



The MSC E-VISORY is an electronic publication which provides information on policies, guidance, available programs and services and training opportunities related to MSC. In order to receive an email notification when a new MSC E-Visory is posted, or to view past issues visit the following link: [MSC E-Visory](#)

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New OPWDD Training System

There is now a new system used for registration into OPWDD Training Opportunities.

Voluntary agency staff, individuals and families will access OPWDD sponsored courses (including the MSC courses: *Benefits & Entitlements* and *Quality Assurance*) in the Statewide Learning Management System (SLMS). The SLMS allows learners to enroll in classes, print certificates and handouts, launch online learning, and view their own learning history.

As part of this transition, OPWDD will no longer post voluntary agency courses on the OPWDD webpage. OPWDD will continue to maintain a list of agencies approved by OPWDD to deliver MSC Core and other MSC courses at http://www3.opwdd.ny.gov/wp/wp_catalog_msc_core.jsp . Participants interested in registering for a course must reach out directly to the voluntary agency.

Visit http://www.opwdd.ny.gov/opwdd_careers_training/training_opportunities/slms for more information and to learn how to register for courses through SLMS.

Understanding the New Person-Centered Planning Regulations Training

Additional training is being offered in Binghamton on July 22. This training will review the Person-Centered Planning regulations promulgated November 2015 and the supporting Administrative Memorandum.

The goals of the session are to review the elements of person-centered planning that are in New York State Regulation, review the Administrative Memorandum that offers additional guidance and provide information where tools and additional person-centered planning materials can be found. This training is for service coordination and habilitation providers.

More trainings will be forthcoming and will be announced in the E-Visory.

Registration is available through SLMS. Learn how to sign up at http://www.opwdd.ny.gov/opwdd_careers_training/training_opportunities/slms

Once you are signed up search for "Person Centered Planning Regulations."

OMIG revised MSC Protocol

The Office of the Medicaid Inspector General (OMIG) has released an updated protocol for Medicaid Service Coordination. The audit protocol assists the Medicaid provider community in developing programs to evaluate compliance with Medicaid requirements under federal and state statutory and regulatory law and is intended solely as guidance in this effort. As a reminder, the audit protocol does not encompass all the requirements for Medicaid Service Coordination. The protocol can be found at the following link:

https://www.omig.ny.gov/images/stories/audit_protocols/opwdd_ma_serv_coor_protocol_6_13_16.pdf

Reminder: Provider Name for OPWDD State Operated Services

Attached is a Memorandum dated November 21, 2012, as a reminder of the proper listing of the provider name in the Individualized Service Plan (ISP) for state operated services. When a person is receiving services from a state-operated provider, the name of provider should be identified as OPWDD along with the corresponding DDSO. ISPs need to be revised that do not properly list this information for state operated services. Please see the attached memorandum for more details.

Reminder: Frequency, Effective Dates, and Service Types

The ISP Instructions Appendix provides a listing of Home and Community Based Services (HCBS), frequency, and duration and how each service type should be listed in the Waiver section of the ISP. ISPs need to be revised that do not properly list this information.

For Example, the service documentation requirements and billing standards for Supervised IRAs and CR's changed July 1, 2014. The appendix therefore shows:

HCBS Waiver Service	Frequency	Duration
Supervised IRA or Community Residence	Day (7/1/14-forward)	Ongoing

This document can be accessed at the following link:

http://www.opwdd.ny.gov/opwdd_services_supports/service_coordination/medicaid_service_coordination/documents/ISP_Instructions_Final



MEMORANDUM

To: State Operations & Regional Office Directors
Deputy Directors
Waiver Coordinators
MSC Coordinators
DDSO Medicaid Compliance Liaisons (State Operations Offices)

From: Helene DeSanto,
Deputy Commissioner *Helene DeSanto*
Division of Service Delivery

Subject: Provider Name for OPWDD State-Operated Services

Date: November 21, 2012

Background:

OPWDD restructured the agency in early 2012. As a result, there are 6 State Operations Offices consisting of districts with responsibility over state-operated services and five Regional Offices with voluntary agency coordination and oversight. However, by law, the Developmental Disabilities Services Offices still exist within the State Operations Offices.

Purpose:

The purpose of this memorandum is to clarify how the "Provider" of State-Operated services should be identified on Waiver service documentation and Individualized Service Plans (ISP).

When a person is receiving services from a State-Operated provider such as Residential Habilitation or Day Habilitation, the name of provider should be identified as OPWDD along with the corresponding DDSO in which the services are provided.

For example: "OPWDD – Capital District DDSO"

This applies to all State-Operated service documentation and all ISPs for individuals who receive State-Operated services.

For State-Operated Service Documentation: All documents requiring provider name must properly list the provider according to this standard.

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For ISPs for individuals who receive State-Operated services: Service coordinators who serve individuals receiving state operated services must revise ISPs accordingly to properly reflect the correct name of provider. This should be done the next time the ISP is scheduled for review and no later than six months from issue date of this memo.

cc: Jill Gentile
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Gerald Huber