



The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory](#)

ISSUE # 09-16

August 9th, 2016

SAVE THE DATE:

Quality Assurance Including Incident Review Training for MSCs:

On September 22, 2016 from 9:00 am – 1:00 pm the DQI MSC Quality Assurance (QA) training will be available by WebEx. The MSC QA training will provide information on the Quality Improvement survey process, MSC delivery and documentation, and incident management review and reporting procedures for Title 14, parts 624 and 625.

Course Objectives include:

- Understanding the process utilized by the Division of Quality Improvement to monitor MSC services.
- Knowing the process and implementation of a Plan of Corrective Action in response to a Statement of Deficiencies
- Completing the Service Coordination Observation Report and conducting follow-up activities to safeguard the person.
- Understanding the role of the service coordinator in incident management and identifying situations that meet the definition of incidents. Service Coordinators will also understand what differentiates an incident that would be reported under Part 624 and a Part 625.

Registration for this training is available at:

<https://meetny.webex.com/meetny/onstage/g.php?MTID=e664ca3ca77eccda39a31bc14d74ef3ab>

HCBS 1915(c) Overview WebEx:

The August 2, 2016 “Amendment 01” Overview WebEx session regarding the OPWDD 1915(c) Comprehensive Home and Community-Based Services (HCBS) Waiver provided a high level review of changes in the amendment.

The Power Point and the audio recordings are posted on the OPWDD website at the following link:

http://www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/HCBS_waiver_services

In addition, a Question and Answers document is currently under development.

Conflict Free Case Management (CFCM) Follow up:

During the “Amendment 01” Overview WebEx last week new concepts were shared which may have caused some worry by current service coordinators. OPWDD wants to reiterate that the changes to Case Management that are required to become compliant with the Federal Regulation 42 CFR 441.301(c)(1)(vi) will be accomplished in stages over several years. Skilled Medicaid Service Coordinators (MSCs) are recognized and will continue to be important as the case management model changes. The new model will seek to improve opportunities for the people receiving services and those who provide service coordination. The hope is for an overall stronger system of case management and service delivery.

The transition plan will be developed with a focus on maintaining the current workforce and minimizing service disruption to individuals and families.

Please direct any questions regarding CFCM to:

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More detailed information will be shared as it is available.

HCBS Transition Plan:

As mentioned in the previous E-Visory #8-16; The New York State Amended Home and Community Based Settings (HCBS) Transition Plan is now available for public comment until August 19th, 2016 and can be accessed through the New York State Department of Health's website using the following link:

https://www.health.ny.gov/health_care/medicaid/redesign/home_community_based_settings.htm

Pages 133-135 of the document speak specifically to CFCM.

Comments can be emailed to HCBSrule@health.ny.gov or mailed to:

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Office of Health Insurance Program
Division of Long Term Care
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