



*This attachment will serve as an addendum to CSIDD ADM #2021-04R and outlines the allowance of the remote delivery of Crisis Services for Individuals with Intellectual and/or Developmental Disabilities (CSIDD).*

Effective May 12, 2023, with the end of the Public Health Emergency (PHE), the State of New York will continue to allow the remote delivery of CSIDD through telephonic or other technology in accordance with State, Federal, and Health Insurance Portability and Accountability Act (HIPAA) requirements. Other technology means any two-way, real-time communication technology that meets HIPAA requirements.

The following Payment Levels outline the telehealth service delivery allowance for CSIDD:

Stable – periodic (quarterly) intervention: At least one month in each quarter requires the delivery of a service by the CSIDD Provider. This service must be in-person.

Mild – monthly intervention: The CSIDD Provider will bill the monthly unit of service when CSIDD services are rendered and at a minimum, one in-person service is delivered in the month.

Moderate – multiple outreaches per month: The CSIDD Provider will bill the monthly unit of service when CSIDD services are rendered, and more than one service is delivered per month. No more than one contact point of service of the required services may be delivered via remote service delivery.

Intensive – weekly or more outreach: The CSIDD Provider will bill the monthly unit of service when CSIDD services are rendered, and services are provided on a weekly basis. No more than two of the required services may be provided via remote service delivery.

**The same monthly rate will be used to reimburse CSIDD services delivered in a face-to-face manner or via telehealth.**

**Effective August 1, 2024, CSIDD Providers who provide clinical coverage for CSIDD cases outside of their program catchment area may use remote delivery of CSIDD through telephonic or other technology in accordance with State, Federal, and Health Insurance Portability and Accountability Act (HIPAA) requirements, upon approval from OPWDD. This provision is related to preventing a potential loss of services.**