



Medicaid Service Coordination (MSC) E-VISORY



ISSUE # 22-14

August 12, 2014

The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory Mailing List](#).

In This Issue:

Pathway to Employment Training

OPWDD recently launched a new Home and Community Based Waiver Service, Pathway to Employment. This is a person-centered planning and support service that provides assistance for individuals to obtain, maintain or advance in competitive employment or self-employment. OPWDD's Division of Person Centered Supports will be hosting a statewide videoconference training session on this new waiver service on Monday, September 15, 2014 from 1:00pm – 3:00pm. This training will provide an overview of the service as well as documentation and planning requirements. Registration is now open and can be accessed at the following link:

http://www3.opwdd.ny.gov/wp/wp_catalogz2438.jsp

How to Take and Manage Your Medications

OPWDD, in collaboration with the Developmental Disabilities Planning Council (DDPC) announces release of the "How to take and manage your medications" pamphlet. This pamphlet was created with assistance from the DDPC as a part of OPWDD's Regulatory Reform Healthcare workgroup which consisted of self advocates, parents, provider agencies, and representatives from the Justice Center. The pamphlet contains information on storing and organizing medications, how to read a prescription label, questions for your pharmacist, medication technology tips and how to get medications refilled. To access the pamphlet please use the following link:

<http://disabilitynews.ny.gov/?q=node/147>

OPWDD's Comprehensive Waiver Renewal Application

The text of the OPWDD Comprehensive Waiver Renewal Application and the OPWDD Home and Community Based Services (HCBS) Transition Plan within the waiver application are available for review on the OPWDD website. A period of open comment is scheduled from August 1 – August 30, 2014. The full text of the waiver application can be found on the OPWDD website at:

http://www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/home.

Stakeholders are invited to send written comments regarding either the Waiver Renewal application or the OPWDD HCBS Settings Transition Plan by: e-mail: peoplefirstwaiver@opwdd.ny.gov, or Mail: OPWDD 44 Holland Avenue, 4th Floor Albany, New York 12229 Attention: DQI HCBS Settings & Waiver Renewal.

In addition, OPWDD will schedule statewide conference call opportunities during the month of August for all stakeholders who prefer to provide input in this manner. More information will be forthcoming regarding the scheduling of these sessions. Thank you for your contribution to the OPWDD system, and we ask that you share this information broadly especially with individuals who are enrolled in the HCBS waiver.



WebEx Online Training Opportunities

OPWDD's Office of Diversity Management will be hosting a series of cultural competence educational online trainings. Service coordinators may receive professional development credit for these trainings. Further details on each of the trainings as well as instructions on how to access the trainings are attached to this E-Visory.

- Supporting Latino Individuals with Developmental Disabilities and their Families – Wednesday, August 20, 2014 from 1:00pm-2:00pm.
- Culturally Competent Emergency Preparedness For the Developmentally Disabled – Tuesday, September 23, 2014 from 1:00pm-2:00pm.
- Making Connections for Parents with Developmental Disabilities – Monday, October 6, 2014 from 2:00pm-3:00pm.
- Why is Health Literacy Important to YOU? – Wednesday, October 29, 2014 from 1:00pm-2:00pm.
- Beyond Cultural Competence-Supporting LGBTQ Individuals – Wednesday, November 5, 2014 from 1:00pm-2:00pm.
- Providing Culturally Competent Nursing Care to People with Developmental Disabilities – Thursday, November 13, 2014 from 1:00pm-2:00pm.

Draft Copy of Developmental Disabilities Individual Support & Care Coordination Organizations Contract

OPWDD has posted for information purposes the draft copy of the contract for Developmental Disabilities Individual Support and Care Coordination Organizations (DISCOs). It is available on the OPWDD website at the following link:

http://www.opwdd.ny.gov/opwdd_services/supports/people_first_waiver/Becoming_a_DISCO

OPWDD will continue to provide additional details on the requirements of becoming a DISCO. Please note, this document continues to be negotiated by the state and its partners, including the Center for Medicare and Medicaid Services (CMS) and is subject to change. Once this contract is finalized it will be used to govern the delivery of specialized managed care for individual with intellectual and developmental disabilities after October 1, 2015.



Cultural Competence Webinar



*** This Webinar is open to ALL OPWDD and provider agency employees***

Supporting Latino Individuals with Developmental Disabilities and their Families

**Wednesday, August 20, 2014
1-2 p.m.**

Hosted by the OPWDD Office of Diversity Management

Presenters: Elisa DeJesus, Director of the Family Services Division, and

Grisell Marin, Director of Developmental Disabilities

Ibero-American Action League, Inc., Rochester, NY

The presenters will provide a general overview on how to provide culturally competent supports and services to Latino individuals who are developmentally disabled and their families. The Ibero-American Action League's Developmental Disabilities Division provides residential alternative housing, advocacy, job coaching, pre-vocational services, day habilitation, support groups and educational workshops for people with developmental disabilities and their families.

Topic: Supporting Latino Individuals with Developmental Disabilities and Their Families

Date: Wednesday, August 20, 2014

Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)

Meeting Number: 646 480 692

Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m2e022c3b00e0cd4436a9da47866551d9>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:

<https://meetny.webex.com/meetny/j.php?MTID=mc21ff0e64127f52f75d8a999ff9eb2b6>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
2. Follow the instructions that you hear on the phone.
Your Cisco Unified MeetingPlace meeting ID: 646 480 692

For assistance

1. Go to <https://meetny.webex.com/meetny/mc>
2. On the left navigation bar, click "Support".

You can contact me at:

nicole.weinstein@opwdd.ny.gov

1-518-402-4244

Add this meeting to your calendar program:

<https://meetny.webex.com/meetny/j.php?MTID=m45f2bba88d1aeac2a2f0920907c5fbae>

The playback of UCF (Universal Communications Format) rich media files requires appropriate players. To view this type of rich media files in the meeting, please check whether you have the players installed on your computer by going to <https://meetny.webex.com/meetny/systemdiagnosis.php>.

<http://www.webex.com>



Cultural Competence Webinar



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Culturally Competent Emergency Preparedness For the Developmentally Disabled Tuesday, September 23, 2014 1 to 2 p.m.

Hosted by the OPWDD Office of Diversity Management

Presenters:

Richard Bell, OPWDD Emergency Management Coordinator
and Blanca Angelica Gonzalez-Parker, RN, MPH, GC-PHSP, Consultant

University at Albany Center for Public Health Preparedness

The presenters will offer information on what to put in a residential facility's emergency plan, and will outline nuances that are important, as well as how to provide culturally competent emergency preparedness for people with developmental disabilities and their families. Richard Bell is OPWDD's Emergency Management Coordinator, and Blanca Angelica Gonzalez-Parker is a former EMT with significant expertise in cultural competency, public health preparedness, minority health issues, and training.

Topic: Culturally Competent Emergency Preparedness for People with Developmental Disabilities
Date: Tuesday, September 23, 2014
Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)
Meeting Number: 647 077 277
Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m5d5d4064a39cdd1e23a0b5611452a9d1>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=m2937a93d0cf69fd9e63b0e74238e4c22>

To join the audio conference only

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Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
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2. On the left navigation bar, click "Support".

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nicole.weinstein@opwdd.ny.gov
1-518-402-4244

Add this meeting to your calendar program:
<https://meetny.webex.com/meetny/j.php?MTID=m26410ec4405aabf9d12817442ae42b37>

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<http://www.webex.com>



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Making Connections for Parents with Developmental Disabilities **Monday, October 6, 2014** **2-3 p.m.**

Hosted by the OPWDD Office of Diversity Management

Presenter:

Aldea LaParr,

Parent with developmental disabilities and advocate

The presenter will discuss best practices for working with parents who are developmentally disabled. Aldea LaParr is a parent with a developmental disability who has also worked professionally in the field as a Medicaid Service Coordinator, a rehabilitation specialist, and as a residential aide. She is a board member for Parent to Parent of New York State and a council member on the New York State Developmental Disabilities Planning Council (DDPC).

Topic: Making Connections for Parents with Developmental Disabilities
Date: Monday, October 6, 2014
Time: 2:00 pm, Eastern Daylight Time (New York, GMT-04:00)
Meeting Number: 643 383 447
Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m651b08177aacf80d75c20eaa15f0421a>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=m5f3992b8e50aa4f88936b75eddb98eda>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
2. Follow the instructions that you hear on the phone.
Your Cisco Unified MeetingPlace meeting ID: 643 383 447

For assistance

1. Go to <https://meetny.webex.com/meetny/mc>
2. On the left navigation bar, click "Support".

You can contact me at:
nicole.weinstein@opwdd.ny.gov
1-518-402-4244

Add this meeting to your calendar program:
<https://meetny.webex.com/meetny/j.php?MTID=mc3802b3546e2a7507b7612016262b752>

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<http://www.webex.com>



Cultural Competence Webinar



*** This Webinar is open to ALL OPWDD and provider agency employees***

Why is Health Literacy Important to YOU?

Wednesday, October 29, 2014

1 to 2 p.m.

Hosted by the OPWDD Office of Diversity Management

Presenter: Winston Lawrence, Ed.D., Senior Professional Development Associate,

The Literacy Assistance Center, New York City

The presenter will provide answers to the questions: What do health literacy and cultural competence have in common? Why are these concepts important to YOU as a service provider. National data indicates that most U.S. adults have difficulty reading, interpreting, and acting on health information. Since 2003, The Literacy Assistance Center, located in New York City, has provided professional training to adult literacy teachers and health professionals on ways of addressing health literacy in classrooms and in medical and public health settings. Dr. Lawrence has been responsible for implementing the LAC's Health Literacy initiative in New York City. This project has involved providing staff development to teachers, instructors, and tutors around a skills-based approach to the teaching of health literacy. He also has conducted workshops for public health and medical professionals around health literacy and cultural competence awareness and strategies.

Topic: Why is Health Literacy Important to YOU?
Date: Wednesday, October 29, 2014
Time: 1:00 pm, Eastern Daylight Time (New York, GMT-04:00)
Meeting Number: 647 586 703
Meeting Password: Samuelr01!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m978f05c691bb765a9056adca1bbd3ad1>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Samuelr01!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=m32cd4186956cd7173db8d43551dd7075>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
2. Follow the instructions that you hear on the phone.
Your Cisco Unified MeetingPlace meeting ID: 647 586 703

For assistance

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2. On the left navigation bar, click "Support".

You can contact me at:
nicole.weinstein@opwdd.ny.gov
1-518-402-4244

Add this meeting to your calendar program:
<https://meetny.webex.com/meetny/j.php?MTID=m43c5003c249fd2b09c224d1c3fdf14e0>

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<http://www.webex.com>



Cultural Competence Webinar



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Beyond Cultural Competence- Supporting LGBTQ Individuals

Wednesday, November 5, 2014

1 to 2 p.m.

Hosted by the OPWDD Office of Diversity Management

Presenters:

Phillip A. Burse, Director of LGBT Victim Services,

Gabby Santos, Director of LGBT Health Services

In Our Own Voices, Inc., Albany, NY



The presenters will offer information about how staff can provide supports and services for people who may be lesbian, gay, bisexual, transgender, or queer identified.

Topic: Supporting LGBTQ Individuals
Date: Wednesday, November 5, 2014
Time: 1:00 pm, Eastern Standard Time (New York, GMT-05:00)
Meeting Number: 647 642 856
Meeting Password: Samuelr01!

To join the online meeting (Now from mobile devices!)

1. Go to <https://meetny.webex.com/meetny/j.php?MTID=m2e1c9ba1f8610cce007e3fb5e48eb018>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Samuelr01!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=mb65b83bb8c089cc1ab3cf8e2cdd8e387>

To join the audio conference only

1. Provide your number when you join the meeting to receive a call back. Alternatively, you can call one of the following numbers:
Local: 1-518-549-0500
Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
2. Follow the instructions that you hear on the phone.
Your Cisco Unified MeetingPlace meeting ID: 647 642 856

For assistance

1. Go to <https://meetny.webex.com/meetny/mc>
2. On the left navigation bar, click "Support".

You can contact me at:
nicole.weinstein@opwdd.ny.gov
1-518-402-4244

To update this meeting to your calendar program (for example Microsoft Outlook), click this link:
<https://meetny.webex.com/meetny/j.php?MTID=m7945624dd24ed9deb9b7910eff1c2665>

WebEx will automatically setup Meeting Manager for Windows the first time you join a meeting. To save time, you can setup prior to the meeting by clicking this link:
<https://meetny.webex.com/meetny/meetingcenter/mcsetup.php>

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<http://www.webex.com>



Cultural Competence Webinar



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Providing Culturally Competent Nursing Care To People with Developmental Disabilities

Thursday, November 13, 2014

1-2 p.m.

Hosted by the OPWDD Office of Diversity Management

Presenter: Stephanie Bolognese, RN, MSN

OPWDD Long Island Developmental Disabilities State-Operated Office (DDSOO)

Nurses need to have the ability to influence individuals, groups, and systems to achieve the outcomes of culturally competent care for diverse populations. Developmental Disabilities nurses have many opportunities in clinical practice to provide culturally competent care as they assess and manage people and their families. The presenter will offer information about providing culturally competent nursing care to people with developmental disabilities. Stephanie Bolognese, RN, MSN, works for the Long Island DDSOO, and is a nursing instructor at two different nursing schools in that area.

Topic: Providing Culturally Competent Nursing Care to People with Developmental Disabilities

Date: Thursday, November 13, 2014

Time: 1:00 pm, Eastern Standard Time (New York, GMT-05:00)

Meeting Number: 640 615 448

Meeting Password: Deliab02!

To join the online meeting (Now from mobile devices!)

1. Go to
<https://meetny.webex.com/meetny/j.php?MTID=ma79d302a76b6730ab55e5586399d83c0>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: Deliab02!
4. Click "Join".

To view in other time zones or languages, please click the link:
<https://meetny.webex.com/meetny/j.php?MTID=mc19d0a7c8bff3856ff49c26319450807>

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Toll Free: 1-844-633-8697
Alternate Toll Free - (For callers not able to call the 844 Toll Free Number): 1-866-776-3553
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