

MSC E-VISORY

Issue # 07-10

March 11, 2010

State of New York Office of Mental Retardation and Developmental Disabilities
Diana Jones Ritter, Commissioner
Distributed by: Division of Policy and Enterprise Solutions
Gary Lind, Deputy Commissioner

The MSC E-Visory is an electronic advisory distributed to MSC Supervisors. Each issue provides pertinent and timely information about programs and services available to individuals receiving MSC. Announcements about MSC training, conferences and meetings appear regularly. **MSC Supervisors: Please forward this issue to all MSC Service Coordinators and others as appropriate.**

The MSC E-Visory is sent out from OMRDD via an e-mail distribution list. To update or add a name of an MSC Supervisor, contact msc.e.visory@omr.state.ny.us. Please type "MSC E-Visory LIST Change" in the SUBJECT line and include in the body of the email the following information: e-mail address, name, title, and agency name. Please indicate ADD or REMOVE from the MSC E-Visory distribution list.

In This Issue:

Reminder: Statewide MSC Supervisors Video Conference – March 25, 2010

An MSC Supervisors Video Conference is being held on March 25, 2010.

Topics include:

- Liability Regulations
- Current topics in employment (referral to VESID, Employment Training Program)
- MSC Update

MSC Supervisors can earn 2 ½ hours of professional development credits. The video conference is being broadcast to multiple DDSO sites in the morning and repeated to multiple DDSO sites in the afternoon. This should provide the opportunity for **all** MSC Supervisors working for a voluntary agency or for a DDSO to participate in either a morning or afternoon session. For registration information go to:

http://www.omr.state.ny.us/wp/wp_catalogc1310.jsp

Survey for MSC Supervisors about VESID:

In order to support the hard work your service coordinators do to help people with developmental disabilities access employment, we would like to better understand their experiences with referring individuals to NYS Vocational and Educational Services for Individuals with Disabilities (VESID). Our goal is to learn more about what is going well and what can be improved with regards to accessing VESID services. To do this we are asking that you take time from your busy schedules to help us gather this information by completing a short survey on behalf of your service coordinators.

A copy of the survey is separately attached. We ask that you discuss the survey questions with the service coordinators you supervise. Then complete one survey per agency using Survey Monkey, which can be accessed by clicking on the following link:

<http://www.surveymonkey.com/s/vesidsurvey>

Please complete the survey online no later than close of business Friday March 19th.

Results of the survey will be discussed at the next MSC Supervisors Video Conference on March 25th. If you have any questions regarding this request, please contact Nicole Suto at sutonl@omr.state.ny.us or (518) 402-4677.

VESID Services - MSC Supervisors Survey

Your Information

Please tell us about who you are.

* 1. Name:

* 2. Title:

* 3. Legal Agency Name:

Please tell us more about your agency.

This page asks for more information about the agency you work with.

* 4. Please state the counties in which your MSC agency provides MSC Services:

* 5. How many Service Coordinators do you supervise?

VESID services.

* 6. How are your Service Coordinators informed about VESID services?

VESID services

* 7. Have your Service Coordinators ever referred anyone on their caseloads to VESID?

YES

NO

8. If yes to question 7, what criteria was used to make this referral to VESID?

VESID Services - MSC Supervisors Survey

VESID services

* 9. Are your Service Coordinators aware of the location(s) of your regional VESID offices?

YES

NO

VESID services

* 10. Does VESID provide an orientation to their service for people referred by OMRDD?

YES

NO

VESID services

* 11. How long, on average, does it take a person to meet with a VESID counselor for the first time?

VESID services

* 12. Do your Service Coordinators receive a copy of a person's VESID employment plan?

YES

NO

SOMETIMES

13. If a VESID employment plan is received, is a copy put in the person's services coordination record?

YES

NO

VESID services

VESID Services - MSC Supervisors Survey

- * 14. On average, how long does the referral process take from first contact with VESID to a person starting to receive employment services?

VESID services

- * 15. What services do the people you work with receive from VESID?
(Please list all that apply)

	VESID Services
Vocational Assessment	€
Vocational Counseling	€
Job Skills Training	€
Transition Services	€
Job Placement Services	€
Books and/or Tools for Work or Education	€
Assistive Technology	€
Other	€

16. If other, please list:

VESID services

- * 17. Have your service coordinators ever referred a person to VESID who was denied services?

YES

NO

VESID Services - MSC Supervisors Survey

18. If yes, please list the reason(s) for the denial?

Reason for denial:

Needed more documentation for referral	<input type="checkbox"/>
Did not have a qualifying disability	<input type="checkbox"/>
Considered too significantly disabled to benefit from VESID services	<input type="checkbox"/>
Other	<input type="checkbox"/>
Other (please specify)	<input type="text"/>

VESID services

* 19. Overall, how would you rate your service coordinators' experiences with accessing VESID services for the people they serve?

	VERY GOOD	GOOD	FAIR	POOR	VERY POOR
Satisfaction:	<input type="radio"/>				

VESID services

20. Please provide any additional comments you may have to help us better understand the referral process between OMRDD and VESID: