



Benefits and Services Team Meeting Summary

Benefits and Services Design Team

June 20, 2011

Present:

Pat Dowse, Diana McCourt, Susan Platkin, Sharon Rockwell Linne, Jordan Jankus, Pasquale Ginese, Fredda Rosen, Karen Gillette, Debra Bojarski, Margaret Mikol, Max Donatelli, Amy Cohen Anneling, Suzanne Sennett, Angela Lauria-Gunnink

Absent:

Joann Dolan, Kate Bishop, Laurie Kelley

Discussion Topics

Summary of Main Discussion Points, Considerations, Recommendations, Next Steps, etc.

Review of Benefits and Services Design Team Powerpoint and discussion of Team Charter

The Team thoughtfully discussed our current service delivery system, statistics associated with our current system, and accepted the Team charter. PowerPoint highlights:

- Between 1975 and 2010 Institutional Services Declined While Community Services Dramatically Increased (graph);
- Demographic Trends – 1990-2020 (graph);
- The Future: Diagnostic Trends 1990-2020 (graph);
- Residential Services – 2011 (data breakdown);
- Day Activities - 2011 (data breakdown);
- Non-Institutional OPWDD Medicaid Spending SFY 09-10;
- On Average, Medicaid Expenditures for Seniors with Developmental Disabilities are 20% Higher Per Person than other Adults with DD;
- Increasing Percent of DD Population Served is over 50+ and/or has Multi-System or Complex Needs that Generally Drive Higher Per Capita Medicaid Expenses – 1989-2015 (graph);
- Statewide Growth of PRA's and Individual Budgets – 2003-2010 (graph);
- Trend in People Receiving Rent Subsidies – 2007-2010 (graph);





Benefits and Services Team Meeting Summary

	<ul style="list-style-type: none"> • Percentage of People in a Less Restrictive Living Situation -2009-2010 (graph); • OPWDD Emergency Room Visit Data -2006-2010; • OPWDD Hospitalization Data (All) – 2006-2010; • People in Day Services Receiving SEMP (Working Age and All People) – 2007-2010 (graph); • Percentage of People Who Would Like to go to a Different Day Program/Daily Activity by Residential Setting -2009-2010 (NCI-NY); • Percentage of People Who Would Like to Live Somewhere Else by Residential Setting -2009-2010 (NCI-NY); • Percentage of People who would Like to Work Somewhere Else -2009-2010 (NCI-NY); • People who Feel Lonely by Residential Setting - 2009-2010 (NCI-NY); and • 2011 County Priority Outcomes.
<p>Team brainstorming session on the ideal system of supports and services for the future and the subpopulations of individuals that the new system needs to support</p>	<p>The Team brainstormed and presented their ideas about the ideal system of supports and services in order for the Team to think outside the current OPWDD delivery system. The responses below will shape their recommendations for the future direction of our new service system:</p> <p>Delivery system characteristics include:</p> <ul style="list-style-type: none"> • Services should be timely, flexible, fluid and responsive to individual needs. • Service planning should be truly person-centered and strength-based. • The person’s choice should be honored and the system over all should welcome change and be non-technical/user friendly. • Self-directed services should be widely available (and support for self-direction must be provided). <p>While there was a clear recognition of the broad scope of individuals that must be supported by our system, the group highlighted some key issues related to defining our population.</p>





Benefits and Services Team Meeting Summary

	<ul style="list-style-type: none"> • First and foremost was the recognition that our system must support people over their entire lifetime. • In addition, the team spoke to the need to have a system of supports and services that could adequately respond to those with challenging behaviors and significant care and support needs as well as those who are highly functioning. • Also identified was the need for the system to be responsive to those who are employed, rather than the person’s employment goals being shaped by what is offered through the service delivery system. <p>There was discussion of the need for services to be geared to promote lifelong learning and movement for the person – both as they move towards greater independence, and then, as they might require additional support in later stages of their life.</p> <p>Service components that were identified as critical supports include:</p> <ul style="list-style-type: none"> • Community-based psychiatry; • Alternative transportation other than vans; • Rural supports; • Ombudsman (not the State); and • Self-administration of medications.
<p>Team homework assignment in regard to the ideal system of supports and services for the future (above)</p>	<p>Team members are asked to answer the following question in relation to the brainstorming exercise (due July 1). The brainstorming exercise and homework assignment will help shape the July 11th Team meeting.</p> <p style="text-align: center;">“What do we need to be able to let go of for this new system to work well?”</p>
<p>Team brainstorming of Benefits and Services Charter questions</p>	<p>The Benefits and Services Design Team then broke out into three groups and discussed sets of Charter questions. The following are the Team’s <i>preliminarily ideas</i> which</p>





Benefits and Services Team Meeting Summary

establish a framework for future meetings.

How can self-direction and self-determination be expanded and enhanced?

- The team discussed how we need to spread the word about self-direction and self-determination as many individuals do not know about these programs.
- The use of technology needs to be improved which will help streamline the process.

What specialized residential, community, and behavioral services are needed for people leaving institutional settings and how do these services differ from what is available today in the developmental disabilities service system?

- Discussion focused on the need for improved transitional services for individuals living in institutions. Also, the Team focused on having the appropriate tools ranging from mentoring to working with challenging behaviors to address the needs of the individual.

What are the barriers for individuals with developmental disabilities to move to their own homes and apartments?

- The team discussed financing and accessibility issues as well as adaptive technology, individuals who are risk adverse, and the need for staff training.

What services/supports need to be created, strengthened and/or enhanced in order for children and other people with developmental disabilities to remain in the homes of their parents, family members and/or relatives longer, particularly when primary caregivers are aging?





Benefits and Services Team Meeting Summary

- Discussion focused on maximizing community supports outside of the OPWDD system and investing in home modifications. In addition, respite needs to be available and accessible to everyone.

How can the People First Waiver better support and integrate services for children across systems?

- The Team agreed that there are a number of key transitional and linkage issues that need to be explored. These include the dually enrolled Early Intervention (EI) candidates, better outreach to the foster care system and professional organizations, and having services be more accessible to the dually diagnosed.

How can the People First Waiver encourage and promote employment first opportunities for people with developmental disabilities?

- Team members discussed how there needs to be better coordination between OPWDD, the State Education Department (SED), and Department of Labor (DOL). In addition, there needs to be increased education about how social security and other benefits are affected by employment as the fear of losing benefits is a deterrent to employment for some individuals served. Employment related options need to be incentivized over day options.

What, if any, crisis intervention/stabilization services should be made available under the People First Waiver for people with developmental disabilities?

- The discussion focused on the need to develop responsive, highly skilled crisis intervention services that keep intermittent “crises” from unraveling long term service and living arrangements. There was also significant discussion of how to change current





Benefits and Services Team Meeting Summary

	<p>“impulses” in the system – such as relying on emergency room and hospitalization for health/ medical interventions that should be managed in a more cost effective manner.</p>
Team prioritizing homework	<ul style="list-style-type: none"> Team members are asked to rank discussion topics that they believe the Team should bring their collective wisdom around and speak about during our next Team meeting. The Team will work under the assumption that all of their ideas will be reported to the Steering Committee and the larger group. For this exercise, the Team needs to focus on where our time will be best spent during our Team meetings. Therefore, as they prioritize, they will focus on what is crucially important and what priorities need additional committee work to help define outcomes and implementation strategies (due July 1). These responses will help frame our July 11 Team meeting.
Messages to other Team members	<p>As a closing exercise on 06/20/11, each Benefits and Design Team member shared a key message to their fellow Design teams as they move forward. This detailed list was shared with the other Design teams on 06/21/11.</p>

Action Items		
<u>Item</u>	<u>Owner</u>	<u>Due Date</u>
Send out Team roster, Powerpoint Presentations, Charters, prioritization exercise, and survey of upcoming meetings to all Team members	Angela	06/21/11
Messages to fellow Design Teams	Angela	06/21/11
Homework assignment to Team Members: “What do we need to be able to let go of for this new system to work Well?” (based on above discussion topics)	All Team Members	Due back from Team 07/01/11
E-mail prioritization exercise to Team. Team to respond by:	Angela / All Team Members	07/01/11
Solidify upcoming meeting dates/locations	Angela	June 24

Additional Documents of Reference
PowerPoint Presentation
NCI Data Briefs (dual diagnosis, autism, self direct)





Benefits and Services Team Meeting Summary

Upcoming Team Meetings:

July 11, 2011	OPWDD Room 4B
July 27, 2011	NYCRO (75 Morton Street)
August 16, 2011	OPWDD Room 4B
August 29, 2011	OPWDD Room 4B

