



Design Team Meeting Summary

Benefits and Services Design Team		Date of Meeting:	07/11/11
<p>Design Team Members in Attendance: Pat Dowse, Susan Platkin, Sharon Rockwell Linne, Pasquale Ginese, Fredda Rosen, Karen Gillette, Debra Bojarski, Margaret Mikol, Max Donatelli, Amy Cohen Anneling, Suzanne Sennett, Joann Dolan, Kate Bishop, Laurie Kelley, Angela Lauria-Gunnink, Myrta Cuadra-Lash</p> <p>Absent: Diana McCourt</p>			
Discussion Topics		Summary of Main Discussion Points, Considerations, Recommendations, Next Steps, etc.	
Review of Design Team Parameters		<p>The Team thoroughly reviewed and discussed the People First Design Team parameters. The Team understands that these elements may likely characterize the operation of the People First 1115 waiver.</p> <p>The Team discussed the importance of fiscal neutrality and how the 1115 Waiver is not a tool for savings. The Team also spoke about the importance of guarding against conflicts of interest within a care management system.</p>	
Review and approve Design Team Kickoff Summary		<p>The Team was allowed to submit any critical omissions to the Design Team Kickoff Summary by 07/13/11. Absent any critical omissions sent from the Team by 07/13/11, it was agreed that the Team approved the Design Team Kickoff Summary.</p>	
Confirm Guiding Principles from the People First Waiver Concept Paper		<p>The Team reviewed the key principles outlined in the People First Waiver concept paper. Most specifically, the Team focused on how the People First Waiver must:</p> <ul style="list-style-type: none"> • Minimize reliance on institutional care; • Modernize the financial platform; • Include access and choice through “No Wrong Door”; • Enhance care coordination and person-centered planning; • Include a valid needs assessment and equitable resource allocation; 	



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	<ul style="list-style-type: none"> • Incorporate a streamlined and flexible service delivery structure; • Enhance supports for families enabling individuals to reside in less restrictive settings; and • Measure quality outcomes at system and individual level.
<p>Review and discussion of Team homework assignment in regard to the ideal system of supports and services for the future</p>	<p>Team members were asked to answer the following question (as homework) in relation to their view of the ideal system of supports and services brainstorming exercise.</p> <p>“What do we need to be able to let go of for this new system to work well?”</p> <p>The Team came up with 26 ideas of what we need to let go for the system to work well. These 26 ideas can be grouped into five different themes:</p> <ol style="list-style-type: none"> 1) Change, as it relates to the system and the needs of individuals, is inevitable and supports must be flexible and able to meet individuals needs and be responsive to changing needs; 2) People receiving services should have a clear voice in the decisions made regarding how and where their supports are provided; supports should be focused on delivering their desired personal outcomes; 3) Ensuring that quality is measured based on individual outcomes not on compliance, and 4) Ensure that there is equitable distribution of resources based on individual’s needs.
<p>Team Charter Prioritization Results</p>	<p>This agenda item was tabled due to time. Many of the detailed elements and specific topic areas will be addressed and incorporated through the teams’ work directly on the defined charter questions.</p>
<p>Establish Technical Work Group for Institutional Transition and Approve Draft Charter</p>	<p>A work group was established to explore institutional transition. The work group charter was discussed and approved. The group is charged with making recommendations related to services that would be needed in community settings to support individuals with intensive behavioral, forensic and behavioral health needs. Additionally, the group is charged with redefining the appropriate institutional capacity and identifying that</p>



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	<p>capacity as clearly transitional in nature. Three Team members (Max Donatelli, Amy Anneling, and Rick Iannello) are interested in working on this work group.</p>
<p>Team viewing of the “Rest Assured” DVD and the “Living the Smart Life” DVD</p>	<p>During lunch, the Team viewed the “Rest Assured” DVD and the “Living the Smart Life” DVD in preparation for the afternoon discussion on living in the home and in the community of your choice. The team discussed the concepts demonstrated in the DVDs and embraced the ideas that risk can be mitigated and the opportunity for greater independence can be augmented through the use of technology. Ideas for enhancing individualized living models through the use of technology were discussed and will be considered as topics for recommendations.</p>
<p>Team discussion on developing sustainable tools and supports that facilitate the key outcomes of living in the home and in the community of your choice</p>	<p>It was agreed that the new system has to allow choice in order to support each individual to live as independently as he/she chooses.</p> <p>Discussion of other tools and supports included:</p> <ul style="list-style-type: none"> • To support families who care for their adult children or family members, increased support options that may include respite, habilitation, behavioral/crisis supports and effective care coordination should be in place. • Refined projections of the mix of types and the amount of residential certified capacity needed for the next 5 to 10 years are needed. This includes assessing continued viability of existing capacity, the potential for repurposing existing capacity where necessary, and promoting the development of new capacity on a more targeted basis. • The system should be responsive to individuals’ needs as they change over the course of their lifetime. Fiscal and policy incentives are needed to promote agency responsiveness to changing service needs and demands. Options might include simplified reinvestment strategies, transition financing, simplification of reporting, and accountability requirements. • A more holistic way of assessing people and their life needs is essential. • Intensity of services and staffing – The system must have sufficient appropriate staff to respond to



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	<p>intensive behaviors and to teach parents these skills.</p> <ul style="list-style-type: none"> • Tools should be available to determine personal outcome measures for individuals who are not able to voice their interests and life goals. • A construct should be created for individuals who require specialized clinical/service supports (e.g., interpreter service) to receive the needed support. • The new system must be set up with the right values and tools and the people operating the system must understand these values and tools. • As opportunities for a greater breadth of service delivery are identified, individuals should not be left out due to their level of disability. • Not everyone exercises choice in the same way, nor do they want / are able to maintain the same degree of self-direction. • Supports should be built so that individuals can receive their needed or desired supports across locations; the delivery of needed supports should not be dependent upon location. • Consider using models of support that teach independent living skills as a focus to transition people into more independent living models (e.g. St. Rose College Experience Program). • Safety net supports should be built, including the exploration of technology as a means of promoting independence.
<p>Building a New Service System Brainstorming Exercise</p>	<p>Agenda item was revised to:</p> <ol style="list-style-type: none"> 1) Identify potential key demonstration activities related to building the capacity for “living fully integrated lives in one’s community”; and 2) Identify sustainable tools and supports that facilitate the key outcomes of living in the home and in the community of an individual’s choice. <p>Prioritization results will be available on July 20 and will be available for discussion at the July 27 Team meeting.</p>



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Action Items		
<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
Send out Team survey on: 1) Key outcomes of living in the home and in the community of an individual's choice (Likert scale) 2) Demonstration projects (Likert scale) 3) Targeted research areas to help develop technical work groups (ranking) 4) Messages to other Team members	Angela Lauria-Gunnink All Team Members	07/14/11 Responses due by 07/19/11
Compile and analyze above survey results.	Angela Lauria-Gunnink	07/20/11
Team members to send any omissions to Design Team Kickoff Summary.	All Team Members	07/13/11
Incorporation from Team members of any omissions to Design Team Kickoff Summary.	Angela Lauria-Gunnink	07/14/11
Move forward with approved Institutional Transition Charter. This includes recruiting work group members. The first meeting is scheduled for the week of July 18.	Kate Bishop Angela Lauria-Gunnink	07/18/11
Review and approval of draft Design Team 07/11/11 meeting summary.	All Team Members	07/18/11
Review draft charters on 1) Self-Direction and Individualized Budgets within Managed Care; 2) Behavioral Supports and Services; and 3) Employment First Services/Supports. Team members will volunteer for a work group if interested.	All Team Members	07/21/11
Individual research on select topics as they relate to the Benefits and Services Charter. Team members are to send their research findings electronically to the Team by 07/25/11 for discussion for our 07/27/11 meeting.	All Team Members	07/25/11
Additional Documents of Reference		
The NYSACRA Learning Institute: Wheel of Power		
The NYSACRA Learning Institute: How Individualized is the Support of Service?		
The NYSACRA Learning Institute: Evolving System for Persons with Developmental Disabilities		
The NYSACRA Learning Institute: Framework for Person Centered Outcomes		
The NYSACRA Learning Institute: Framework for Person Centered Impact		



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The NYSACRA Learning Institute: Examples of Excellence in Prototype Development that Supports one if not all Eight of the Values Social Roles

Benefits and Services Design Team Charter

Benefits and Services Design Team Charter Prioritization Results
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Benefits and Services Design Team PowerPoint 07/11/11

Upcoming Team Meetings:

July 27, 2011 NYCRO (75 Morton Street)

August 16, 2011 OPWDD Room 4B

August 29, 2011 OPWDD Room 4B