



Medicaid Service Coordination (MSC)

E-VISORY



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The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory Mailing List](#).

In This Issue:

Health and Safety Alert: Confidentiality in the Age of Social Media and Technology

OPWDD has issued a Health and Safety Alert, dated August 2014. This alert discusses that in this age of technology, staff must respect and protect the privacy and confidentiality of individuals receiving supports, especially when using cell phones, computers, mobile devices and social media. This Health and Safety Alert provides information on basic guidelines that will help prevent violations of privacy and help protect the people we serve. MSCs are encouraged to share this information with individuals and families they serve. This Health and Safety Alert along with all other issued Health and Safety Alerts can be accessed at the following link:

http://www.opwdd.ny.gov/opwdd_resources/safety_alerts/health_and_safety_alerts

Quality Assurance Including Incident Review Training for Service Coordinators

On September 30, 2014 from 9:00am-1:00pm OPWDD's Division of Quality Improvement will be hosting Quality Assurance Training for Service Coordinators. This training will provide information on the survey process, incident management, MSC delivery and documentation, and review and reporting procedures for Title 14, parts 624 and 625. Registration is now open and can be accessed at the following link:

http://www3.opwdd.ny.gov/wp/wp_catalogg1827.jsp

"I am able..." "Selfie" Awareness Campaign

OPWDD is launching the "I am able..." "Selfie" awareness campaign to celebrate the abilities of the individuals we support. Acting Commissioner Delaney encourages individuals to take a picture or a "selfie" portrait of themselves doing anything from the ordinary to the extraordinary. Then, submit that "selfie" on the OPWDD "I am able" webpage and fill in the words that finish this statement: "I am able." OPWDD will publish the "selfies" and the "I am able" statements on the OPWDD Facebook showcasing individuals engaging in activities they choose and in their own words. Please share this with individuals and families so that they can take part in the campaign by visiting the website at:

<http://www.opwdd.ny.gov/iamable>.



Medicaid Service Coordinator's Training Records and Certificates

As discussed in the March 18, 2014 MSC E-Visory, Service Coordinator's may find that they need to reference course work and professional development hours completed during their years of service as an MSC. Therefore all MSCs are urged to maintain personal copies of all training records as well as training certificates received. MSC Supervisors are also encouraged to assist MSCs with obtaining copies of this information should they seek assistance. In addition Service Coordinators and Service Coordinators are responsible for reviewing certificates received from trainings to insure they are accurate and complete before attaching them to a training record or signing off on a training record.