

**DRAFT Quality Matrix for People First Waiver Quality Workgroup Meeting 7/15/11**

Review Domains	Quality Performance Level				
	Level 1	Level 2	Level 3	Level 4	Level 5
Individualized Planning and Person Centered Service Delivery					
Protections/Health and Safety/Rights/Environmental Supports					
Supporting family/friendships and individualized community connections					
Workforce Performance					
Quality Management Planning					
Governance/Leadership					
Survey Process	DQM Health and Safety	DQM Health and Safety			DQM validates agency self-assessment
Qualified for Provider Incentives?	At risk of closure (Early Alert)				Meets MCO Criteria Financial Incentives