

Andrew M. Cuomo, Governor



Kerry A. Delaney, Acting Commissioner

NYS Office For People With Developmental Disabilities

Putting People First

EHR Bidder's Conference

October 6th, 2014

9:00AM

44 Holland Avenue, Albany, NY

4th Floor – CR 4B



Welcome to OPWDD

- Housekeeping
- Introduction of the EHR Project Team
- Today's Agenda
- There will be an opportunity to ask questions at the end of this presentation. Please hold all of your questions until that time.
- This presentation is not intended to replace the RFP document. This is simply an overview. For more detailed information, please see the RFP posted on the OPWDD website.
- **Thank you for your interest in OPWDD's EHR RFP.**

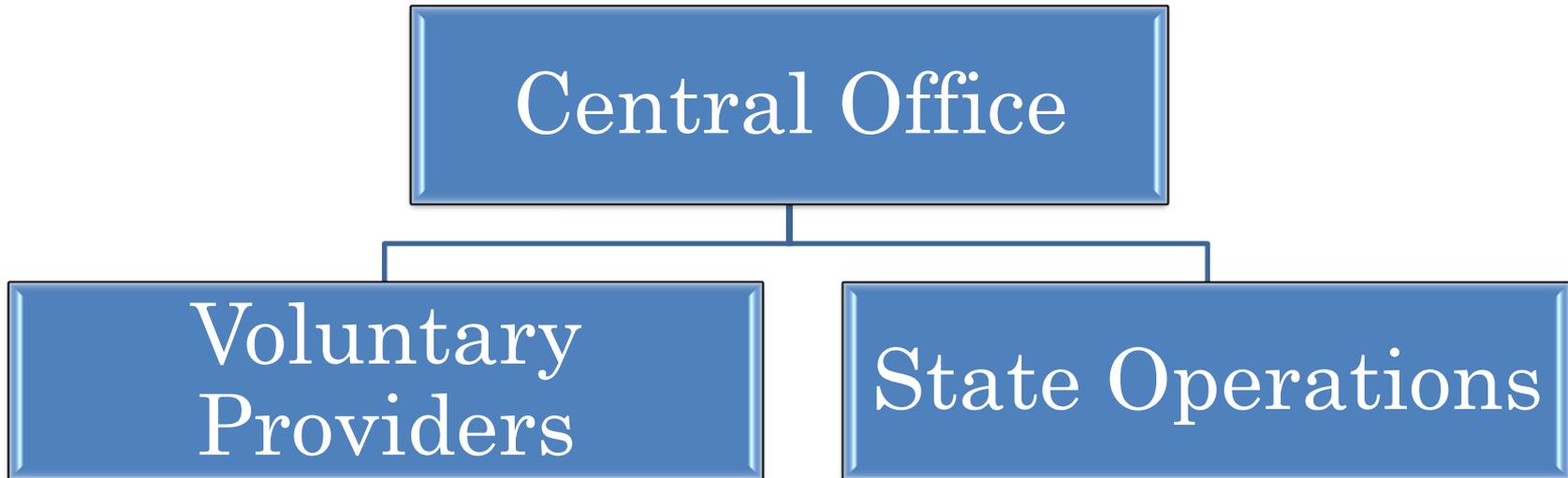


Welcome to OPWDD

- OPWDD is responsible for coordinating services for over 126,000 New Yorkers with Developmental Disabilities.
- About 80% of services are provided through the voluntary sector while approximately 20% of services are provided through state run programs.
- Services are Medicaid funded (habilitation, clinical, or residential supports and services) or funded through NY State (family support services, job coaching, vocational training).
- Transformational Agenda
 - Community integrated settings.
 - Least restrictive interventions and enhancing supports.
 - Promoting self-direction and personal choice.
 - Moving to a managed care model.



OPWDD EHR Overview





Mandatory Requirements

- ❑ **Bidder Hosted Solution**– The Bidder must have experience hosting an EHR application and:
 - ❑ Have successfully implemented an EHR in at least one other organization;
 - ❑ Have a solution that is designed to meet the unique needs of individuals with developmental disabilities.

- ❑ **Existing System** – The solution is not a custom build; however, the Bidder must offer some customization to meet the unique needs of NYS.

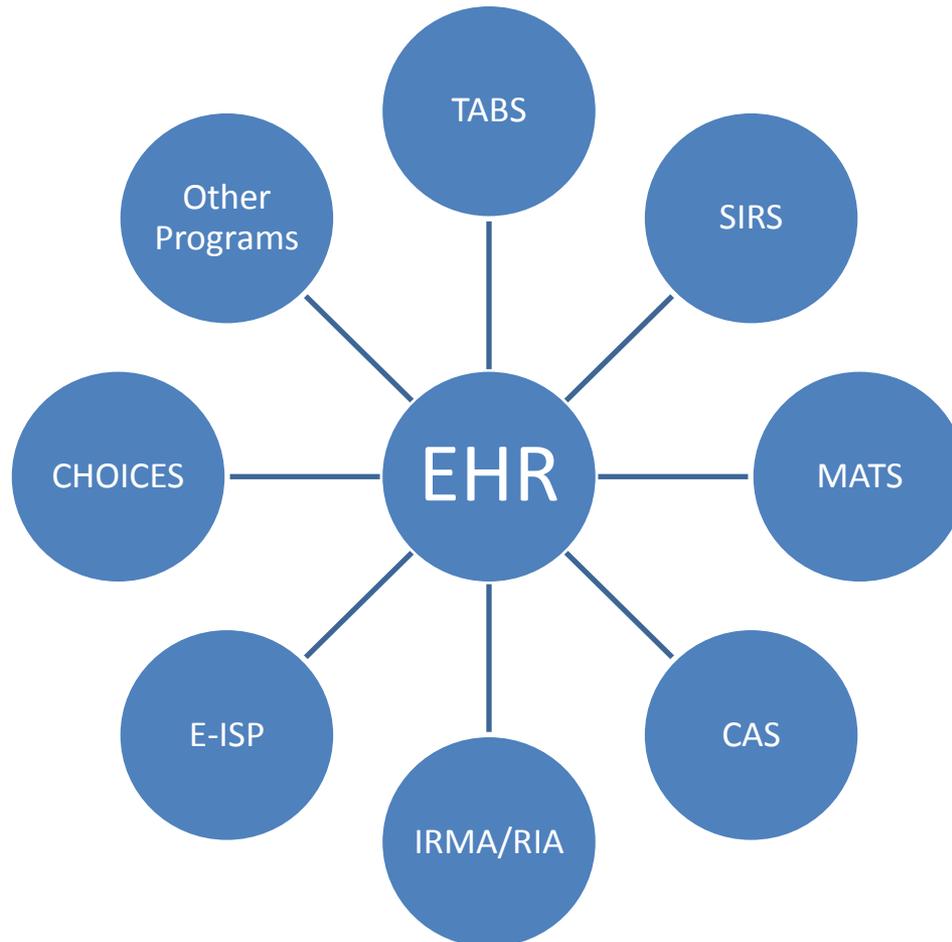
- ❑ **Federally certified**- The solution must meet the federal meaningful use standards.

- ❑ **Accessibility**- The system can be accessed by employees, individuals/families & other health care providers across locations.



Standardized System –

The EHR must integrate information from other systems





Overview of TABS- Tracking and Billing System

- ❑ TABS is a master repository.
- ❑ TABS is unique to New York State.
- ❑ TABS contains information on service utilization and billing for all individuals in NYS who are eligible to receive OPWDD approved services.
- ❑ The EHR will only maintain data for a subset of the population who OPWDD has deemed eligible. Individuals who receive services from state operated programs, staffed by state employees, will benefit from the EHR solution.



Overview of Bidder's Responsibility

- Software Customization
- Data Integration and Conversion
- System Maintenance
- Training using a “train the trainer” approach
- Phased in Implementation
- Hosted Solution



OPWDD's Responsibility

- Support the Bidder's "Train the Trainer" model.
- Support Implementation.
- Identify needed Customizations.
- Equipment (hardware to access the system).



Overview of EHR Features:

- Maintain eligibility information
- Consent Tracking
- Person-Centered Individualized Service Plan (ISP)
- Request for Services
- Screening and Assessment
- Service Delivery and Service Utilization
- Self-Directed Care Portal
- Service Tracking, Participation & Monitoring
- Quality Assurance/Data Tracking
- Billing Modules (Optional Deliverable)
- HIPAA Security and Confidentiality
- System Maintenance and Help Desk Support

Changes to the RFP

Anticipated changes to the RFP.



Conclusion

- OPWDD appreciates your interest in the EHR Request for Proposals.
- **November 3rd is the closing date for receipt of proposals.**
- The Evaluation Process will consist of four levels:
 - Level 1: Mandatory Bidder Requirements
 - Level 2: Technical Evaluation
 - Level 3: Cost Evaluation
 - Level 4: Oral Presentation
- Estimated contract start date: February 2, 2015.
- **Successful Pilot Completion: September 2, 2015.**
- Successful Full System Implementation: September 2, 2016.