

August 24, 2011

Executive Office

44 Holland Avenue
Albany, NY 12229-0001

TEL: 518-473-1997
FAX: 518-473-1271
TTY: 866-933-4889

www.opwdd.ny.gov

Ms. Louise Hamlett, Executive Director
Quick Social Services
50 Commonwealth Drive
Wyandanch, NY 11798

Kimshea Moore, Board President
[REDACTED]

Dear Executive Director and Board President:

In order to ensure that New York State (NYS) citizens with developmental disabilities receive appropriate services and protections, the Office for People With Developmental Disabilities (OPWDD) has established an internal Early Alert Committee. The committee is made up of OPWDD senior leadership and senior managers. The purpose of the Early Alert process is to monitor the performance of a provider that has been unable to sustain compliance with New York State laws and regulations and/or has been unable to demonstrate sound governance practices, including management of fiscal resources, so that OPWDD can take appropriate action as necessary.

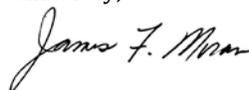
The purpose of this letter is to notify you that Quick Social Services has been placed on Early Alert status for **substantial regulatory non-compliance at your IRA program resulting in the issuance of a second 45-day letter. These survey findings are indicative of an inability to implement the plan of corrective action that was submitted and the inability to sustain regulatory compliance based on recent history at another residential program site operated by the agency.**

While Quick Social Services is on Early Alert status, appropriate staff of OPWDD will work with you to address the issues so that you may arrive at a solution that will be in the best interests of the individuals you serve and their families. During this time, OPWDD will make a determination regarding whether your Agency has the ability to remedy the deficient practices and sustain compliance. If your agency can demonstrate the ability to sustain compliance, we will remove it from the Early Alert status and you will be notified accordingly.

While an agency is on Early Alert status, OPWDD will not consider any requests for expansion of services and may suspend any expansion that is in process.

We will be contacting the agency shortly to come to a mutually agreed upon date where representatives from OPWDD and a quorum of your Board can meet in the next few weeks. At that time we will also identify what, if any, additional information we will need from the agency. We look forward to meeting with you and please contact Mr. Kenneth O'Connor at (212) 229-3350 if you have any questions.

Sincerely,



James F. Moran
Acting Deputy Commissioner
Division of Quality Management

cc: Board of Directors
Courtney Burke, Commissioner
Jill Gentile, Regional Associate Commissioner
Jay Kiyonaga, Acting Deputy Commissioner of Fiscal and Administrative Solutions
Gerald Huber, Long Island DDSO Director
Mohan Iyer, DQM Regional Director
Ken O'Connor, DQM Regional Director
Cheryl Mugno, Counsel's Office