



Instructions for accessing telephonic interpretation:

The New York State Office for People With Developmental Disabilities (OPWDD) is extending the use of Geneva Worldwide telephonic interpretation services to our provider agencies. This service is intended for people with developmental disabilities as well as their parents, guardians, or anyone designated to act on their behalf. To ensure that the services are accessed appropriately, the agency asks that provider agency Directors of Quality Assurance submit the attached attestation form with a list of employees allowed to use the services. The completed forms should be submitted to their Regional Office and will be kept on file and updated every two years for quality assurance purposes.

If you have any questions or concerns, please contact your Developmental Disabilities Regional Office (DDRO) Deputy Directors. That information is address provided below:

Region 1

Finger Lakes and Western NY

Deputy Directors:

Fran Dubester (Finger Lakes), 585-241-5760

Kevin Penberthy (Western NY), 716-517-2010

Region 2

Broome, Central New York and Sunmount

607-770-0211, FAX: 607-770-8037

315-473-5050, FAX: 315-473-5053 (N. Syracuse)

315-336-2300, FAX: 315-339-5456 (Rome)

518-359-3397, FAX: 518-359-7657 (Sunmount)

Deputy Directors:

Thomas Creagh (Broome), 607-770-0560

Mary Hall (Central New York), 315-336-2300

Mary Chartier (Sunmount), 518-359-4053

Region 3

Capital District/Hudson Valley/Taconic

Deputy Directors:

Lourdes Reyes (Capital District), 518-370-7429

Updated 6-26-13

Executive Office

Steve Diener (Taconic), 845-473-5050, ext. 150

Mary Newhard (Hudson Valley), 845-947-6060

Region 4

Bernard Fineson, Brooklyn, Metro, and Staten Island

718-217-4242, FAX: 718-217-4724

718-642-6000, 718-642-6053/6054 (evenings/answering machine), FAX: 718-642-6282

212-229-3000, FAX: 212-924-0580 (Manhattan)

718-430-0700, FAX: 718-430-0482 (Bronx)

718-983-5200, FAX: 718-983-9768

Deputy Directors:

Elizabeth Cambra (Metro/Fineson), 718-217-6831

Sheila Green-Gholson (Brooklyn/SI), 718-642-8662

Region 5

Long Island

Deputy Director:

Bob Lopez, 631-493-1704