Access and Choice
Final Design Team Meeting
August 29, 2011
Meeting Objectives

• To receive an update on the 8/24 Steering Committee Meeting

• To discuss public forum comments in our design team area to attempt to address in our recommendations (if we haven’t already done so)

• To review and approve final design team recommendations as outlined in the draft report and attached materials.
Agenda

1. Welcome and Background: Jerry Huber
   Review and Approve Summary of August 16th meeting
   Overview of August 24th Steering Committee meeting
   10:00-10:30

2. Review/Discuss/Approve Design Team Recommendations Report
   10:30-12:30

3. LUNCH
   12:30-1:00

4. Review Public Forum Comments in Relation to Recommendations
   1:00-2:30

5. Wrap Up and Next Steps
   2:30-3:00
Steering Committee Updates

DESIGN TEAM REPORTS

Access and Choice
No Wrong Door, Cross-Systems Integration, Informed Choice Across a Continuum of Care, Single Entry Point Web Model, Standardized Universal Assessment Tool

Fiscal Sustainability
DDISCO (not-for-profit, risk-bearing, care management entity)
Steering Committee Updates

Services and Benefits
Self-Direction, Employment, DC Transition, broadly defined service categories that allow money to morph instead of putting individuals into boxes, emphasis on people living as independently as possible for as long as possible

Care Coordination
Comprehensive care coordination

Quality
Quality Matrix
Access & Choice Design Team Recommendations

Options and considerations for “No Wrong Door”

Factors and considerations—Valid and Equitable Needs Assessment

Essentials for individual choice in a care management environment
“No Wrong Door” = individuals understand available options, make informed choices and gain supports/services that best meet their needs no matter where they begin the process.

**CURRENT**

- Silos
- Multiple agencies, websites, locations, etc.
- Multiple application and assessment processes for same basic information

**FUTURE**

- State-wide cross-systems infrastructure
- Universal assessment/application tools
- “Early touch”

Possible Interim OPWDD Measures:

- Two-way web based portal with care mgmt./coordination and provider linkages
- Comprehensive info tech development/platform
Needs Assessment

**Individual’s Perspective**
- Person-centered and strengths-based
- Flexibility, predictability, and no “automatic pilot”
- Results in holistic and comprehensive person-centered care plan

**Systems Perspective**
- Clarity of purpose/transparency
- Independent/Unbiased
- Neutral Dispute Resolution
- Quals/Consistent Training
- Reassessment —“No Wrong Door”
- Quality Review/Oversight
Assessment Tools Technical Subgroup Review

Nationally Recognized Tools used by various states

- Inventory for Client and Agency Planning (ICAP) (many states are transitioning from the ICAP to the SIS)
- Supports Intensity Scale (SIS) (adopted by 22 states and overseas)

“Home Grown” Assessment Tools

- Connecticut Level of Need (LON)
- Wisconsin Functional Screen
- Florida Situational Questionnaire

Health Risk Screening Tool

- Web-based screening instrument that detects health destabilization early in vulnerable populations. Most important outcome—guide in the provision of health care support and surveillance. Used to determine the types of further assessment and evaluation required by the person to be healthy and safe in a less restrictive setting
- Screens for health risks that affect the body and ability to engage in functional activities
- Examines health risks associated with psychiatric or behavioral disorders, particularly those that result from medications, self-injurious behavior or restriction of movement
Assessment Tools Review—Lessons Learned

- There does not appear to be one perfect instrument for our purposes—all states struggling with needs assessment—could pilot national/canned instrument
- Transition must be properly planned and proper steps taken to select among best alternatives
- To ensure credibility, basic principles of reliability, validity should be adhered to for any proposed combination or revision of tools adopted
Essential Aspects of Individual Choice

- Formal vehicle for person-centered planning—every individual to have a right to a real and viable comprehensive person-centered plan—incentivize
- Informed choice as quality indicator/outcome
- Independent advocacy
- Full self-directed service options
- Flexible funding for individuals to enhance and facilitate choice
- Diverse provider networks and ability to go outside of care network for choice of providers and self-hires
Access and Funding: Public Forum Response

Review Public Forum Worksheet
Review of Access and Choice Report to the Steering Committee
Missing Links/Transition Issues
Coordination with the 5.07 Plan Process

- 5.07 plan will be focused entirely on the People First Waiver design

- Plan will incorporate:
  - Public input
  - Briefing book analysis
  - Design team recommendations shaped by Steering Committee discussion

August 24
Preliminary Recommendations to the Steering Committee

September 7
5th Design Team Meetings to update Recommendations
5.07 Plan Timeline

- **Mid-September**
  - Forward final recommendations to Steering Committee members

- **Mid-September**
  - Continue CMS discussions based on Design Team work

- **October 1**
  - Publish 5.07 plan (Per statute published on 10-1)
5.07 Plan Publication & Report to Steering Committee

- Unlike most years, we intend to hold public hearing following the plan publication
- This has occurred in the past, and will mean the plan is reissued to reflect public input
- Final 5.07 plan will be the final report of the design teams to the Steering Committee
Thank You Everyone!