

MSC E-VISORY

Issue #29-11

October 11, 2011

State of New York Office for People With Developmental Disabilities
Courtney Burke, Commissioner
Distributed by: Division of Policy and Enterprise Solutions
Suzanne Zafonte Sennett, Deputy Commissioner

The MSC E-Visory is an electronic advisory which provides pertinent and timely information about programs and services available to individuals receiving MSC. Announcements about MSC training, conferences and meetings appear regularly. **MSC Supervisors: Please share this issue with all MSC Service Coordinators and others as appropriate.** In order to receive an email notification when a new MSC E-Visory is posted, please sign up for our mailing list (listserv). Listserv information and past issues can be accessed via the following link: http://www.opwdd.ny.gov/wt/publications/wt_publications_mscevisories_index.jsp

In This Issue:

Transfer from State Provided MSC To Voluntary Agency Provided MSC

The recent planned reduction of OPWDD personnel has resulted in the need to transfer over 10,000 individuals to voluntary agencies for the provision of their Medicaid Service Coordination.

As would be expected we have been receiving questions from providers related to the process of these transfers. Below are answers to some of the questions we have received so far.

Question: With the change of MSC services from state to voluntary agencies is it possible to exceed the maximum caseload of 40 units while we're in the hiring phase for new MSCs? It would only be a temporary need while we transition folks over to us.

Answer: Given these extraordinary circumstances, MSC Vendors may exceed caseload limits for Non-Willowbrook individuals by no more than 10 additional units on a temporary basis not to exceed two months of service. Willowbrook case loads may not exceed the 1:20 ratio.

Question: Can we waive the requirement for the new provider to complete and sign their section of the MSC2 (Change of Vendor) form?

Answer: In order to expedite these mass transfers it is allowable to waive the requirement of having the receiving provider complete their portion and sign each MSC2 form. Once the DDSO has confirmed with the provider that they will serve the individual, the DDSO can complete that section and indicate by initialing in that section that the receiving provider has agreed to serve the individual. The receiving agency should complete and sign a single roster of all individuals they received during this transfer process and should forward a copy of that signed roster to the DDSO.

Additional e-visoreries will be issued as further questions pertaining to these transfers are received. If you have any questions regarding the MSC change of vendor process please consult the MSC Vendor Manual or contact your local DDSO MSC Coordinator. The following link will bring you to DDSO MSC Contacts on the OPWDD website:

http://www.opwdd.ny.gov/wt/manuals/mscvm/wt_ddso_msc_contacts.pdf

MSC CORE Agency Listing

A listing of agencies approved to provide MSC CORE Training statewide is now available on the OPWDD website at: www.opwdd.ny.gov/wp/wp_catalog_msc_core.jsp.

Agencies that have been approved by OPWDD to provide CORE training can post upcoming trainings to the OPWDD Catalog of Training and Talent Development Programs on the website by contacting Talent Development and Training at (518) 473-1190.