



## The Technical Assistance and Consultation Team:

Helping OPWDD Put People First

**(518) 474-8652**

**[www.opwdd.ny.gov](http://www.opwdd.ny.gov)**

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At OPWDD, our motto is “Putting People First.” With that in mind, we are committed to providing a variety of supports and services for individuals with developmental disabilities. This brochure provides an overview of what our Technical Assistance and Consultation Team can do to help with training and other assistance that will ultimately improve the lives of the people and families we support and serve. As always, our goal at OPWDD is to help individuals with developmental disabilities live richer lives.

Courtney Burke, Commissioner

### Technical Assistance and Consultation Team (TACT)

The Technical Assistance and Consultation Team is comprised of staff with programmatic, clinical, and fiscal expertise. The Team provides statewide assistance and training to all state and voluntary provider agencies under the auspices of the Office For People With Developmental Disabilities.

#### TACT Objectives are

- To help established agencies improve their ability to provide quality services that meet individuals’ needs and preferences while ensuring individuals’ safety and wellbeing.
- To help multicultural, new, and emerging agencies understand their administrative, programmatic and fiscal responsibilities so they can establish a strong foundation for quality services and sustained fiscal viability.

### To help build capacity and success, TACT offers training in the following areas:

- Active Treatment
- Person-Centered Planning
- Board of Directors’ Roles and Responsibilities
- Behavior Management
- Developing Staff Capacity
- Fiscal Viability
- Sustaining Compliance
- Medication Administration
- Health/Dietary Concerns
- Incident Management
- Documentation and Billing
- Consolidated Fiscal Report
- Individually tailored training



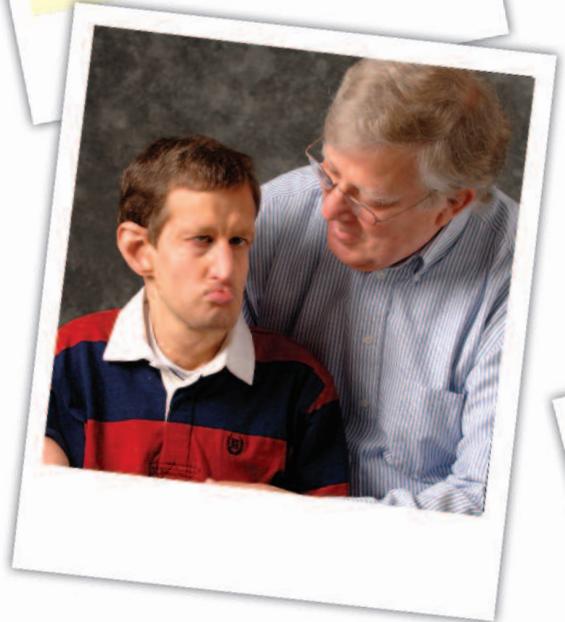


**Technical Assistance & Consultation Staff**

**Nina Baumbach, M.P.A.**, has 16 years experience working in the field of developmental disabilities focusing on fiscal and program issues. Nina has assisted in the development of a new bureau that addresses the needs of multicultural and emerging agencies.

**Eve Horbat, B.S., RN**, has more than 30 years experience in the field of OPWDD. This includes Community Nursing, ICF nursing, supervisory experience as well as providing technical assistance to voluntary agencies and ICFs.

**Jill Howard, MS, ANP, CCM**, has 36 years of nursing experience in acute care, hospital, community, public health, managed care, and administrative settings in the private sector and at OPWDD and OMH.



**Jane Hughes, BA, QMRP**, has over 28 years experience in the OPWDD field, including direct care worker, residence manager, service coordinator, surveyor, and DDSO liaison. Jane has operational experience in teaching, supervision, program operations, certification and compliance, and has provided technical assistance to both State and voluntary agencies.

**Nirmala Sankaran, LCSW** has 30 years of experience in the field including clinical, supervisory, and survey experience with OPWDD and DOH. During her years with DOH, she had oversight responsibility for 900 ICFs.

Well qualified and experienced Psychologists and a Nutritionist are available for consultation and assistance.



**OPWDD's Developmental Disabilities Services Offices**

OPWDD operates a network of Developmental Disabilities Services Offices (DDSOs) that administer locally based programs, and the Institute for Basic Research, which carries out ground breaking research in the field of developmental disabilities.

**Bernard Fineson DDSO**  
County: Queens.....(718) 217-4242

**Brooklyn DDSO**  
County: Kings .....(718) 642-6000

**Broome DDSO**  
Counties: Broome, Chenango, Delaware, Otsego, Tioga, Tompkins .....(607) 770-0211

**Capital District DDSO**  
Counties: Albany, Fulton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington .....(518) 370-7331

**Central New York DDSO**  
Counties: Cayuga, Cortland, Herkimer, Lewis, Madison, Onondaga, Oneida, Oswego .....(315) 336-2300

**Finger Lakes DDSO**  
Counties: Chemung, Livingston, Monroe, Ontario, Seneca, Schuyler, Steuben, Wayne, Wyoming, Yates .....(585) 461-8500

**Hudson Valley DDSO**  
Counties: Orange, Rockland, Sullivan, Westchester .....(845) 947-6100

**Institute for Basic Research in Developmental Disabilities** .....(718) 494-0600

**Long Island DDSO**  
Counties: Nassau, Suffolk .....(631) 493-1700

**Metro New York DDSO**  
Counties: Bronx, New York .....(212) 229-3000

**Staten Island DDSO**  
County: Richmond .....(718) 983-5200

**Sunmount DDSO**  
Counties: Clinton, Essex, Franklin, Hamilton, Jefferson, St. Lawrence ..... (518) 359-3311

**Taconic DDSO**  
Counties: Columbia, Dutchess, Greene, Putnam, Ulster .....(845) 877-6821

**Western NY DDSO**  
Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans .....(716) 517-2000

Information is also available by calling the OPWDD toll free Information Line at (866) 946-9733, voice, or (866) 933-4889 TTY; or at OPWDD's Web site: [www.opwdd.ny.gov](http://www.opwdd.ny.gov). A listing of regional DDSOs is included on the back of this brochure.

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