



Medicaid Service Coordination (MSC)

E-VISORY



ISSUE # 19-14

July 9, 2014

The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory Mailing List](#).

In This Issue:

Supervised IRA Unit of Service Questions & Answers to ADM #2014-01

OPWDDs Home and Community Based Services (HCBS) Waiver Unit has issued a questions and answers document in response to the Administrative Memorandum 2014-01 Service Documentation for Daily Residential Habilitation Services Provided in Supervised Individualized Residential Alternatives and Community Residences. The FAQ can be accessed via the following link:

http://www.opwdd.ny.gov/news_and_publications/QandA_IRA_Unit_ofServiceWithResponses7-1-14

People First News, OPWDD's new newsletter

Please click the link below to access the first quarterly *People First News*, OPWDD's new newsletter. Please feel free to share this newsletter with staff, individuals and family members. The newsletter is available online at:

http://www.opwdd.ny.gov/opwdd_resources/people_first_newsletter_page.

WebEx Online Training Opportunities

OPWDDs Office of Diversity Management will be hosting a series of cultural competence educational WebEx online trainings. Service Coordinators may receive professional development credit for attending, trainees who attend the event in full, may attach the WebEx invitation to the MSC training record as supporting documentation of attendance. Please refer to the attached flyers for further information on each of the trainings and how to participate via WebEx:

- Understanding Deaf Culture & Best Practices for Support - Wednesday, July 23, 2014 from 1:00pm – 2:00pm.
- Supporting Latino Individuals with Developmental Disabilities and their Families – Wednesday, August 20, 2014 from 1:00pm – 2:00pm.
- Making Connections for Parents with Developmental Disabilities – Monday, October 6, 2014 from 2:00pm – 3:00pm



Cultural Competence Webinar



*** This Webinar is open to ALL OPWDD and provider agency employees***

Understanding Deaf Culture & Best Practices for Support **Wednesday, July 23, 2014** **1 to 2 p.m.**

Hosted by the OPWDD Office of Diversity Management

Presenters: Dr. Michael Doughty,

Assistant Superintendent for Instruction, Monroe #1 BOCES, and

Kathleen Perry, Direct Care Coordinator,

Finger Lakes Developmental Disabilities State-Operated Office (FLDDSOO)

The presenters will provide a general overview of deaf and hard-of-hearing culture and will provide participants with examples of best practices for working with this population and providing them with culturally and linguistically competent supports and services. Kathleen Perry will also discuss how she developed two group homes for people who are both deaf and have developmental disabilities, and the supports and services she worked to develop to provide those individuals with rich and meaningful lives.

Topic: Understanding Deaf Culture and Best Practices for Support
Date: Wednesday, July 23, 2014
Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)
Meeting Number: 643 491 468
Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=ma26816ce2c8140ab4436e60c0f417c6c>
 2. If requested, enter your name and email address.
 3. If a password is required, enter the meeting password: Deliab02!
 4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=mc4b729faa3f727e01db72e7db330d85e>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
 2. Follow the instructions that you hear on the phone.
Your Cisco Unified MeetingPlace meeting ID: 643 491 468

For assistance

1. Go to <https://meetny.webex.com/meetny/mc>
 2. On the left navigation bar, click "Support".

You can contact me at:
nicole.weinstein@opwdd.ny.gov
1-518-402-4244

Add this meeting to your calendar program:
<https://meetny.webex.com/meetny/j.php?MTID=m49302d8f3ca6205f200909adbd8a12e8>

The playback of UCF (Universal Communications Format) rich media files requires appropriate players. To view this type of rich media files in the meeting, please check whether you have the players installed on your computer by going to <https://meetny.webex.com/meetny/systemdiagnosis.php>.

<http://www.webex.com>



Cultural Competence Webinar



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Supporting Latino Individuals with Developmental Disabilities and their Families

**Wednesday, August 20, 2014
1-2 p.m.**

Hosted by the OPWDD Office of Diversity Management

Presenters: Elisa DeJesus, Director of the Family Services Division, and

Grisell Marin, Director of Developmental Disabilities

Ibero-American Action League, Inc., Rochester, NY

The presenters will provide a general overview on how to provide culturally competent supports and services to Latino individuals who are developmentally disabled and their families. The Ibero-American Action League's Developmental Disabilities Division provides residential alternative housing, advocacy, job coaching, pre-vocational services, day habilitation, support groups and educational workshops for people with developmental disabilities and their families.

Topic: Supporting Latino Individuals with Developmental Disabilities and Their Families

Date: Wednesday, August 20, 2014

Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)

Meeting Number: 646 480 692

Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m2e022c3b00e0cd4436a9da47866551d9>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:

<https://meetny.webex.com/meetny/j.php?MTID=mc21ff0e64127f52f75d8a999ff9eb2b6>

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Cultural Competence Webinar



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***Making Connections for
Parents with Developmental Disabilities
Monday, October 6, 2014
2-3 p.m.***

Hosted by the OPWDD Office of Diversity Management

Presenter:

Aldea LaParr,

Parent with developmental disabilities and advocate

The presenter will discuss best practices for working with parents who are developmentally disabled. Aldea LaParr is a parent with a developmental disability who has also worked professionally in the field as a Medicaid Service Coordinator, a rehabilitation specialist, and as a residential aide. She is a board member for Parent to Parent of New York State and a council member on the New York State Developmental Disabilities Planning Council (DDPC).

Topic: Making Connections for Parents with Developmental Disabilities
Date: Monday, October 6, 2014
Time: 2:00 pm, Eastern Daylight Time (New York, GMT-04:00)
Meeting Number: 643 383 447
Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m651b08177aacf80d75c20eaa15f0421a>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=m5f3992b8e50aa4f88936b75eddb98eda>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
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nicole.weinstein@opwdd.ny.gov
1-518-402-4244

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<https://meetny.webex.com/meetny/j.php?MTID=mc3802b3546e2a7507b7612016262b752>

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