

# MSC E-VISORY

**Issue #22-09**

**June 15, 2009**

State of New York Office of Mental Retardation and Developmental Disabilities  
Diana Jones Ritter, Commissioner  
Distributed by: Division of Policy and Enterprise Solutions  
Gary Lind, Deputy Commissioner  
Allen A. Schwartz, Deputy Director

The MSC E-Visory is an electronic advisory intended to provide timely information to Medicaid Service Coordination Supervisors and their staff.

Questions and comments should be directed to Carol Kriss, MSC Statewide Coordinator via e-mail:  
[Carol.Kriss@omr.state.ny.us](mailto:Carol.Kriss@omr.state.ny.us)

Each E-Visory has pertinent information on programs and services available to individuals receiving Medicaid Service Coordination (MSC). Announcements about MSC training, conferences and meetings appear regularly in issues of the MSC E-Visory. Please forward this issue to all Medicaid Service Coordinators and MSC Supervisors.

## **In This Issue:**

### Weatherization

Attached is a letter from OMRDD's Commissioner Diana Jones Ritter regarding the Division of Housing & Community Renewal's (DHCR) Weatherization Assistance Program. Funds are available for homeowners to reduce the amount of energy required to heat homes and provide hot water. Eligibility is based on household income relative to federal low-income guidelines. Information on how to apply and the list of Local Weatherization Assistance Providers in every county in New York State is included. Please forward the letter to individuals and families that could benefit from this important energy conservation program.

April 2, 2009

Dear Families and Friends:

The Office of Mental Retardation and Developmental Disabilities recently learned that the Division of Housing & Community Renewal's (DHCR) Weatherization Assistance Program has funds available for homeowners to reduce the amount of energy required to heat homes and provide hot water. The New York State Weatherization Assistance Program is the largest residential energy conservation program in the country.

The Weatherization Assistance Program services might include, but are not limited to:

- weatherstripping and caulking around doors and windows;
- cleaning, testing, repairs or replacement of heating systems;
- replacement or repair of storm windows;
- replacement or repair of broken windows and/or outside doors;
- the addition of insulation to walls or ceilings;
- minor repairs, as needed, to ensure the maximum efficiency from weatherization services performed.

Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives Supplemental Security Income, Public Assistance, Food Stamps, or Home Energy Assistance Program benefits, the household is considered automatically.

To apply for the weatherization program contact the local service provider in your area. Local Weatherization Assistance Providers are appended to this letter or you can call or write to one of the DHCR Community Development Regional Office listed below:

► **Capital District Regional Office**

Lynn Kopka, Regional Director  
Hampton Plaza  
38-40 State St., 2nd Floor  
Albany, NY 12207  
Phone: 518-486-5012

**Counties Served: Albany, Clinton, Columbia, Delaware, Dutchess, Essex, Fulton, Greene, Hamilton, Montgomery, Orange, Otsego, Putnam, Rensselaer, Saratoga, Schenectady, Schoharie, Sullivan, Ulster, Warren, and Washington.**

► **New York City Regional Office**

Greg Watson, Regional Director  
25 Beaver St.  
New York, New York 10004  
Phone: 212-480-7644  
Fax: 212-480-7164

**Counties Served: Bronx, Kings, New York, Queens, Richmond, Nassau, Suffolk, Rockland, and Westchester.**

▶ **Buffalo Regional Office**

Thomas Van Nortwick, Regional Director  
Electric Tower, Suite 105  
535 Washington Street  
Buffalo, NY 14203  
Phone: 716-847-7955  
Fax: 716-847-3244

**Counties Served: Allegany, Cattaraugus, Chautauqua,  
Chemung, Erie, Genesee, Livingston, Monroe, Niagara,  
Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne,  
Wyoming, and Yates.**

▶ **Syracuse Regional Office**

Daniel Buyer, Regional Director  
620 Erie Blvd. West, Suite 312  
Syracuse, NY 13204  
Phone: 315-478-7179  
Fax: 315-478-7188

**Counties Served: Broome, Cayuga,  
Chenango, Cortland, Franklin, Herkimer,  
Jefferson, Lewis, Madison, Oneida,  
Onondaga, Oswego, St. Lawrence, Tioga,  
and Tompkins.**

If you require any additional information regarding the Weatherization Assistance Program, please contact the DHCR directly. In addition to the Regional Offices, you can contact the main toll-free number at 1-866-275-3427 or online <http://nysdhcr.gov> .

I hope this information is helpful to you.

Sincerely,

*Diana Jones Ritter*

Commissioner

Weatherization Assistance Providers	Service Area
<b>Albany County</b>	
<a href="#">ALBANY COUNTY COOPERATIVE EXTENSION</a> 518-765-3539 <a href="http://www.ccealbany.com">www.ccealbany.com</a>	Part Of Albany County
<a href="#">ALBANY COUNTY OPPORTUNITY, INC. DBA ALBANY COMMUNITY ACTION PARTNERSHIP</a> 518-432-4460 <a href="http://www.acoi.com">www.acoi.com</a>	Part Of Albany County Also a HOME Local Program Administrator.
<b>Allegany County</b>	
<a href="#">CATTARAUGUS COMMUNITY ACTION, INC.</a> 716-945-1041 <a href="http://www.ccaction.org">www.ccaction.org</a>	Allegany County, Cattaraugus County, And The Seneca Nation Of Indians Reservations Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Bronx County</b>	
<a href="#">ASSOCIATION FOR ENERGY AFFORDABILITY, INC.</a> 718-292-6733 x. 211 <a href="http://www.aeanyc.org">www.aeanyc.org</a>	Part Of Bronx County
<a href="#">BRONX SHEPHERDS RESTORATION CORP.</a> 718-299-0500 <a href="http://www.bronxshepherds.org">www.bronxshepherds.org</a>	Part Of Bronx County Also a HOME Local Program Administrator and provides community based housing assistance.
<a href="#">NORTHWEST BRONX COMMUNITY &amp; CLERGY COALITION</a> 718-584-0515 <a href="http://www.northwestbronx.org">www.northwestbronx.org</a>	Part Of Bronx County Also provides community based housing assistance.
<b>Broome County</b>	
<a href="#">TIOGA OPPORTUNITIES PROGRAM, INC.</a> 607-687-4222 <a href="http://www.tiogaopp.org">www.tiogaopp.org</a>	Broome & Tioga Counties Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Cattaraugus County</b>	
<a href="#">CATTARAUGUS COMMUNITY ACTION, INC.</a> 716-945-1401 <a href="http://www.ccaction.org">www.ccaction.org</a>	Allegany County, Cattaraugus County, And The Seneca Nation Of Indians Reservations Also a HOME Local Program Administrator and provides community based housing assistance.

<b>Cayuga County</b>	
<a href="#">CAYUGA/SENECA COMMUNITY ACTION AGENCY, INC</a> 315-255-1703	Cayuga County
<b>Chautauqua County</b>	
<a href="#">CHAUTAUQUA OPPORTUNITIES INC.</a> 716-661-9455 <a href="http://www.chautauquaopportunities.com">www.chautauquaopportunities.com</a>	Chautauqua County, Excluding Cattaraugus Reservation Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Chemung County</b>	
<a href="#">ECONOMIC OPPORTUNITY PROGRAM, INC. OF CHEMUNG &amp; SCHUYLER COUNTIES</a> 607-734-0795 <a href="http://www.cseop.org">www.cseop.org</a>	Chemung & Schuyler Counties
<b>Chenango County</b>	
<a href="#">OPPORTUNITIES FOR CHENANGO, INC.</a> 607-366-2101 <a href="http://www.ofcinc.org">www.ofcinc.org</a>	Chenango County Also a HOME Local Program Administrator.
<b>Clinton County</b>	
<a href="#">JOINT COUNCIL FOR ECONOMIC OPPORTUNITY OF CLINTON &amp; FRANKLIN COUNTIES</a> 518-561-6310 <a href="http://www.jceo.org">www.jceo.org</a>	Clinton County
<b>Columbia County</b>	
<a href="#">COLUMBIA OPPORTUNITIES, INC.</a> 518-672-7268	Columbia County
<b>Cortland County</b>	
<a href="#">CORTLAND COUNTY COMMUNITY ACTION PROGRAM, INC.</a> 607-753-6781	Cortland County
<b>Delaware County</b>	
<a href="#">DELAWARE OPPORTUNITIES INC.</a> 607-746-1690 <a href="http://www.delawareopportunities.org">www.delawareopportunities.org</a>	Delaware County Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Dutchess County</b>	
<a href="#">DUTCHESS COUNTY COMMUNITY ACTION AGENCY, INC.</a> 845-452-1758 and 452-1741 <a href="http://www.dccaa.org">www.dccaa.org</a>	Dutchess County
<b>Erie County</b>	
<a href="#">LT. COL. MATT URBAN HUMAN SERVICES CENTER OF WNY</a> 716-893-7222 <a href="http://www.urbanctr.org">www.urbanctr.org</a>	Part Of Buffalo Also a HOME Local Program Administrator and provides community based housing assistance.

<a href="#">NHS OF SOUTH BUFFALO, INC.</a> 716-837-0071	Part Of Buffalo Also a HOME Local Program Administrator and provides community based housing assistance.
<a href="#">SUPPORTIVE SERVICES CORPORATION</a> 716-685-6252 <a href="http://www.supportiveservices.org">www.supportiveservices.org</a>	Erie County Excluding The City Of Buffalo And Cattaraugus Reservation
<b>Essex County</b>	
<a href="#">ADIRONDACK COMMUNITY ACTION PROGRAMS, INC.</a> Toll-free 1-877-873-2979 or 518-873-3207	Essex County
<b>Franklin County</b>	
<a href="#">COMLINKS, INC.</a> 518-483-1261 <a href="http://www.comlinkscaa.org">www.comlinkscaa.org</a>	Franklin County And St.regis Mohawk Indian Nation
<b>Fulton County</b>	
<a href="#">FULMONT COMMUNITY ACTION AGENCY, INC.</a> 518-853-3011 <a href="http://www.fulmont.org">www.fulmont.org</a>	Montgomery & Fulton Counties
<b>Genesee County</b>	
<a href="#">COMMUNITY ACTION OF ORLEANS AND GENESEE, INC.</a> Toll-free 1-888-871-9673 or 585-343-7798 <a href="http://www.caoginc.org">www.caoginc.org</a>	Genesee & Orleans Counties
<b>Greene County</b>	
<a href="#">COMMUNITY ACTION OF GREENE COUNTY, INC.</a> 518-943-9205 <a href="http://www.cagcny.org">www.cagcny.org</a>	Greene County
<b>Hamilton County</b>	
<a href="#">WARREN - HAMILTON COUNTIES ACEO, INC.</a> 518-793-0636 or 793-0637 or 793-0638	Warren & Hamilton Counties
<b>Herkimer County</b>	
<a href="#">MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC.</a> 315-339-5640 x.278 <a href="http://www.mvcaa.com">www.mvcaa.com</a>	Oneida & Herkimer Counties Also provides community based housing assistance.
<b>Jefferson County</b>	
<a href="#">COMMUNITY ACTION PLANNING COUNCIL OF JEFFERSON COUNTY, INC.</a> 315-782-4900	Jefferson County
<b>Kings County</b>	
<a href="#">BEDFORD STUYVESANT RESTORATION CORP.</a> 718-638-5705	Part Of Kings County
<a href="#">COMMUNITY ENVIRONMENTAL CENTER</a> 718-784-1444 <a href="http://www.cecenter.org">www.cecenter.org</a>	Part Of Kings & Part Of Queens
<a href="#">CROWN HEIGHTS JEWISH COMMUNITY COUNCIL</a> 718-771-9000 x.27	Part Of Kings County Also provides community based housing assistance.
<a href="#">ODA COMMUNITY DEVELOPMENT CORP.</a> 718-855-8233	Part Of Kings County Also a HOME Local Program Administrator and provides community based housing assistance.

<a href="#">PEOPLES FIREHOUSE, INC.</a> 718-388-4696	Part Of Kings County
<a href="#">SUNSET PARK REDEVELOPMENT COMMITTEE, INC.</a> 718-492-8580	Part Of Kings County
<b>Lewis County</b>	
<a href="#">LEWIS COUNTY OPPORTUNITIES</a> 315-376-8202 <a href="http://www.lewiscountyopportunities.com">www.lewiscountyopportunities.com</a>	Lewis County
<b>Livingston County</b>	
<a href="#">COUNTY OF LIVINGSTON</a> 585-243-7560 <a href="http://www.co.livingston.state.ny.us">www.co.livingston.state.ny.us</a>	Livingston County
<b>Madison County</b>	
<a href="#">STONELEIGH HOUSING, INC.</a> 315-697-3737 <a href="http://www.stoneleighhousing.com">www.stoneleighhousing.com</a>	Madison County Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Monroe County</b>	
<a href="#">ACTION FOR A BETTER COMMUNITY, INC.</a> 585-442-4160 <a href="http://www.abcinfo.org">www.abcinfo.org</a>	City Of Rochester
<a href="#">PATHSTONE CORPORATION</a> <a href="http://www.pathstone.org">www.pathstone.org</a>	Monroe County (except City Of Rochester)
<b>Montgomery County</b>	
<a href="#">FULMONT COMMUNITY ACTION AGENCY, INC.</a> 518-853-3011 <a href="http://www.fulmont.org">www.fulmont.org</a>	Montgomery & Fulton Counties
<b>Nassau County</b>	
<a href="#">COMMUNITY DEVELOPMENT CORPORATION OF LONG ISLAND, INC.</a> 631-471-1215 <a href="http://www.cdcli.org">www.cdcli.org</a>	Nassau & Suffolk Counties Also a HOME Local Program Administrator.
<b>New York County</b>	
<a href="#">HARLEM COMMUNITY DEVELOPMENT CORPORATION</a> 212-961-4100	Part Of New York County
<a href="#">HOUSING CONSERVATION COORDINATORS, INC.</a> 212-541-5996	Part Of New York County Also provides community based housing assistance.
<a href="#">NORTHERN MANHATTAN IMPROVEMENT CORP.</a> 212-822-8340	Part Of New York County Also provides community based housing assistance.
<b>Niagara County</b>	
<a href="#">NIAGARA COMMUNITY ACTION PROGRAM, INC.</a> 716-285-9681 <a href="http://niagaracap.org">niagaracap.org</a>	Niagara County Also provides community based housing assistance.
<b>Oneida County</b>	
<a href="#">MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC.</a> 315-339-5640 <a href="http://www.mvcaa.com">www.mvcaa.com</a>	Oneida & Herkimer Counties Also provides community based housing assistance.

<b>Onondaga County</b>	
<a href="#">PEOPLE'S EQUAL ACTION AND COMMUNITY EFFORT, INC.</a> 315-470-3315	Onondaga County
<b>Ontario County</b>	
<a href="#">WAYNE COUNTY ACTION PROGRAM, INC.</a> 315-483-8761 <a href="http://www.waynecap.org">www.waynecap.org</a>	Ontario & Wayne Counties
<b>Orange County</b>	
<a href="#">REGIONAL ECONOMIC COMMUNITY ACTION PROGRAM, INC.</a> 845-342-3978 x. 29 or 17 or 55 <a href="http://www.recap.org">www.recap.org</a>	Orange County Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Orleans County</b>	
<a href="#">COMMUNITY ACTION OF ORLEANS AND GENESEE, INC.</a> Toll-free 1-800-726-0565 or 585-589-5605 <a href="http://www.caoginc.org">www.caoginc.org</a>	Genesee & Orleans Counties
<b>Oswego County</b>	
<a href="#">OSWEGO COUNTY CATHOLIC CHARITIES</a> 315-598-3980	Oswego County
<b>Otsego County</b>	
<a href="#">OPPORTUNITIES FOR OTSEGO, INC.</a> 607-433-0444 <a href="http://www.ofoinc.org">www.ofoinc.org</a>	Otsego County
<b>Putnam County</b>	
<a href="#">WESTCHESTER COMMUNITY OPPORTUNITY PROGRAM, INC.</a> 845-279-5533 <a href="http://www.westcop.org">www.westcop.org</a>	Westchester County & Putnam County
<b>Queens County</b>	
<a href="#">COMMUNITY ENVIRONMENTAL CENTER</a> 718-784-1444 x.118 <a href="http://www.cecenter.org">www.cecenter.org</a>	Part Of Kings & Part Of Queens
<a href="#">HANAC, INC.</a> 718-626-7575 or 626-8008	Part Of Queens County
<a href="#">MARGERT COMMUNITY CORP.</a> 718-471-3724 <a href="http://www.margert.org">www.margert.org</a>	Part Of Queens County Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Rensselaer County</b>	
<a href="#">COMMISSION ON ECONOMIC OPPORTUNITY FOR THE GREATER CAPITAL REGION, INC.</a> 518-272-6012 x.289 <a href="http://www.ceo-cap.org">www.ceo-cap.org</a>	Rensselaer County Also a HOME Local Program Administrator.
<b>Richmond County</b>	
<a href="#">NORTHFIELD COMMUNITY LOCAL DEVELOPMENT CORP OF STATEN ISLAND</a> 718-442-7351	Richmond County Also provides community based housing assistance.
<b>Rockland County</b>	
<a href="#">ROCKLAND COMMUNITY DEVELOPMENT COUNCIL, INC.</a> 845-352-1400 x. 516 or 538 or 542 or 543	Rockland County Also provides community based housing assistance.

<b>St. Lawrence County</b>	
<a href="#">ST LAWRENCE COUNTY COMMUNITY DEVELOPMENT PROGRAM, INC.</a> 315-386-1102	St. Lawrence County
<b>Saratoga County</b>	
<a href="#">SARATOGA COUNTY ECONOMIC OPPORTUNITY COUNCIL</a> 518-587-3158	Schenectady & Saratoga Counties
<b>Schenectady County</b>	
<a href="#">SARATOGA COUNTY ECONOMIC OPPORTUNITY COUNCIL</a> 518-587-3158	Schenectady & Saratoga Counties
<b>Schoharie County</b>	
<a href="#">SCHOHARIE COUNTY COMMUNITY ACTION PROGRAM</a> 518-234-2568 <a href="http://www.sccapinc.org">www.sccapinc.org</a>	Schoharie County
<b>Schuyler County</b>	
<a href="#">ECONOMIC OPPORTUNITY PROGRAM, INC. OF CHEMUNG &amp; SCHUYLER COUNTIES</a> 607-734-0795 <a href="http://www.cseop.org">www.cseop.org</a>	Chemung & Schuyler Counties
<b>Seneca County</b>	
<a href="#">SENECA COUNTY</a> 315-539-4263	Seneca County
<b>Steuben County</b>	
<a href="#">PRO ACTION OF STEUBEN AND YATES, INC.</a> 607-776-2125 <a href="http://www.proactioninc.com">www.proactioninc.com</a>	Steuben & Yates Counties
<b>Suffolk County</b>	
<a href="#">COMMUNITY DEVELOPMENT CORPORATION OF LONG ISLAND, INC.</a> 631-471-1215 <a href="http://www.cdcli.org">www.cdcli.org</a>	Nassau & Suffolk Counties Also a HOME Local Program Administrator.
<b>Sullivan County</b>	
<a href="#">COMMUNITY ACTION COMMISSION TO HELP THE ECONOMY</a> 845-292-5821	Sullivan County
<b>Tioga County</b>	
<a href="#">TIOGA OPPORTUNITIES PROGRAM, INC.</a> 607-687-4222 <a href="http://www.tiogaopp.org">www.tiogaopp.org</a>	Broome & Tioga Counties Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Tompkins County</b>	
<a href="#">TOMPKINS COMMUNITY ACTION</a> 607-273-8816 <a href="http://www.taction.org">www.taction.org</a>	Tompkins County
<b>Ulster County</b>	
<a href="#">ULSTER COUNTY COMMUNITY ACTION COMMITTEE, INC.</a> 845-338-8750	Ulster County
<b>Warren County</b>	
<a href="#">WARREN - HAMILTON COUNTIES ACEO, INC.</a> 518-793-0636 or 793-0637 or 793-0638	Warren & Hamilton Counties

<b>Washington County</b>	
<a href="#">WASHINGTON COUNTY ECONOMIC OPPORTUNITY COUNCIL, INC.</a> 518-746-2390	Washington County
<b>Wayne County</b>	
<a href="#">WAYNE COUNTY ACTION PROGRAM, INC.</a> 315-483-8761 <a href="http://www.waynecap.org">www.waynecap.org</a>	Ontario & Wayne Counties
<b>Westchester County</b>	
<a href="#">WESTCHESTER COMMUNITY OPPORTUNITY PROGRAM, INC.</a> 914-375-7887 or 7888 <a href="http://www.westcop.org">www.westcop.org</a>	Westchester County & Putnam County
<b>Wyoming County</b>	
<a href="#">WYOMING COUNTY COMMUNITY ACTION, INC.</a> 585-237-2600 <a href="http://www.wccainc.org">www.wccainc.org</a>	Wyoming County Also a HOME Local Program Administrator and provides community based housing assistance.
<b>Yates County</b>	
<a href="#">PRO ACTION OF STEUBEN AND YATES, INC.</a> 607-776-2125 <a href="http://www.proactioninc.com">www.proactioninc.com</a>	Steuben & Yates Counties