



Medicaid Service Coordination (MSC)

# E-VISORY



ISSUE # 15-14

June 9, 2014

The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory Mailing List](#).

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## In This Issue:

### Materials for June 11, 2014 MSC Supervisors Conference

The MSC Supervisors Conference is being held on June 11, 2014 via videoconference and webinar from 9:30am - 12:30 pm. The conference agenda is as follows: Consolidated Supports and Services (CSS) Redesign, New HCBS Waiver Services as of October 1, 2014, Changes to Existing HCBS Waiver Services, Environmental Modifications, Pre-Admission Screen & Resident Review (PASRR) and Willowbrook Updates, and Benefits Management for Those Who Are Employed. **NOTE:** Attached to this E-Visory are the materials that will be referenced during the conference. There will not be any materials distributed on the day of the conference. Also, an evaluation has been attached to the conference materials; please complete the evaluation and return as your input and feedback is greatly appreciated.



Andrew M. Cuomo, Governor Kerry A. Delaney, Acting Commissioner

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## MSC Supervisors Conference

June 11, 2014

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## Agenda

- ▶ Welcome
- ▶ Medicaid Service Coordination Hot Topics
- ▶ Consolidated Supports and Services (CSS) Redesign
- ▶ New HCBS Waiver Services as of October 1, 2014
- ▶ Changes to Existing HCBS Waiver Services
- ▶ Environmental Modifications
- ▶ Pre-Admission Screen & Resident Review (PASRR) and Willowbrook Updates
- ▶ Benefits Management For Those Who Are Employed

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## Welcome & Hot Topics

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# Consolidated Supports and Services (CSS) Redesign

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## CSS Redesign

- ▶ In discussions with CMS, it was determined that the monthly unit of billing for CSS is unacceptable.
- ▶ Each element of a person's self directed plan that is eligible for Medicaid funding must be separately billed to eMedNY.
- ▶ The effective date of conversion for all CSS plans to the new methodology is 10/1/14.

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## CSS Redesign - Funding

- ▶ Medicaid payment is limited to the PRA.
- ▶ The rate paid for self-directed services cannot exceed the amount paid for provider-controlled services.
- ▶ There is no exception to allow up to prior cost of services that exceed provider controlled rates.

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### CSS Redesign – Fiscal Services

- ▶ FMS agencies will be called Fiscal Intermediary (FI) agencies after 10/1/14.
- ▶ FI reimbursement must be separately billed.
- ▶ The rate that is paid to the FI agency will be based on the level of support an individual elects to purchase.

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### CSS Redesign – ISP

- ▶ There is no longer a CSS plan or other separate self-direction plan.
- ▶ The ISP and required attachments will therefore capture the overall plan.
- ▶ Everything billed must be associated with a particular service. Therefore each billed service must be appropriately listed in the ISP.
- ▶ The ISP safeguard section will follow the safeguard format in the ICS template.

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### CSS Redesign – Habilitation Plans

- ▶ Any habilitation service will be categorized as either Community Habilitation (CH) or Supported Employment (SEMP).
- ▶ In either case there must be an associated Habilitation Plan that meets the minimum requirements according to ADM #2012-01.
- ▶ The hab plan will follow the OPWDD standard hab plan format.
- ▶ Hab plans may be combined for both SEMP and CH.
- ▶ The Broker is the “Author” of the Habilitation Plan.

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### CSS Redesign - Service Documentation

- ▶ The Provider of Record = the Employer of Record.
  - So if it is a co-employment model (like today's CSS) the provider is the FI. If the person acts as employer of record, the person is the provider of record.
- ▶ The provider of record is ultimately responsible for any associated Plans and Service Documentation.
- ▶ Service Documentation standards must be followed according to the respective ADM regardless of self-hire or provider direct.

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### CSS Redesign - Information

For additional information on the service itself, there will be a Q&A regarding all aspects of the CSS redesign posted to the OPWDD website.

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### New Services as of October 1, 2014



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### Self Directed Service Changes

- ▶ In addition to Fiscal Intermediary, other services that will be added/changed to support self-direction are:
  - ▶ Individual Directed Goods and Services (IDGS)
  - ▶ Community Transition Services (CTS)
  - ▶ Brokerage Services
  - ▶ Live In Caregiver (LIC)

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### Self Directed Service Changes

- Individual Directed Goods and Services (IDGS)
  - This service covers ongoing expenses that support an individual in his/her habilitation goals.
  - The services covered by IDGS cannot replicate services that can be obtained elsewhere.
  - This service is still under discussion with CMS and the parameters are not finalized at this time.
  - This service will be managed by an FI.

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### Self Directed Service Changes

- Community Transition Services (CTS)
  - The person must be moving from a DC, ICF/DD, or another certified setting.
  - The service funds non-recurring set-up expenses for a non-certified living arrangement.
  - Can cover items such as furniture, kitchen ware, towels/linens, etc.
  - This service will be managed by an FI.

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### Self Directed Service Changes

- Brokerage Services
  - This service provides assistance and practical skills training to the participant in the areas of: understanding and managing the responsibilities involved with self-direction.
  - Brokerage does not duplicate MSC and differs from MSC in terms of intensity, frequency, and scope.
  - This service will be managed by an FI.

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### Self Directed Service Changes

- Live In Caregiver (LIC)
  - This service covers the cost of room and board that can be reasonably attributed to an unrelated care giver residing in the recipient's residence.
  - This service will be managed by an FI

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### Changes to Existing HCBS Waiver Services

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### Changes to Existing Waiver Services

- ▶ Community Habilitation
  - Modifications to the service are required to support CSS changes and the end of Individual Day Habilitation (IDH).
  - The service is being modified to allow individuals who reside in certified locations to access the service in lieu of day services.
  - The service still cannot take place in a certified location.

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### Changes to Existing Waiver Services

- ▶ Individual Day Habilitation
  - This service will no longer be available after 10/1/2014.
  - Individuals currently authorized for IDH will be authorized for CH or Group Day Habilitation, depending upon individual needs.
  - MSCs will be required to update waiver service authorization for any affected individual.

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### Changes to Existing Waiver Services

- ▶ Supervised IRA Residential Habilitation
  - Unit of Service Change from monthly to daily effective 7/1/2014.
  - This only affects Supervised IRAs, Supportive IRA is still a monthly unit of service.
  - Requires an ISP update with this change no later than 8/31/2014 (service effective date remains the same for the individual).

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### Changes to Existing Waiver Services

- ▶ Supervised IRA Residential Habilitation
  - Providers will be able to bill for certain days that a person is not in the IRA:
    - Retainer Days (i.e. overlapping MA claim)
    - Therapeutic Leave Days (vacations, visits)
  - Be aware that the Habilitation Plan should reflect reason for Therapeutic Leave Days.

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### Changes to Existing Waiver Services

- ▶ Pathway to Employment (PE)
  - PE is a person-centered, comprehensive career planning and support service that provides assistance for participants to obtain, maintain or advance in competitive employment or self-employment.
  - Participants and providers work together to develop a career plan and vocational plan to map the participant's career path.
  - The service is approved for 12 months and 278 hours.

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### Changes to Existing Waiver Services

- ▶ Pathway to Employment (PE)
  - There have been changes to the service description since what was originally anticipated in 2009.
  - This service will be implemented initially as part of the Transformation Agenda to support workshop closures effective 7/1/2014.
  - MSCs will be required to include authorization for this service in the ISP under the rules of any new service.

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### Changes to Existing Waiver Services

- ▶ Supported Employment (SEMP)
  - Unit of Service Change from Monthly to Hourly
  - Service is being redesigned; OPWDD is in discussion with CMS regarding the exact parameters.
  - The anticipated implementation date of the service revisions is 10/1/2014 for any individual currently receiving SEMP as part of his/her CSS plan, and 1/1/2015 for all other participants.

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### New Service Requests for the New Waiver

- ▶ Systemic, Therapeutic, Assessment, Resources, and Treatment (START)
  - Crisis service that will be available to individuals who reside in certified and non-certified settings.
  - This is funded through BIP for the first waiver year, then will become a waiver service beginning in October 2015.

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**QUESTIONS?**

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# Environmental Modifications

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## Assistive Technology and Environmental Modifications

- ▶ Assistive Technology-Adaptive Devices- also known as "AT"
- ▶ Environmental Modifications-Home Accessibility- also known as "Emods"
- ▶ Two separate services under OPWDD's Comprehensive HCBS Waiver

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## Assistive Technology

- ▶ Adaptive devices are an item, piece of equipment, or product system, whether acquired commercially, modified or customized, that is used to increase, maintain, or improve functional capabilities of participants.
- ▶ AT services include services that directly assist a participant in the selection, acquisition, or use of an AT device.

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### Examples of AT

- Augmentative Communication Aids and Devices
- Adaptive Aids and Devices
- Guide dogs, hearing dogs, service dogs and simian aids
- Computer Hardware and Software (communication or adaptive skills)
- Vehicle Modifications for accessibility

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### Environmental Modifications (Emods)

Emods are physical adaptations to the participant's home, required by the service plan, that are necessary to ensure the health, welfare and safety of the individual or that enable the person to function with greater independence in the home and without the person would require a more restrictive and expensive living arrangement.

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### Examples of Emods

- Physical
  - Ramps, hand rails, grab bars, lifts and related equipment, and automatic door openers.
- Sensory
  - Braille identification systems, tactile orientation systems, bed shaker alarms, strobe light smoke detection and alarm devices.
- Behavioral
  - Window protections, reinforcement of walls, durable wall finishes, open door signal devices, and fences.

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### General Information

- ▶ AT
  - Available to waiver enrolled individuals.
  - Vehicle Modifications only if the person lives in their own home or family home.
- ▶ Emods
  - Available to waiver enrolled individuals who live in their own home or family home.

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### More General Information

- ▶ Other resources need to be researched **BEFORE** applying for AT or Emod.
- ▶ Generally one-time only (per item or modification).
- ▶ Clinical justification needed and described in the ISP.

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### Not Funded Under AT or Emods

- ▶ Exclusions (but not limited to)
  - Computers or computer devices such as iPads
  - Restrictive Devices
  - Recreational Items
  - Items of General Utility
  - Home improvements
  - Routine home maintenance
  - Home additions or new rooms

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### **Electronic Monitoring NOT Currently Funded**

- ▶ Any type of electronic monitoring is not currently waiver fundable.
  - GPS tracking devices is electronic monitoring and not waiver fundable.
- ▶ OPWDD is in the process of developing guidance in this area.

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### **Cost Limits Effective May 28, 2014**

- ▶ The maximum expenditure for Assistive Technology per HCBS waiver enrolled individual may not exceed \$35,000 in any consecutive two-year period.
- ▶ The maximum expenditure for Environmental Modifications per HCBS waiver enrolled individual may not exceed \$60,000 in any consecutive five-year period.

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### **Principles and Considerations**

- ▶ Necessary to ensure safety/improve or maintain capacity for independence
- ▶ Most reasonable means
- ▶ Cost-effective
- ▶ Related to physical, developmental or behavioral needs
- ▶ Not available through other means
- ▶ Not required by code
- ▶ Specifically for the person
- ▶ May not replace responsible oversight and supervision
- ▶ Is it CLEARLY described and justified in ISP (clinical justification)

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### Review and Approval

***Each DDRO has an AT/Emod Point Person***

- ▶ Prior Approval
- ▶ Waiver Eligibility
- ▶ Verification of other funding sources
- ▶ Review of clinical justifications and ISP
- ▶ Determination if reimbursable project
- ▶ Approval and Acquisition Procedures
  - Contact the DDRO

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### AT-Emods and the ISP

- ▶ Name of Provider: *OPWDD*
- ▶ Name of Service: *(Environmental Modification or Assistive Technology)*
- ▶ Frequency: *One Time Expenditure*
- ▶ Duration: *One Time Expenditure*
- ▶ Effective Date: *Date of Approval by DDRO*

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## QUESTIONS?

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## Pre-Admission Screen and Resident Review (PASRR) & Willowbrook Updates

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## QUESTIONS?

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## Work Incentives

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### The Basics - SSA

- ▶ Social Security Administration
  - Federally-regulated and funded program
  - Provides income to aged, blind and disabled individuals through Social Security Retirement Income, SSI & SSDI

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### The Basics - SSDI

- ▶ Social Security Disability Insurance
  - Initial and ongoing eligibility based on substantial gainful activity (SGA)
  - Cash benefit amount based on individual's or parents' work record

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### The Basics - SSI

- ▶ Supplemental Security Insurance
  - For individuals with disabilities, initial eligibility based on need and SGA
  - Ongoing eligibility based on need

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### The Basics - Medicaid

- Community vs. Full Coverage
- Medicaid Buy-In for Working People With Disabilities (MBI-WPD)
- OMRDD Home and Community Based Services (HCBS) Waiver
- SSI - eligible for Medicaid automatically in New York State

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### Continuing Disability Review

- ▶ Review of an individual's disability by SSA to determine if the individual remains eligible for SSA benefits
  - There are three classifications:
    - Medical Improvement Not Expected – reviewed every five to seven years
    - Medical Improvement Possible – reviewed every three years
    - Medical Improvement Expected – reviewed six to 18 months after initial entitlement

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### What is SGA???



“Substantial Gainful Activity” means the performance of significant physical and/or mental activities in work for pay or profit, or in work of a type generally performed for pay or profit, regardless of the legality of the work.

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### When is SGA Considered?

- ▶ When applying for SSDI and SSI.
- ▶ When an individual is receiving SSDI and works.

Not considered:

- ▶ for SSI disabled beneficiaries who have been eligible for at least 1 month before working at SGA levels. This is called 1619(a).
- ▶ SSI for individuals who are **blind**
- ▶ during the 9-month Trial Work Period (SSDI)

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### SGA Amounts

Wage earners (gross earnings)

2014

Non-blind \$1070 mo.

Blind \$1800 mo.

Self employed (net countable earnings)

- ▶ Three tests (in most cases) or
- ▶ The Countable Income Test

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### SGA – it's the value of the activity being performed!

Earnings Too low

Volunteer, by agreement with employer, deferred, 'in-kind' compensation, cafeteria plans, off the books, illegal, etc.



Earnings Too high

Military, vacation & sick pay, IRWEs, subsidies & special conditions, etc.

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### SGA – Summary

Even if the activity does not yield pay or profit, it may still be considered SGA!



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### Income Exclusions

- ▶ Several types of income exclusions can be used to reduce “countable income”
- ▶ Income exclusions are used differently depending on if you are getting SSDI, SSI or if you are blind

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### Income Exclusions

- General Income Disregard
- Earned Income Exclusion
- Impairment Related Work Expenses
- Blind Work Expenses
- Subsidies & Special Conditions
- Plan for Achieving Self Support
- Property Essential for Self Support
- Student Earned Income Exclusion

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### Income Exclusions

- ▶ \$20 – General Income Disregard
  - Applied to unearned income first
  - May be applied to earned income if no unearned income exists, or if unearned income < \$20
  - Almost everybody who has any income gets it – (exceptions are federally-funded or non-governmental needs based income)

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### Impairment Related Work Expense (IRWE)

Certain expenses an individual has may mitigate a finding of SGA



- The item or service:
- ▶ Enables the individual to work
  - ▶ Is required because of a physical or mental impairment
  - ▶ Out-of-pocket, not reimbursed, reasonable amount, and paid for in a month in which the individual is working

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### When are IRWEs Considered?

1. When determining eligibility to SSDI or SSI
2. When a SSDI or a SSI beneficiary works after becoming entitled to disability benefits
  - For SSDI, IRWEs can lower the countable wages for **SGA** considerations
  - For SSI, IRWEs can reduce the countable wages for **SSI payment** considerations
3. For Medicaid – can be used to reduce countable income for financial eligibility and for a Medicaid state disability review

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### Blind Work Expenses (BWE)

- ▶ Must be receiving SSI due to blindness
- ▶ Social Security does not count earned income used to pay for expenses needed to work
- ▶ Expenses do not have to be related to blindness to be excluded
- ▶ No reimbursement
- ▶ Examples: service animals, transportation to and from work, Federal, State and local income taxes, Social Security taxes, attendant care services, visual and sensory aids.
- ▶ BWEs are applied after deducting both the \$65 and taking ½ for the earned income exclusion

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### Subsidies & Special Conditions

- ▶ On the job support for an individual with disabilities that may result in receiving more compensation than the actual value of the services performed
- ▶ A subsidy is support from an employer
- ▶ A special condition is support from a third party, like a job coach

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### Subsidies & Special Conditions

- ▶ The value of subsidies and special conditions are used when determining if an individual is performing SGA
- ▶ Subsidies and special conditions cannot be used when determining countable income for the SSI payment

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**Subsidies & Special Conditions**

- ▶ Subsidy - value to be determined by the employer and SSA through an evaluation of the supports an employer provides to assist the individual with work activities
- ▶ Special condition – value equals:  
(number of hours of job coaching svc each month) \* (individual's hourly wage)

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**1619(a) – Special SSI payments for individuals who work**

1619(a) eliminated the concept of SGA for eligible individuals who work:

- ▶ Must have been eligible for an SSI payment for at least one month before working at the SGA level;
- ▶ Still disabled *and*
- ▶ Meet all other eligibility rules, including the income and resources test.

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**1619(b) – Medicaid While Working**

A roadblock keeping SSI beneficiaries from working is fear of losing Medicaid.

- ▶ In NY, recipients of SSI cash benefits are automatically entitled to Medicaid.
- ▶ If earnings from work cause SSI cash benefits to stop, most people will still be eligible for Medicaid - Section 1619(b).
- ▶ Must have been eligible for a SSI cash payment for at least one month.

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### 1619(b) – Eligibility Requirements

- ▶ Still be disabled;
- ▶ Still meet the other eligibility rules, including the resource test;
- ▶ Need Medicaid in order to work *and*
- ▶ Have gross earned income that is insufficient to replace SSI, Medicaid and any publicly funded attendant care. The NYS 2014 threshold is \$44,657.

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### Plan for Achieving Self Support (PASS)

- ▶ Individual can set aside income and/or resources to meet a specific work or VR goal
- ▶ Income/resources set aside for a PASS are not counted against SSI payment amount
- ▶ SSI is used for food & shelter
- ▶ PASS must be in writing and approved by SSA
- ▶ Examples: College or training costs, books, transportation, business start up costs

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### PASS Example

- ▶ Jane earns \$1100 and receives SSI of \$300.50. She wants to set aside money to attend haircutting school.
- ▶ With a PASS, could set aside up to \$1100 in wages toward books, tuition and fees, and then receive up to the full SSI of \$808.



Call SSA's experts at  
1-800-510-5680, or...

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### The Others...

- ▶ Property Essential to Self-Support (PESS)
- ▶ Ticket to Work  
(for intensive VR services)
- ▶ Student Income Exclusion

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### Trial Work Period

- ▶ Allows an individual receiving SSDI to test their ability to return to work
- ▶ A TWP is any nine months (not necessarily consecutive) that an individual earns at or above the trial work period amount within a rolling period of 60 consecutive months
- ▶ The TWP amount is \$ 770 for 2014

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### Trial Work Period

- ▶ During your TWP, you will receive full SSDI benefits regardless of how high earnings are
- ▶ Once the TWP has ended, SSA will evaluate to determine if the individual still meets the disability definition
- ▶ If the individual continues to qualify as disabled, an extended period of eligibility will begin after the TWP ends

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### Extended Period of Eligibility

- ▶ During the 36 consecutive months following the TWP, SSDI benefits may be restarted without a new application, disability determination or waiting period.
- ▶ An individual is eligible for SSDI benefits any month they earn less than the SGA amount as long as they continue to have a disabling impairment.

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### Extended Period of Eligibility

- ▶ If the individual is earning less than SGA for the 37<sup>th</sup> month, they will continue to receive benefits until they:
  - Work a month at the SGA level, or
  - Medically recover

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### Expedited Reinstatement

- ▶ If SSDI benefits stop after an EPE, eligibility for expedited reinstatement is available if work stops within the next 5 years.
- ▶ The EXR provision allows an individual to receive up to 6 months of temporary cash benefits while SSA conducts a medical review to determine eligibility for benefits.

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### Expedited Reinstatement

- ▶ For eligibility to request an EXR:
  - Prior entitlement to SSDI benefits was terminated due to performance of SGA.
  - Individual not performing SGA in the month of application for EXR.
  - Individual is unable to work at SGA level due to medical condition.
  - Current medical impairment must be the same or related to original impairment.

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### Unsuccessful Work Attempt (UWA)

- ▶ An UWA is an effort to do substantial work, which is stopped or reduced below the SGA level within six months of starting work because of:
  - An impairment, or
  - Removal of special conditions related to your impairment and essential to job performance
- ▶ SSA will not look at earnings during an UWA when they are evaluating SGA.

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### MBI - WPD

#### Medicaid Buy-In Program for Working People with Disabilities

- ▶ Helps individuals with disabilities keep Medicaid by increasing income eligibility to 250% FPL.
- ▶ Working individuals who currently have Medicaid with a spend down should consider the MBI-WPD program.

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### MBI - WPD

- ▶ In 2014, gross income and resources may be as high as \$ \$59,388 \* for an individual and \$79,692\* for a couple (when both individuals have a disability).
- ▶ 2014 resource levels are \$20,000 for an individual and \$30,000 for a couple.
- ▶ Effective October 1, 2011, retirement accounts that previously would have been counted as a resource will be disregarded in determining eligibility for this program.

\*Note: Higher levels are due to exclusions for earned income. Individuals with high amounts of unearned income may not be eligible at these higher income levels.

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### MBI - WPD

- ▶ To qualify for MBI-WPD, you must:
  - Be certified disabled by either SSA or the State Medical Review Team
  - Be at least 16, but less than 65 years of age
  - Work in a paid position for which all applicable State and Federal income and payroll taxes are paid
  - Meet other non-income Medicaid eligibility requirements

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Work Incentive	SSI	SSA	Medicaid
SGA	X	X	X
Earned Income Exclusion	X		X
Ticket to Work	X	X	
Trial Work Period		X	X
1619(a) & 1619(b)	X		X
Subsidies/Special Conditions	X	X	X
IRWE	X	X	X
BWE	X		X
PASS	X		X
PESS	X		
EXR	X	X	

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## Resources

- ▶ [www.socialsecurity.gov/work/index.html](http://www.socialsecurity.gov/work/index.html)
- ▶ [www.socialsecurity.gov/redbook/](http://www.socialsecurity.gov/redbook/)
- ▶ [www.socialsecurity.gov/kc/work\\_incentives.htm](http://www.socialsecurity.gov/kc/work_incentives.htm)
- ▶ [www.health.ny.gov/health\\_care/medicaid/program/buy\\_in/](http://www.health.ny.gov/health_care/medicaid/program/buy_in/)
- ▶ [www.opwdd.ny.gov/opwdd\\_resources/benefits\\_information](http://www.opwdd.ny.gov/opwdd_resources/benefits_information)

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## QUESTIONS?

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## 2014 MSC Supervisors Conferences

September 10, 2014  
December 10, 2014

Registration is now open for upcoming videoconferences or webinars at the following link:  
[http://www3.opwdd.ny.gov/wp/wp\\_catalogc1310.jsp](http://www3.opwdd.ny.gov/wp/wp_catalogc1310.jsp)

NYS Office for People with Developmental Disabilities  
**Putting People First**

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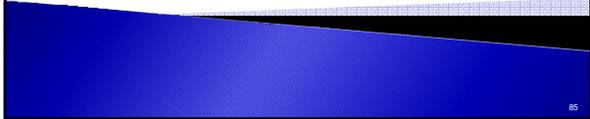
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**Thank You,**

An evaluation form has been included in your conference materials. Your feedback is greatly appreciated. We ask that you please complete and return your evaluation to:

[Angie.x.Francis@opwdd.ny.gov](mailto:Angie.x.Francis@opwdd.ny.gov)



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**Evaluation Form Findings**  
**MSC Supervisors Video Conference/Webinar**  
**June 11, 2014**

**Please check a rating for each statement:**

**I attended the webinar \_                      I attended the video conference \_**

- 1. The session objectives were clearly explained.**  
Strongly Agree    Agree            Neutral            Disagree    Strongly Disagree
- 2. The session effectively met its stated objective.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 3. The session materials helped me to understand the subject matter.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 4. The session content increased my understanding of the subject matter.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 5. The subject matter will be useful to me in my job.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 6. The presenter was knowledgeable about the subject matter.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 7. The presentation style contributed positively to the program.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree
- 8. The length of the session was appropriate.**  
Strongly Agree    Agree            Neutral    Disagree    Strongly Disagree

**What were the positive points of this presentation?**

**What improvements could be made to this presentation?**

**Recommendations for future topics:**

Name (optional) \_\_\_\_\_

Title \_\_\_\_\_

Location \_\_\_\_\_

**Thank you for your feedback!**

Please leave this form at the training site or return it to Angie Francis via email by **June 25, 2014** to:

[Angie.x.Francis@opwdd.ny.gov](mailto:Angie.x.Francis@opwdd.ny.gov)