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### Case Studies

**For the case studies, will there be any financial incentive for the agencies to optimize services within the budget? if not, how will OPWDD correct for this bias moving ahead?**

OPWDD is currently developing the funding structure that will be used to support services within the case studies, with the goal of providing enhanced flexibility. In addition, the case studies will demonstrate the new needs assessment protocol as a means of better identifying needs so that needs can be the focus of person-centered planning and service delivery. The goal is to meet identified needs in ways that work for an individual, not necessarily to maximize the services delivered.

**Have the agencies involved in the Case Studies gone through the Quality training given by the Council on Quality and Leadership?**

Yes. Staff at the case studies agencies have received CQL training.

**Will people receiving services from Portal/CSS/and the Learning Institute be included in the case studies?**

All the individuals who receive all of their services and service coordination from a case studies agency will participate in the case study, including those who currently receive services from the Portal/CSS and the Learning Institute.

**How are people going to be selected for the Case Studies? Will there be a cross section of disabilities and ages? What are the criteria? Can someone be denied?**

The case studies will include a cross section of individuals of all ages and need levels. To participate, individuals must receive all of their services and service coordination services from a single case study agency.

In addition, agencies will seek to identify individuals in the following three categories for testing the new needs assessment protocol and demonstrating the use of new measures of quality outcomes:

- Individuals who, based on their DDP, appear to have independent skills and are living in a 24/7 certified residential setting
- Individuals who, based on their DDP, appear to have high behavioral needs, but are receiving little to no OPWDD services
- Individuals identified by case study agencies as wanting “alternative supports” such as increased self-direction, intensive employment services, and other alternative models of support.

**If a person in a participating agency was identified as a good candidate, but receives some/part of OPWDD service from another agency, can they dis-enroll in order to participate?**

The case studies are a testing ground for some of the ways OPWDD wants to improve the service system based on input received from individuals and families. The lessons learned through the case studies will be built into future system reforms statewide and be available to all individuals in the OPWDD service system.

Technically, an individual could dis-enroll from an agency that is not a case study agency so that he or she receives all services from a single case study agency. Decisions regarding service and support relationships rest with the individual and/or his or her advocate.

**Page 4 of the power point identifies individuals in the case study group “wanting alternative supports.” Will there be additional funding for individuals that are part of the case study or will they be using funding that currently exists in each region, for example CSS, ISS, CH, EMODS, respite and FSS; and if so, how will the case study individuals be prioritized with the current wait list in each area?**

The case studies will use existing funding. Each agency will be able to reinvest resources to appropriately and comprehensively meet individuals’ identified needs.

### **Needs Assessment**

**Will the assessment drive the budget for the individuals?**

The Needs Assessment will inform person-centered planning and therefore be part of determining the supports and services that an individual will receive. It will NOT result directly in a particular service plan. The Needs Assessment will define a level of resource need for an individual and be part of an actuarial calculation that determines reimbursement to the DISCO for that person. However, it will not determine a budget for an individual that is available to that individual. Rather, the DISCO will be responsible for managing all the revenues it brings in to meet the needs of all the individuals enrolled in that DISCO. The actual costs of an individual’s services can be more or less than the revenue received by the DISCO for that individual.

### **Managed Care**

**What is the role of private insurance within the Waiver? How does it integrate with Medicaid and Medicare?**

Private insurance will continue to be accessed prior to using public Medicaid funds to pay for services. For individuals with private insurance, DISCOs will bill private insurance for all covered services and supports.

### **Benefits and Services**

**Will Family Support Services continue to be funded via the Waiver?**

Under the People First Waiver OPWDD will continue to offer supports to families, including education and training, respite and crisis intervention, but these services will be funded through the DISCO. In addition, the waiver will result in development of new, flexible kinds of family supports and services.

**As OPWDD does not want any new traditional bricks and mortar placements, it seems that individuals who need a more traditional setting will be forced into self-determination which will result in non-certified group homes and other settings. How can the OPWDD feel that this is a positive direction when all nontraditional services will fall out of the jurisdiction of the OPWDD and the Governor’s new legislation to protect individuals with Developmental Disabilities?**

OPWDD will retain responsibility and authority for oversight of all OPWDD supports and services, including the provision of supports and services in non-certified settings.

## Miscellaneous

**The V/C Waiver PowerPoint of February listed today's (June) topic as Self Directed Services. Clearly that topic was not covered. Which month will address Self Directed Services?**

The list of discussion board videoconference topics presented in the February 2012 videoconference was simply a suggested list. As the waiver agreement remains under development with the federal government, OPWDD is selecting topics for Discussion Board updates based on the availability of information related to different aspects of the waiver. We are trying to discuss topics about which the most detail is known. It is not yet determined when we will have detailed information to share about self-direction under the new waiver.