 16, Room 1-153: Capacity 40)  
1200 East & West Road  
West Seneca, NY 14224