



The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory](#)

ISSUE # 17-15

September 3, 2015

Medicaid Service Coordination Federal Employer Identification Number

On April 3, 2015, OPWDD contacted all MSC providers to notify them of the requirement to update their enrollment in Medicaid to reflect the Federal Employer Identification Number (FEIN) of their agency and disassociate the NYS FEIN. This action was due to the Centers for Medicare and Medicaid Services (CMS) requiring OPWDD to transition the provider of record for MSC to the each agency delivering the service. Attached is a copy of the April 3, 2015 correspondence. **If your agency has not yet completed the Revalidation of your Medicaid Provider Identification Numbers (Provider IDs), please address this immediately. CMS is expecting these actions to be completed by the end of September. Failure to complete the Revalidation by this date may prevent your agency from billing Medicaid for MSC.** Please share this information with staff at your agency who have responsibility for billing Medicaid and processing Medicaid Enrollment Applications.

Reminder: Individual Day Habilitation and Supplemental Individual Day Habilitation Update

On March 25, 2015 OPWDD issued a memorandum informing providers of upcoming changes to Individual Day Habilitation and Supplemental Individual Day Habilitation. The information provided below is in regards to that memorandum and provides additional follow up information.

Effective 10/1/15, Individual Day Habilitation (IDH) and Supplemental Individual Day Habilitation (SIDH) will be terminated. The termination of IDH is necessary due to the October 1, 2014 expansion of Community Habilitation (CH) services. This expansion of eligibility will allow individuals residing in OPWDD certified settings to utilize CH services in lieu of part or all of their day services. Therefore, with the termination of IDH, an individual can choose to receive CH, Group Day Habilitation (GDH) or a combination of both CH and GDH in order to meet their service needs. This is a reminder that for individuals who would like to transfer their IDH or SIDH service to CH or GDH will need to complete an ISP update or addendum on or before **10/1/15**. If you have any questions, please contact the People First Waiver mailbox at peoplefirstwaiver@opwdd.ny.gov.

Materials for the September 9, 2015 MSC Supervisors Conference

The MSC Supervisors Conference is being held on September 9, 2015 via videoconference and WebEx from 9:30am-12:30pm. The conference agenda is as follows:

- Important Information Regarding Voter Registration For the 2015 Election
- Future Care Planning and The “No Wrong Door”
- Future Care Planning Services
- An Introduction to the Aging Network and a Look at Its Role in Future Care Planning
- Planning for Students Transitioning from School to Adult Services

NOTE: The materials that will be referenced during this conference are attached to this MSC E-Visory. There will not be any materials distributed on the day of the conference.

Registration for this conference will close September 6, 2015. Those who have not registered for this conference and would like to can do so at the following link:

http://www3.opwdd.ny.gov/wp/wp_catalogc1310.jsp

Benefits and Entitlement Training for Medicaid Service Coordinators

The Benefits and Entitlements training for Medicaid Service Coordinators is held semi-annually by the regional Revenue Support Field Offices. Service Coordinators who have not already done so should attend to learn about benefits and entitlements. Service Coordinators who have taken this training in the past should attend periodically to receive information about updates and changes that may take place. Offerings for this training, when available, can be found in [OPWDD's Catalog of Training and Talent Development](#).

Medicaid Service Coordination Contracts

At this time OPWDD is considered the provider of record for Medicaid Service Coordination (MSC). OPWDD is working with the NYS Department of Health and the Centers for Medicare and Medicaid Services (CMS) to have the MSC agencies responsible for service delivery be the provider of record. The MSC programmatic and payment standards do not change.

This change takes effect September 30, 2015. Therefore, the contracts will not be renewed and instead, MSC agencies will receive an MSC Provider Agreement form from the regional MSC Coordinator. This form will need to be completed and returned to the regional MSC Coordinator by **September 24, 2015**, so it can be processed and your agency will not experience any delays in billing. If you are unsure if you have received the form please follow up with your agency executive.

When completing the form please use the same name that is currently on file with Medicaid and OPWDD's Division of Quality Improvement. Questions about the form can be addressed with your regional MSC Coordinator.



Office for People With Developmental Disabilities

ANDREW M. CUOMO
Governor

KERRY A. DELANEY
Acting Commissioner

April 3, 2015

Provider ID: <PROV_ID>

<AGENCY>
<STREET_ADDRESS>
<CITY_STATE_ZIP>

Dear MSC Provider:

As you are aware, OPWDD is considered the provider of record for Medicaid Service Coordination (MSC) and the enrollments in the New York State Medicaid program have been executed utilizing the Federal Employer Identification Number (FEIN) associated with New York State. The Centers for Medicare and Medicaid Services (CMS) has informed OPWDD that the provider of record must be updated to reflect the actual MSC agency responsible for service delivery. OPWDD is contacting your agency to inform you of this required change and the actions that must now be taken.

Revalidation of your Provider Identification Number(s)

In order to update your MSC provider ID(s) to identify the FEIN associated with your agency, you will be required to complete a revalidation form for the MSC provider ID(s) you utilize for billing the service. In discussions with the New York State Department of Health (DOH), OPWDD was informed that all MSC providers would be required to revalidate in calendar year 2015, per requirements of the Affordable Care Act and federal regulation (42 CFR Part 455.414) which requires periodic, mandatory revalidation to operate as a Medicaid provider. This revalidation was set to be scheduled regardless of the FEIN update requirement that is now needed. **CMS has instructed OPWDD to have the revalidations completed by September 2015. As a result, your agency should complete the revalidation form for each MSC provider ID you utilize to submit claim submissions to Medicaid immediately.** The following link will allow you to access the Revalidation Application:

<https://www.emedny.org/info/ProviderEnrollment/cmcm/Option1.aspx>

We have included instructions to assist with completion of the application. These instructions are in addition to the instructions provided by DOH which are accessible along with the application at the link above. Your provider name is currently prefaced by either OMRDD or OPWDD. **When you complete the name on the application, it should be completed without this reference in the provider name section of the revalidation form.** We ask that you utilize the same name that is currently on file with Medicaid, absent the reference to "OMRDD" or "OPWDD" as follows: **<NEW PROV NAME>**

If you do not submit the revalidation with the provider name that we have listed above, this could delay the processing of your revalidation request.

Electronic Funds Transfer (EFT) Enrollment

In addition to the submission of the application, your agency will need to submit a new EFT enrollment form that reflects the new association of your agency's FEIN number. This is required as your current EFT enrollment was established with the FEIN associated with New York State. Please complete the EFT enrollment form available at the following link on the eMedNY website:

<https://www.emedny.org/info/ProviderEnrollment/allforms.aspx>

The link is entitled "Electronic Funds Transfer (EFT) Authorization form"

The completed EFT enrollment form must be submitted with your completed Revalidation Application.

Revalidation Fee

Typically, Medicaid providers are required to pay a fee when revalidating enrollment in the Medicaid program. The fee for 2015 is \$553. **OPWDD will be paying this fee on behalf of all MSC providers that are being instructed to revalidate in 2015 with the agency's own FEIN.** As a result, your agency will not need to submit the fee with your application. **You will however, need to include a copy of this letter with your submission – this will ensure that DOH and CSC know that you do not need to pay for the revalidation fee. In addition, the letter will serve as your authorization to provide the service and will satisfy the requirement that an agency submit proof of authorization as part of the revalidation process.**

Fees associated with revalidation other than the 2015 MSC revalidation will be the responsibility of the provider and will not be paid by OPWDD.

Additional Information and Instructions

DOH will separately be contacting each MSC provider with an MSC Provider ID specific revalidation letter. This OPWDD letter provides additional information in advance of the DOH communication. The attached OPWDD instructions identify all the required documents that must be submitted for your revalidation application to be processed. The completed Provider Application and EFT Enrollment Form should be completed and submitted to Computer Sciences Corporation (CSC) at the address identified on the application as soon as possible. If you have questions about the application you can contact CSC at (800) 343-9000. You may also contact the Bureau of Central Operations via email at central.operations@opwdd.ny.gov if you have questions.

Sincerely,



Karla J. Smith
Director of Central Operations

Attachment

cc: OPWDD MSC Coordinators

Ms. Marlay
Mr. Jefferson
Ms. Swartwout
Mr. Breslin
Mr. Scanlon
Ms. Tumey (NYS DOH)
Ms. Reardon (NYS DOH)



NEW YORK
STATE OF
OPPORTUNITY

**Office for People With
Developmental Disabilities**

MSC Supervisors Conference

September 9, 2015

Agenda

- MSC Hot Topics
- Important Information Regarding Voter Registration For the 2015 Election
- Future Care Planning and The “No Wrong Door”
- Future Care Planning Services
- An Introduction to the Aging Network and a Look at Its Role in Future Care Planning
- Planning for Students Transitioning from School to Adult Services



NEW YORK STATE OF OPPORTUNITY **Office for People With Developmental Disabilities**

Welcome & Hot Topics

Anne Swartwout
MSC Statewide Coordinator
Anne.Swartwout@opwdd.ny.gov



NEW YORK STATE OF OPPORTUNITY **Office for People With Developmental Disabilities**

News and Information



MSC Contracts

- Contracts will not be renewed and an MSC Agreement will be used instead
- Agreement was sent out by the regional office
- Agreements must be completed and returned to the DDRO by September 24th
- Contact your DDRO MSC Coordinator if your agency has not received an agreement to complete



Approved Curriculum Trainings

Only the following trainings have OPWDD approved curriculums that may be delivered by approved instructors:

- CORE
- Cultural Competence
- Home and Community Based Services Waiver
- Individualized Service Plan
- Informed Choice
- MSC Monthly Note Training
- Self-Advocacy/Self-Determination
- How to Facilitate an ISP Meeting
- Supporting Person Centered Outcomes: An introduction to Person centered Planning
- Valued Outcomes: The Individualized service Plan and Habilitation Plans

<http://www.opwdd.ny.gov/node/999>



Medical Indemnity Fund (MIF)

- Designed to pay all future costs necessary to meet the health care needs of plaintiffs in medical malpractice actions
- Reimburses the cost of health care services, supplies, equipment and medications that the Fund enrollee's physician, physician assistant or nurse practitioner has determined are necessary to meet the Fund enrollee's health care needs.
- Case management services (including MSC) are **not** covered by the Fund and will continue to be billed directly to Medicaid.
- If an individual that you serve enrolls in the MIF, you will be notified once OPWDD is informed of the individual's enrollment.



Important Information Regarding Voter Registration for the 2015 Election

Michael Orzel
 Division of Person Centered Supports
Michael.Orzel@opwdd.ny.gov

Shelly Okure
 OPWDD Coordinator for Person Centered Practices
Shelly.Okure@opwdd.ny.gov



Qualifications for People to Register to Vote

- Be a United States citizen;
- Be 18 years old by December 31 of the year in which you file this form (note: you must be 18 years old by the date of the general, primary or other election in which you want to vote);
- Live at your present address at least 30 days **before** an election;
- Not be in prison or on parole for a felony conviction and;
- Not be adjudged mentally incompetent by a court;
- Not claim the right to vote elsewhere.



Important Dates

Deadline Information – General Election November 3, 2015

- **Oct. 27:** Last day to postmark an application or letter of application by mail for an absentee ballot.
- **Nov. 2:** Last day to apply IN-PERSON for absentee ballot.
- **Nov. 2:** Last day to postmark ballot. Must be received by the local board of elections no later than Nov. 12th. Military Voter Ballots must be received no later than Nov. 17th.
- **Nov. 3:** Last day to deliver ballot IN-PERSON to the local board of elections (by someone other than the voter).



Role of the MSC

- Ask individuals you support if they want to register to vote. If they do, ask if help is needed completing the registration form.
- Do NOT tell or suggest to the person what party to join.
- When the registration form is completed, it must be mailed within ten (10) days of completion to the County Board of Elections.
- If the individual is served by an agency; ask the individual to let the agency know if they need assistance to get to a voting place and/or if they will need any accommodations to vote.



Voting Resources

For more resources on voting, visit the OPWDD website at the following link

http://www.opwdd.ny.gov/opwdd_community_connections/voting_rights



**Future Care Planning
& The “No Wrong Door”**

Martha Schunk
OPWDD Statewide PASRR & Aging Coordinator



Future Care Planning

- Future Planning
 - The National I & R Support Center of the Arc
<http://www.nasuad.org/sites/nasuad/files/NASUAD%20Webinar%20Slides%20FINAL%20faturing%20planning%2008-2015.pdf>
 - Focusing on:
 - Expressing wishes for the Future
 - Deciding where to live
 - Financing the Future
 - Employment and Daily Activities
 - Supporting Daily and Major Life Decisions
 - Making Social Connections



**OPWDD and Future Planning
What Can a MSC do?**

- For individuals on your caseload:
 - At age 50 (suggested age) consider when planning with individuals:
 - What goals do you have/where do you want to be in the next five years?
 - How can we help to achieve these goals?
 - How can we anticipate/prepare for these needs from a resource point of view?
 - Taking into account ranges of communication.
 - And flexibility – people may not know what they want (yet) or they may change their mind.



Anticipation
(Preventing crisis situations/residential disruptions)

- Sometimes we can anticipate and prevent crisis situations and prevent unnecessary Nursing Facility admissions too.
 - Progressing needs based on medical concerns
 - Such as grab bars, adaptive equipment, environmental modifications, a barrier-free residence, need for a wheelchair, support/s.
 - PREPARE. Be proactive.
 - Act early to help prevent NF admissions.
 - If it's anticipated the residence cannot meet the person's needs (in the foreseeable future), consider alternative residential options earlier.



How do we get there from here?

- When a person expresses a goal for the future . . .
 - How can we help them prepare/get the necessary skills – “tools” to get to that goal?
 - How can we – the residential staff, for example, family, etc. help?
 - Anticipate financial needs/plan resources
 - Does someone want to retire and stay at home?
 - Do they want to travel, or volunteer at a local animal shelter?



Help from our friends
The No Wrong Door Initiative

- The NYS Office for the Aging and area agencies on aging (in each county).
- The NWD/NY Connects system will provide a streamlined, coordinated process for individuals in NYS to connect to Long Term Services and Supports (LTSS) regardless of their disability, age, or payment source.
- Includes NY Connects serving as the “hub”, and OPWDD serving as a specialized resource for individuals with I/DD needs.
- NY Connects is comprised of local area agencies on Aging, local Department of Social Services, or other designated agencies that serve each county.



What & When?

- Elements include:
 - An enhanced website with a statewide, searchable online resource directly;
 - A state toll-free telephone number;
 - A standardized screening process (NWD screen).
- For Individuals who are OPWDD eligible and are receiving services, a NWD screen will not be required. They may still access information about other services using the NWD.
- OPWDD's contact point/s will be through the existing Front Door.
- A pilot of six counties is anticipated to be in place 1/1/16, with full implementation by all NY Connects and DDROs/Front Doors by 10/1/2016.



Why

- The NWD is intended to help coordinate among NYS systems to be a centralized point of contact for individuals who are seeking assistance with LTSS.
- May be particularly beneficial for individuals who are not OPWDD eligible.
- Strengthen relationships between agencies to serve individuals.
- Info sharing/understanding of what resources are available.



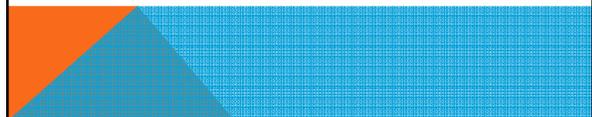
Future Care Planning Services

Ann Marie Cook, President/CED
Lifespan Of Greater Rochester, In.



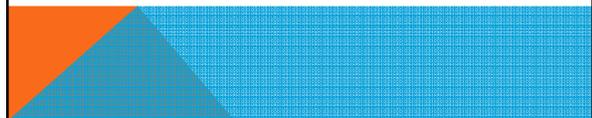


A legal joint venture of the Al Sigi Community of Agencies, Lifespan and The Arc of Monroe County



In 2001 we embarked upon a journey to ascertain the need, conduct national research and develop solutions to the phenomenon that all our agencies were beginning to see

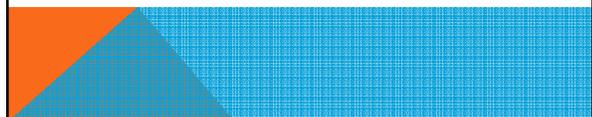
People with disabilities outliving their traditional caregivers for the first time in our history



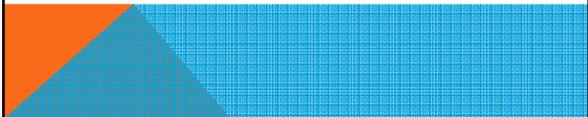
"I never thought my son would outlive me"

How do we as a community help the growing number of aging families who face the challenge of formulating a future plan for a person with a disability?

Why weren't families using existing planning tools?

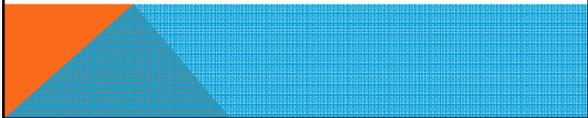


Future Care Planning Services brought together the expertise of both the Aging and Disability systems to meet the specialized needs of aging caregivers and their loved ones with a disability.



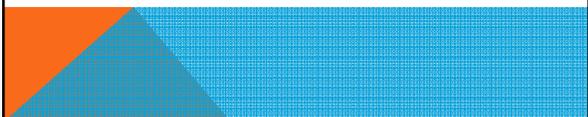
“We need somewhere to go where they can help us tie it all together – the legal, the financial, available home health care resources. We need a road map to go along with the diagnosis. Not stopgap band aids along the way, but a positive planning process to let you see beyond today.”

Caregiver from one of our focus groups



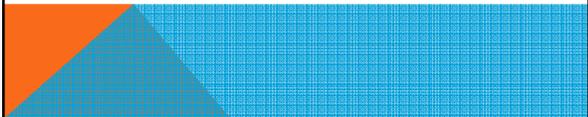
The Services

- One-on-one planning
 - Letter of Intent
 - Legal/Financial
 - Benefits Review
 - Health Care Decision Making
- Guardianship
- Community Pooled Trust



Key Results

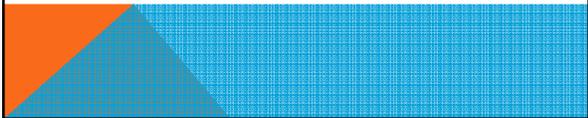
- Since 2002, Future Care Planning Services has:
- Completed over 1,700 plans
 - Helped initiate over 985 guardianships
 - Has received referrals from 66 community agencies
 - Has followed up with families for two years after the presentation of the plan
 - Has implemented a Community Pooled Trust



Evaluation

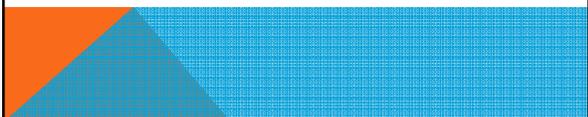
Contracted with an outside evaluator for 10 years.

- 100% Satisfied with Services
- 100% Report that Letter of Intent will help guide Future of person with disability.
- 100% of Families report great peace of mind.



Funding

- **OPWDD**
- **Fees**
- **Foundations – Special thanks to the B. Thomas Golisano Foundation**



The Future...

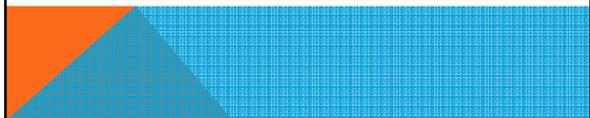
Lots of possibilities.

- **Life Enhancement Fund**
- **Integration with the Front Door (?)**
- **Creation of plans for retirement.**
- **Coordinating with families to develop natural supports.**



Contact Information:

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 **NEW YORK**
EXCELLENCE
OPPORTUNITY. | **Office for
the Aging**

**An Introduction to the Aging Network and a
Look at Its Role in Future Care Planning**

Michael Gunn, Supervisor
Division of Policy, Planning, Program and Outcomes
New York State Office for the Aging

September 3, 2015

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Our Mission

To help older New Yorkers be as independent as possible for as long as possible through advocacy, development and delivery of person-centered, consumer-oriented, and cost-effective policies, programs and services which support and empower older adults and their families, in partnership with the network of public and private organizations which serve them 

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Background and Overview of Network

- Older Americans Act
- NYS Elder Law
- New York State Office for the Aging
- Area Agencies on Aging
- Community Partners



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Supports and Services Provided through the Aging Network

- Case management – (Focus on Consumer Directed)
- Home delivered meals (HDM)
- Congregate meals
- Nutrition counseling & education
- NY Connects (ADRC) - LTSS I&A/R, options counseling, benefits and application assistance
- Health Insurance Information , Counseling and Assistance (HIICAP)
- Personal Care Level I and II (non-Medicaid)
- Senior center programming
- Health promotion and wellness
- Evidence Based Interventions – CDSMEs, fall prevention, etc
- Volunteer opportunities
- Caregiver support services for those caring older adults, older adults caring for adult children with disabilities, grandparents raising grandchildren



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Supports and Services Provided through the Aging Network (cont.)

- Respite
- Support groups
- Public education and outreach
- Information and Assistance, benefits application assistance
- Ancillary services such as PERS and assistive devices
- Social adult day services
- Transportation to needed medical appointments, community services and activities
- Employment – Title V
- Legal Services
- Home modifications, repairs
- Bill paying
- Long Term Care Ombudsman
- Increasingly, disaster preparedness & assistance



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A Closer Look at NY Connects

- Serves All Populations, regardless of age and income
- Promotes Self determination and Personal Responsibility
- Is Consumer-Centered and Meets Consumer Needs
- Provides High Quality Care



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How NY Connects Supports Individuals in Future Care Planning

- Provides a comprehensive resource listing
- Is recognizable in the community
- Provides objective Information and Assistance/Person Centered Planning to promote consumer choice
- Provides necessary follow-up
- Provides a road map for Long Term Services and Supports



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NY Connects Long Term Care Councils Play an Integral Role in Future Care Planning From a Systems Perspective

- Purpose of LTCC
- LTCC Membership
- Success Story!



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NY Connects Will Serve as the Hub in the No Wrong Door System

- Through BIP, NY Connects is being expanded to act as a Hub.
- NYS wants to leverage the NY Connects system currently made up of the local Area Agencies on Aging (AAA) and Local Departments of Social Service (LDSS).
- NY Connects will have information and help with services and/or programs for people, including their family members, with behavioral health needs, including mental health and substance abuse
- NY Connects will coordinate and share information as needed with Specialized NWDs through a secure database for comprehensive assessments and care planning
- The NY Connects website will contain an updated Resource Directory and an optional online questionnaire, which will also help identify available services in the community
- Staff will use the "NWD Screen" to help an individual identify their needs and preferences in order to learn about and link to resources



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Key Features of the NWD Screen

- Allows people to receive support in discussing needs and available resources
- Offers personalized guidance from trained NWD staff and conversation considers the entire spectrum of services for a persons needs and preferences
- Can be completed over the telephone or in-person at a NWD location
- Family members, children, caregivers, or discharge planners can help with providing information
- Offers assistance in completing a pre-screen to find out possible eligibility for Medicaid and other public benefits



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Key Features of the NWD Screen (cont.)

- Provides a summary of:
 - Available services and supports the individual can access
 - Next steps and direction to the most appropriate service agency for further evaluation and assessment
- Has the option for individuals to leave the NWD system after receiving the information, assistance, or referrals that they need
- Highest level of security available for storing personal information in database. Allows secure sharing of information between Hub (local NY Connects) and Specialized NWDs (OPWDD'S Front Door) and reduces frequency of individual being asked the same information again



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NWD Screen

- The NWD screen will seek the following types of information:
 - Basic financial information
 - Current services
 - Current conditions
 - Maintaining basic needs
 - Activities the person needs help with
 - Current symptoms or situations
 - Communication
 - Relationships
 - Mood and behavior
 - Person's preferences



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What Happens After the NWD Screen?

- NY Connects staff utilizes the NWD Screen to help identify:
 - Whether a person is likely eligible for Medicaid or LTSS
 - The options and services available for LTSS, regardless of payer source
 - The need for information and assistance
 - The need for an appropriate comprehensive assessment. The comprehensive assessment will determine programmatic eligibility and access to services



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Contact Information

- NYSOFA e-mail: nyconnects@aging.ny.gov
- NYSOFA website: www.aging.ny.gov
- BIP e-mail: BIP@health.ny.gov
- BIP website: www.health.ny.gov/health_care/medicaid/redesign/balancing_incentive_program.htm



Planning for Students Transitioning from School to Adult Services

Nicole Suto
OPWDD Children's Services



Transition Planning for Students

Topics to be Covered:

- How OPWDD collaborates with:
 - Local school districts
 - The local Districts of Social Services (DSS) or Administration of Children's Services (ACS)
- The difference between Local Schools vs. Residential Schools
- Elements of Transition Planning
- The role of the Medicaid Service Coordinator



Local School Districts

- The local school district's Committee on Special Education (CSE) determines if a child is eligible for special education services.
- In many cases, students with developmental disabilities will have an Individualized Education Plan (IEP) to provide supports which facilitate academic instruction and participation in school activities.
- If the CSE feels a student's needs cannot be met at the local school district, BOCES, or specialized day school program, the CSE committee may recommend placement to a residential school.



Local School Districts

- All students with an Individualized Education Plan (IEP) should have a transition plan identified on the IEP no later than age 15.
- The plan should identify the student's goals for adult life and how the education program will support the student in working toward those goals.
- The family may request that the student's MSC attend IEP meetings to advocate on behalf of the individual.
- As the student gets closer to graduation or aging out, the MSC can assist the individual to explore service options.



Department of Social Services (DSS) and Administration for Children's Services (ACS)

- DSS or ACS may be involved if an individual has health or safety issues in the home.
- Students in DSS/ACS custody cannot receive services through OPWDD's HCBS Waiver & cannot be enrolled in MSC.
- In some cases DSS or ACS may place a student at a residential school.
- Service coordination is needed for children with developmental disabilities who are ready to transition out of the child welfare system to adult services.



Local School vs. Residential School Transition Planning

- ALL students who are OPWDD eligible and requesting services need assistance with transition planning.
- Students at residential schools have complex needs and qualify as special populations. This allows for additional resources to be used to develop services.
- MSCs can play an important role in assisting with the transition planning process.



Elements of Transition Planning

- Is the student eligible for OPWDD services?
- What are the student's goals and interests?
- What adult supports will the student need to be successful?
- Where does the student plan to live?
- What does the individual want to do for meaningful activities?
- Does the individual have any at-risk behaviors which require special interventions?



OPWDD Transition Staff

- OPWDD has local and residential school transition coordinators.
- OPWDD coordinators keep track of which students are requesting services and work to help the families learn about the transition planning process.
- Students and families go through the Front Door training and complete the EAA tool to request services with DDRO staff.



The Role of the Medicaid Service Coordinator (MSC)

- MSCs can assist students:
 - to identify their goals
 - to research service options
 - to develop a person centered plan
 - to advocate for supports through the CSE until the student has completed school
 - to ensure the student has the right Medicaid coverage and applies for SSI



The Role of the Medicaid Service Coordinator (MSC)

- Students who attend local or day school can be enrolled in the HCBS Waiver and can have ongoing service coordination
- Students at residential schools cannot be enrolled in the HCBS Waiver, but can request state paid services if needed during visits to the student's home
- MSCs should work with DDRO staff to determine the best time to begin working with students at residential schools
- There must be a demonstrated need for services to be approved



The Role of the Medicaid Service Coordinator (MSC)

- MSCs can play an important role in supporting individuals to transition from institutional settings to community residences.
- Per an October 15, 2014 OPWDD policy clarification memo, MSC vendor agencies can receive a one time higher level payment to provide reimbursement for the additional work associated with people "new" to service coordination.
- An individual is considered "new" if s/he has been in a residential school or other institutional setting for at least 2 years.



Questions???

Thank you for your hard work assisting individuals with disabilities to lead richer lives!

For brochures and to find contact info for your local DDRO staff, visit our OPWDD transition webpage: http://www.opwdd.ny.gov/opwdd_services_supports/children/transition-students-development-disabilities

You can also email the student transition mailbox at: student.transition@opwdd.ny.gov



MSC Supervisors Conference Schedule

December 9, 2015

Registration is now open for upcoming
videoconferences/WebEx at the
following link:

http://www3.opwdd.ny.gov/wp/wp_catalogc1310.jsp



Thank You

An evaluation has been included in your
conference materials. Your feedback is
greatly appreciated. Please complete and
return your evaluation to:

Angie.x.Francis@opwdd.ny.gov



**Evaluation Form Findings
September 9, 2015 MSC Supervisors Conference**

Please check a rating for each statement:

I attended the webinar _____ I attended the video conference _____

- 1. The session materials helped me to understand the subject matter.**
Strongly Agree Agree Neutral Disagree Strongly Disagree
- 2. The session content increased my understanding of the subject matter.**
Strongly Agree Agree Neutral Disagree Strongly Disagree
- 3. The subject matter will be useful to me in my job.**
Strongly Agree Agree Neutral Disagree Strongly Disagree
- 4. The presenter was knowledgeable about the subject matter.**
Strongly Agree Agree Neutral Disagree Strongly Disagree
- 5. The presentation style contributed positively to the program.**
Strongly Agree Agree Neutral Disagree Strongly Disagree
- 6. The length of the session was appropriate.**
Strongly Agree Agree Neutral Disagree Strongly Disagree

What were the positive points of this presentation?

What improvements could be made to this presentation?

Recommendations for future topics:

Name (optional) _____
Title _____
Location _____

Thank you for your feedback!

Please return this evaluation to Angie Francis via email by **September 23, 2015** to: angie.x.francis@opwdd.ny.gov