



Office for People With Developmental Disabilities

ANDREW M. CUOMO
Governor

THEODORE KASTNER, MD, MS
Commissioner

December 18, 2019

Plumbing Service – Finger Lakes DDSOO – FL010820

Questions and Answers:

Below is a compilation of the questions received for this bid. Questions that were repeated, or of a recurring nature, were consolidated. Thank you very much for your interest.

- 1. Question: Is there travel pay for any of the sites, and if not, is there a way to include a travel charge?**

Answer: There is no option for travel pay for these sites, nor will we include any sort of travel charge in this invitation for bid.

- 2. Question: Is it permissible for a technician to use a tablet to provide an electronic service ticket (e-mail) to the site manager after the service has been provided instead of a paper ticket?**

Answer: Tablets may be used to send an electronic service ticket to the house after service has been provided, however, the House Manager (or designee) must be able to sign off on the tablet's service ticket before the technician leaves the premises.

Respectfully,

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